

e-brochure

September 2006 — December 2007
Panama Canal Cruises

The Holland America Line e-brochure offers you enhanced information to help you plan your cruise vacation. In addition to all the essential details included in our printed brochure — port descriptions and photos, itineraries, itinerary maps, and ship deck plans — the e-brochure provides clickable links to the Holland America Line website www.hollandamerica.com for up-to-date information and resources.

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CLICK ON THE "EXPLORE ADDITIONAL INFORMATION ONLINE" BUTTON TO GO DIRECTLY TO THE HOLLAND AMERICA LINE WEBSITE. YOU MUST BE CONNECTED TO THE INTERNET.



*Come explore the world in
classic elegance.*

There is a certain kind of elegance that never goes out of style. It's found in the gleaming curve of a teak deck chair, sumptuous appointments and telling details. On board the ships of Holland America Line you'll discover an experience that is modern, fresh and appealing — in an ambiance that is timeless and refined.



Time-honored nautical detailing, such as polished brass brightwork, is evident on board our ships.



From European bronzes to a remarkable collection of maritime maps, fine artwork and antiques grace our public rooms.



Fresh flowers provide an elegant touch, and you'll find grand bouquets of colorful blooms throughout the ship.

above and beyond

a crew adept at anticipating guests' desires.



Your stateroom steward is at your service throughout the voyage, refreshing your room twice daily.



Chilled glasses arrive on a gleaming silver tray. One by one, the details add up to an extraordinary experience.

Graciousness. It's evident in the glow of pride on an officer's face, the crisp fold of a napkin, the summons of pleasant musical chimes to dinner. Ours are the service traditions that have long defined classic cruising, refined and perfected for new generations who recognize service as the ultimate luxury.



elegant dining
setting the stage for delight.

On crisp white linen course after course arrives, each a small triumph of planning and preparation, beginning with fine fresh produce, choice cuts of meat and seafood of the highest quality. Behind the scenes our master chefs have brought flavors to perfection. Grilled rack of lamb in our elegant main Dining Room . . . lobster for two on your verandah. . . Your choices are deliciously diverse.



Culinary inspiration changes by the day as our chefs create menus that reflect exotic regional flavors and recipes.



Toast the day's adventures with champagne. Our impressive wine list includes many rated "Excellent" by Wine Spectator.

indulge

in abundant activities and choices.



Take a yoga or Pilates class. Go for a swim in the pool up on deck. Melt under the spell of a massage in the Greenhouse Spa & Salon.



Access your e-mail, news or stock portfolio, thanks to Internet access available twenty-four hours a day.



Our new Culinary Arts Center offers a state-of-the-art kitchen where our own master chefs and guest chefs demonstrate their arts.

Fall into the rhythm of relaxing and inspiring days aboard a Holland America Line ship. One day you might opt for a massage in our luxurious Greenhouse Spa & Salon. Another day elect to attend a cooking demonstration in the Culinary Arts Center, improve your bridge game or craft an e-mail to friends back home. Discovery — both of new countries and of new places within yourself — is the true spirit of world travel.



tranquil retreat
where the views change daily.

The Panama Canal is a magnificent adventure, and Holland America Line has dedicated seven of the brightest stars in our fleet to sail there, ensuring an experience on board as elegant and luxurious as the Canal is thrilling and epic.

CLASSIC DESIGN

- Graceful ships designed to be true ocean-going vessels
- Refined ambiance aboard mid-sized ships
- Wraparound Promenade Deck, teak deck chairs and classic nautical lines
- Spacious public rooms adorned with fine art and antiques

A GRACIOUS RETREAT

- Spacious, elegantly appointed staterooms, many with private verandahs
- Luxurious Euro-Top beds and premium linens
- Large, extra-fluffy Egyptian cotton towels, plush bathrobes, magnifying mirrors, stylish new hair dryers
- Televisions and DVD players
- Fresh fruit in room
- Nightly turndown service

FOR PENTHOUSE VERANDAH AND DELUXE VERANDAH SUITE GUESTS (CATEGORIES PS & S-SC)

- Use of the exclusive Neptune Lounge and concierge service
- Luxurious duvets and pillows
- Fresh flowers
- Fully stocked no-host mini-bar

DAZZLING DINING

- Diverse choice of dining venues: elegant main Dining Room; fresh, cooked-to-order specialties in the relaxed Lido Restaurant; the Pinnacle Grill, a popular reservations-only restaurant featuring Sterling Silver premium beef and fresh seafood
- Complimentary 24-hour in-room dining
- Lunch and dinner menus are created daily and seldom repeated
- Extensive wine list featuring wines highly rated by *Wine Spectator*

ACTIVITIES & INDULGENCES

- New Culinary Arts Center, presented by *Food & Wine* magazine, with its state-of-the-art demonstration kitchen for gourmet presentations, tasting events and hands-on cooking classes with our master chefs and guest chefs
- Explorations Café, powered by *The New York Times*, offering more than 2,000 books, music listening stations, Internet access, puzzles and more
- Explorations Speaker Series featuring experts on topics such as wildlife, history and, of course, the Panama Canal
- Newly expanded Greenhouse Spa & Salon with couple's massage rooms and thermal suites
- Social hosts for dinner and dancing on cruises over 14 days in length



Luxurious living is found in every detail, from the soft caress of a personal bathrobe to fine chocolates on your pillow at night.

Immerse Yourself in the Story of the Panama Canal Construction event of the century.



Admirers poured into the locks for a close-up look.



Not until the 1930s, when Boulder Dam was built, would any concrete structure equal the locks' total volume.

The Panama Canal was a romantic tourist destination even before its opening. Reporters, photojournalists, adventurers and the curious came from around the world. What they found was almost too big for words. One early reporter wired, "This canal is both a first and a last... man will never again build with such scope, such imagination."

EARLY EFFORTS

As early as the days of Columbus, man was set on finding a sea-level shortcut through the Americas landmass. But not until Frenchman Ferdinand de Lesseps, fresh from his triumph of building the Suez Canal in 1879, did anyone make a serious attempt. Long story short: The project was poorly managed, underfinanced, and in 1889 the French company went bankrupt. Clearly, an engineering project of this magnitude was too much for a private company. This was a job for a nation.

ENTER THE UNITED STATES

In 1902 President Theodore Roosevelt revived the dream. The United States purchased the French holdings in Panama. Colonel George Washington Goethals of the U.S. Army Corps of Engineers was put in charge. And the construction of the Canal proceeded with unprecedented speed.

AGAINST ALL ODDS

Despite malaria and 130°F days, the work went on. One foot at a time across fifty miles of jungle, laborers dug an enormous trench, dammed rivers and constructed six immense locks. On August 15, 1914, the steamer *ss Ancon* made the 50-mile inaugural transit in nine hours and 40 minutes — shaving some 9,000 miles from the usual trip around Cape Horn.



Theodore Roosevelt believed a canal was indispensable to U.S. supremacy at sea, which was secured by the trial lockage in 1913.

A COLOSSAL UNDERTAKING
 "Everything is on a colossal scale," marveled a journalist for *Scientific American*. Locks with walls 1,000 feet long! Gates seven feet thick! And most amazing: Everything still works perfectly after nearly 100 years of constant operation.

ON TIME, UNDER BUDGET
 In 1913, a full year ahead of schedule and under budget by almost \$23 million, the Panama Canal was completed. The first vessel, the tugboat *Gatun*, tested the locks on September 16, 1913, and the Canal was officially opened on August 15, 1914.

NO BETTER WAY
 Even with today's technology, the work of building the Panama Canal could not proceed any faster. No modern system could possibly carry all that dirt more efficiently than did the trusty railroad employed nearly 100 years ago.

THE DIRT ON THE CANAL
 The most impressive aspect of the Canal just isn't there anymore — the dirt! 152.9 million cubic meters of material were removed, enough to fill railroad flatcars that, placed end-to-end, would circle the globe four times.

Bridge between Worlds

More than just a Big Ditch.



Mexico



Panama Canal



Excavating the Canal was equivalent to digging a trench 10 feet deep by 55 feet wide from California to New York! But as many a civil engineer will tell you, the Panama Canal is more than just a big ditch through the Isthmus of Panama. It is an ingenious system of locks that lifts giant ships from sea level up to a lake nearly 85 feet above sea level, then gently lowers them again. The Canal is really a bridge of water. And that's its brilliance.

BRIDGING THE DIVIDE

- Among the many obstacles: the Continental Divide, looming 534 feet above sea level at Gold Hill. You'll cross it at an elevation of 85 feet via the winding, eight-mile Gaillard Cut — the Big Ditch!

DAMMING THE RIVER

- To provide the perpetual water supply necessary to operate the locks, an earthen dam was built across the Chagres River, creating Gatun Lake, at the time the world's largest artificial lake.

FROM PACIFIC TO ATLANTIC

- The Miraflores and Pedro Miguel locks raise your ship to 85 feet above sea level (54 and 31 feet respectively) to cruise Gaillard Cut and the serene expanses of Gatun Lake.
- On the other side of Gatun Lake, the massive Gatun Locks lower ships in three steps, about 28 feet at a time, back to sea level. Miraculous!

BATTERIES INCLUDED

What powers the locks? Nothing more than the force of gravity and 52 million gallons of fresh water surging in from Gatun Lake. (Salt water would have been exorbitantly expensive to pump in and would have corroded the lock mechanisms and destroyed vegetation.)

SIDEWAYS

The Isthmus of Panama stretches sideways from northwest to southeast, so you will actually exit the Canal on the Pacific side, 25 miles east from where you entered on the Atlantic side.

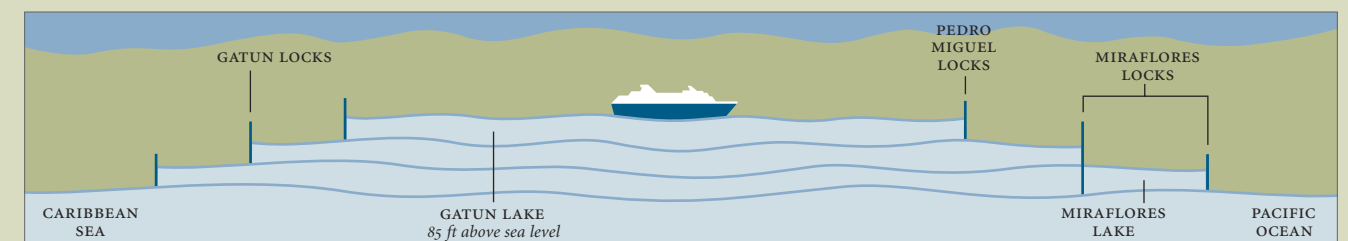
WEIGHING IN

Go ahead, have another hand-dipped chocolate. Your Holland America ship was weighed and measured at christening, and the Purser has already cut the check for our passage. About \$2.90 per ton. You do the math.

A GOOD READ

Hungry for more information? Nothing will better prepare you for your Panama Canal cruise than David McCullough's award-winning epic, *The Path Between the Seas*.

Panama Canal Elevation



Brilliant Caribbean islands, including our own private paradise, warm you up for a day in the Panama Canal, where you'll marvel at the wondrous workings of the massive Gatun Locks and the serene expanses of Gatun Lake. Tonight in Colón enjoy a festive deck party before sailing back to the Caribbean for explorations in eco-rich Costa Rica. All in 10 sights-filled days from Ft. Lauderdale or 13 days from New York City.

PANAMA PERSPECTIVES

Kayak island-dotted Gatun Lake, ride the historic Panama Railway along its jungle-clad shores.

LOCKS AND BAGELS

Rise early and enjoy breakfast on your private verandah as you transit the massive Gatun Locks.



10- or 13-Day Sunfarer®

10-Day Southern Caribbean & Panama Canal Sunfarer®



Roundtrip Ft. Lauderdale 10 days *from us\$1,199*

2006 SAILING DATES ♦
ms Amsterdam: Oct 30; Nov 9, 19, 29; Dec 9

See pg 49 column 3 for complete cruise fares

2007 SAILING DATES
ms Volendam: Jan 2, 12, 22; Mar 3, 13, 23;
 Apr 2, 12; Oct 24;
 Nov 3, 13, 23; Dec 3, 13

See pg 53 column 5 for complete cruise fares

DAY	PORT	ARRIVE	DEPART
0	FT. LAUDERDALE, FLORIDA		5:00pm
1	Half Moon Cay, Bahamas*	8:00am	3:00pm
2	At sea		
3	Oranjestad, Aruba	Noon	11:00pm
4	Willemstad, Curaçao	7:00am	6:00pm
5	At sea		
6	Enter Panama Canal at Cristóbal	5:00am	
	Cruise Panama Canal/Gatun Lake	7:00am	9:00am
	Gatun Lake*	9:00am	10:00am
	Cruise Gatun Lake/Panama Canal	10:00am	1:00pm
	Leave Panama Canal at Cristóbal		1:00pm
	Cruise Limón Bay/Manzanillo Bay		
	Colón, Panama	3:00pm	7:00pm
7	Puerto Limón (San José), Costa Rica	6:00am	4:00pm
8-9	At sea		
10	FT. LAUDERDALE, FLORIDA	7:00am	

♦ 2006 port times vary as follows:
 Day 1 Half Moon Cay, Bahamas 8:00am – 4:00pm
 Day 3 Oranjestad, Aruba 1:00pm – 11:00pm
 Day 4 Willemstad, Curaçao 7:00am – 7:00pm
 Day 6 Enter Panama Canal 7:00am
 Day 7 Puerto Limón (San José), Costa Rica 6:00am – 5:00pm
 Day 10 FT. LAUDERDALE, FLORIDA 8:00am

✦ Conditions permitting.
 * Service call for shore excursions.

ONSHORE ADVENTURES, ONLINE
 Reserve your favorite shore excursions in advance at www.hollandamerica.com and receive priority processing. See page 39 for details.

Ports of Call

And a sampling of shore excursions.

BOOKING SHORE EXCURSIONS ONLINE

Why wait until you're on board to book your favorite activities when you can reserve them in advance 24/7 from the convenience of your home or office? And because online reservations are processed prior to requests made on board, your requests will receive priority handling! To download shore excursion information, tour prices and departure times, visit www.hollandamerica.com.



Half Moon Cay, Bahamas



Cabo San Lucas, Mexico

ACAPULCO, MEXICO

A world-class resort where the moment is everything, especially to the daring divers of La Quebrada. Thrill to their performance, then dive into some excitement of your own. *Sample shore excursions: Acapulco City Tour with Cliff Divers; Shotover Jet Boat; Deep-sea Fishing.*

AMAZON RIVER (SCENIC CRUISING)

Answer the call of the wild and cruise the Amazon, the biggest, most spellbinding river of all. Get ready for pink dolphins, deep jungle and true stories of fortunes won and lost.

ASTORIA, OREGON

The end of the trail for the Lewis and Clark Expedition, now a showcase of historic forts and museums. Nearby: charming seaside resorts and Mount St. Helens, fuming again after its awesome eruption in 1980. *Sample shore excursions: Historic Astoria & Fort Clatsop; Seaside and Cannon Beach; Mount St. Helens.*

AVALON, SANTA CATALINA, CALIFORNIA

Just "22 miles across the sea," so the song goes, yet a world apart. Where life revolves around a lovely palm-fringed bay and the chic casino built in 1929 by William Wrigley, Jr. *Sample shore excursions: Avalon City Tour; Catalina Kayak Adventure; Whale & Dolphin Eco-tour.*

BOCA DA VALERIA, BRAZIL

Grass huts, log canoes, hunting and fishing are part of daily life in this remote Amazonian village, a trading post on a bend in the river. Step ashore to purchase an alligator-tooth talisman from the local shaman, laugh with the children.

BRIDGETOWN, BARBADOS

Some say this island is more British than Britain. Here cricket is the national sport, afternoon tea goes without saying and motorists hug left. The friendly island spirit, local rum and fried flying fish are strictly Bajan! *Sample shore excursions: Natural Wonders of Barbados; Atlantic Odyssey Submarine; Green Monkey Eco-tour.*

CABO SAN LUCAS, MEXICO

At the tip of the Baja Peninsula where the blue Pacific mingles with the Sea of Cortez in a whirl of watercolors. Feast your eyes on exquisite black-coral jewelry, the annual migration of the gray whale. *Sample shore excursions: Deluxe Coastal Cruise with Whale Watching; Sea Kayak & Snorkel Adventure; Beach Horseback Ride.*

CARTAGENA, COLOMBIA

Once a bastion of the Spanish Main, this fortified city boasts colonial architecture, pristine offshore islands and the finest emeralds in the world. *Sample shore excursions: Cartagena City Tour; Old Walled City Historical Walking Tour; Rosario Islands Cruise.*

COLÓN, PANAMA

Born of a railroad that carried prospectors across the Isthmus of Panama to the California gold fields, today Colón is the second-largest duty-free port in the world. *Sample shore excursions: Embera Indian Village; Gatun Locks & Kayak in the Canal; Panama Railway; Aerial Tram Ecological Encounter.*

COZUMEL, MEXICO

Ranked among the world's premier dive spots. Let gentle currents sweep you through gardens of coral and gorgonians. Time travel to the sacred realm of the Maya. *Sample shore excursions: Chankanaab Snorkel Adventure; Mayan Ruins of Tulum; Rock Climbing Adventure.*

FUERTE AMADOR (PANAMA CITY), PANAMA

Energetic crossroads of commerce and purveyor of the tropic essential, the famed Panama hat. Don yours and sip a cold *cerveza* at a waterfront café as you watch ships of all origins slip under the Bridge of the Americas. *Sample shore excursions: Discover the Embera Indian Culture; Panama Railway.*

GATUN LAKE, PANAMA

Formed by an earthen dam, Gatun Lake provides the perpetual water supply necessary to operate the lock systems. Fact: It will take about 52 million gallons of water to float your Holland America ship through the locks. *Sample shore excursions: Gatun Locks & Kayak in the Canal; Panama Railway; Aerial Tram Ecological Encounter.*

GEORGE TOWN, GRAND CAYMAN

Crystalline waters, snorkeling with tame stingrays, civilian submarines: This duty-free port has it all, plus Seven Mile Beach and a charming turtle farm. *Sample shore excursions: Stingray City Cruise & Island Drive; Reef & Wreck Snorkel by Boat; Atlantis Submarine; Thriller Boat Sea and Sand Adventure.*

GOLFO DULCE (SCENIC CRUISING)

So primitive, so pristine is this uninhabited stretch of shore that Costa Rica has declared it a national treasure. Here, rain forests are so dense that 100 different kinds of trees crowd onto a single acre, and there are more bird species here than in the U.S. and Canada combined!

HALF MOON CAY, BAHAMAS

Holland America's private island has everything you need for a day of play in paradise: a perfect crescent beach, an inland lagoon, water toys, a tropical village — even private cabanas with misters and butler service. *Sample shore excursions: Horseback Riding by Land and Sea; Deep-sea or Flats Fishing; Banana Boat Ride; Stingray Adventure.*

KEY WEST, FLORIDA

Inspiration for Audubon, Hemingway, Harry Truman and Jimmy Buffett. How will you mark your time here? *Sample shore excursions: Old Town Trolley & Conch Train; Key West Cup Regatta; The Trails of Margaritaville Walking Tour; Pirate Soul & Shipwreck Museum.*

KRALENDIJK, BONAIRE

Snorkelers and scuba divers: head for the vibrant reefs teeming with marine jewels. Birders: flock to Grotto Meer, where the blush of pink flamingoes reflects in the still, salt lake. Shoppers: browse quaint Kralendijk. *Sample shore excursions: Samur Sail & Snorkel Adventure; Nature Bike Tour; Sportfishing.*

MANAUS, BRAZIL

This jungle capital sprang up during the great rubber boom of 1896. View the ornate opera house where wealthy rubber barons enjoyed performances of Verdi and Puccini. Witness the "Meeting of the Waters" where massive dark and light rivers meet and run parallel for miles without blending. *Sample shore excursion: The Meeting of the Waters — A Jungle Cruise.*

MANTA, ECUADOR

Just outside this tranquil coast town lie the villages where the famous Panama hats are woven. Farther afield: colonial Quito, so perfectly preserved the entire Old Town has been designated a World Heritage Site. *Sample shore excursions: A Day in Quito; Manta & Montecristi.*

MANZANILLO, MEXICO

Like the movie that was filmed here, Manzanillo scores a perfect "10" for the beauty of its beaches and the charm of its town. Nearby: bougainvillea-draped colonial towns, pyramids that pre-date Columbus. *Sample shore excursions: Colima & Comala with Lunch; Manzanillo City & Shopping.*

OCHO RIOS, JAMAICA

On the island that gives sway to reggae, drift dreamily down a river on a bamboo raft, climb the natural stone steps up Dunn's River Falls, wonder no more what inspired playwright Noel Coward as you visit his island home. *Sample shore excursions: Jamaican Grand Tour & Dunn's River Falls; Rafting on the Martha Brae; Firefly — The Home of Noel Coward.*

ORANJESTAD, ARUBA

Colorful floating markets, wondrous coral reefs and wind-sculpted divi-divi trees await on this, the "A" of the Netherlands Antilles' famous ABC islands. (Bonaire and Curaçao round out the trio.) *Sample shore excursions: Aruba Town & Countryside Tour; Jolly Pirates, Sail, Snorkel, Swim & Swing.*



Mexico

PARINTINS, BRAZIL

Steeped in tradition, Parintins celebrates its centuries-old Indian culture each June at the Boi-Bumba Festival, a lavish event that rivals Rio's Carnivale, re-enacted for visitors at a local club. *Sample shore excursions: Parintins by Tricycle; Boi-Bumba Festival Show.*

PUERTO CALDERA, COSTA RICA

It's wild, it's beautiful and Costa Rica's eco-factor is off the charts. Here find steaming volcanoes, lush rain forests and nearly half of all the animal species on earth. Plus a modern capital high in the mountains. *Sample shore excursions: Tropical Forest Aerial Tram; Arenal Volcano & Thermal Waters; San José All-day Tour; Orchid Farm Tour.*

PUERTO CHIAPAS, MEXICO

Gateway to the Mayan world in the Pacific, shrouded in history and mystery. Visit Bonampak, with its vividly colored murals depicting scenes of Mayan life, and the jungle complex at Palenque, featuring the mysterious Temple of Inscriptions.

PUERTO LIMÓN/PUERTO MOIN (SAN JOSÉ), COSTA RICA

From Costa Rica's Caribbean coast go in search of iridescent blue morpho butterflies, sloths, turtle nesting grounds and wise old shamans. *Sample shore excursions: Sloth Sanctuary & Canoe Adventure; The Tortuguero Canals; San José Town & Country; Nature Walk at the Shaman's Land; The Old Banana Route Jungle Train.*

PUERTO QUETZAL, GUATEMALA

In the cultured little country of Guatemala modern Maya still weave their stories on backstrap looms, and the great stone temples of Tikal stand in silent testament to ancient Mayan ingenuity. *Sample shore excursions: Casa Santa Domingo & Antigua; Lake Atitlan & Highlands; Finca Coffee Plantation Tour; Tikal Expedition by Air.*

PUERTO VALLARTA, MEXICO

An enticing mix of red-tiled buildings, cobble streets, chic shops and bustling open markets. Nearby: the rugged canyons and luxuriant jungles of the Sierra Madre. *Sample shore excursions: Sierra Madre Expedition by All-terrain Vehicle; Wild Dolphins & Snorkeling; San Sebastian Flight with Lunch.*

PUNTARENAS, COSTA RICA

Yet another chance to witness the wonders of eco-rich Costa Rica. Or tour to Sarchi, where the painting of oxcarts has evolved to high art. *Sample shore excursions: Sky Walk in the Forest; Poas Volcano & Cloud Forest; Sarchi & the Artisans of Costa Rica; Tropical Mangrove River Cruise; Orchid Farm Tour; Picturesque Sarchi.*

ROATÁN, HONDURAS

Get ready for lizards that run upright on their hind legs, brilliant macaws and parrots found only here, a reef second in size only to Australia's Great Barrier Reef. *Sample shore excursions: Catamaran Sail & Snorkel; Dive with Sharks; Roatán Westside Island Tour.*

THE MEDALLION COLLECTION

Holland America Line is proud to present the Medallion Collection, a series of exclusive tours designed to accommodate our most discerning guests. Each has been carefully chosen to offer a truly different experience, providing an in-depth perspective and unparalleled access to events and sights not otherwise available.



Puerto Quetzal, Guatemala

SANTA CRUZ HUATULCO, MEXICO

Everything you ever wanted in a seaside resort: warm sun, sandy beaches and nine beautiful bays rimmed in every shade of blue. Nearby: low-growth caducifolia jungles teeming with birdlife and the nesting grounds of endangered sea turtles. *Sample shore excursions: Five Bays by Catamaran; Horseback Riding; Bird-watching Eco Tour.*

SANTA MARTA, COLOMBIA

In the land of the great liberator, Simón Bolívar, visit the plantation where he lived his final days; view a dazzling collection of Tayrona gold pieces; take in the rich aroma of fresh-brewed Colombian coffee. *Sample shore excursion: Santa Marta City Tour & Folkloric Show.*

SANTARÉM, BRAZIL

A lively trading center on the Amazon (Henry Ford invested millions in rubber here in the 1920s). Here, see rubber and Brazil nut trees; learn how the locals make tapioca, staple of the Amazon; swim in the clear blue waters of the Rio Tapajos. *Sample shore excursion: City Tour of Santarém; Tapajos River & Jari Canal Boat.*



Willemstad, Curaçao

ST. GEORGE'S, GRENADA

The quintessential spice island, redolent with the heady scent of nutmeg, cinnamon and cloves; lush with plunging waterfalls and mottled-blue lagoons. *Sample shore excursions: Grenada Island Drive; Star Wind Catamaran & Snorkel Adventure; Rham Runner Pleasure Cruise.*

ST. THOMAS, U.S. VIRGIN ISLANDS

The place for a duty-free shopping spree. Cameras, crystal and perfume are all here. So are beautiful beaches, undersea gardens and calypso harbor cruises. *Sample shore excursions: Champagne Catamaran Sail & Snorkel to St. John; Tropical Paradise Island & Skyride; Sea Trekking Helmet Dive; Screamin' Eagle Jet Boat.*

VANCOUVER, BRITISH COLUMBIA

Galleries, boutiques, colorful public markets, ethnic restaurants: This vital port city has them all, plus a vibrant Chinatown and a 1,000-acre park in the heart of the city. *Sample shore excursions: Highlights of Vancouver and Granville Island; Stanley Park and Scenic Grouse Mountain.*

VICTORIA, BRITISH COLUMBIA

A touch of England awaits: afternoon tea, double-decker buses, the famed Butchart Gardens — a brilliant tapestry of color spread across 50 blooming acres. *Sample shore excursions: A Taste of Victoria; Butchart Gardens with Wine & Chocolate; Victoria Ale Trail & Pub Tour; Victoria Bicycle Adventure.*

WILLEMSTAD, CURAÇAO

Decidedly Dutch, with a channel that cuts through town like an Amsterdam canal. Here, too, find colorful gabled architecture, floating markets, the island's famous orange-flavored liqueur. *Sample shore excursions: Spanish Water Snorkel Expedition; Curaçao See & Sea Tour; Highlights of Curaçao with Folkloric Show; Curaçao Dolphin Encounter.*

ZIHUATANEJO, MEXICO

One stop gives you the best of both worlds: the tranquil fishing village and secluded beaches of Zihuatanejo and glitzy Ixtapa, just five miles away yet a world apart. *Sample shore excursions: Las Gatos Snorkel & Jungle Hike; Highlights of Zihuatanejo and Ixtapa.*

Hotel Packages

A few extra days to relax and enjoy.



Shore Excursions Online

Book exciting shore excursions online, in advance.



ACAPULCO, MEXICO

FAIRMONT ACAPULCO PRINCESS			
2006: Oct			
2007: May, Oct–Nov			
	1ST NIGHT	EACH ADDITIONAL NIGHT	
Shared Double	us\$139 – \$149	us\$69 – \$80	
Single Occupancy	199 – 239	129 – 169	

FORT LAUDERDALE, FLORIDA

MARRIOTT HARBOR BEACH RESORT			
2006: Oct–Dec			
2007: Jan–Dec			
	1ST NIGHT	EACH ADDITIONAL NIGHT	
Shared Double	us\$249 – \$329	us\$199 – \$289	
Single Occupancy	459 – 629	399 – 579	

MARRIOTT HOLLYWOOD BEACH

2006: Oct–Dec			
2007: Jan–Dec			
	1ST NIGHT	EACH ADDITIONAL NIGHT	
Shared Double	us\$149	us\$99	
Single Occupancy	249	199	

LOS ANGELES, CALIFORNIA

WESTIN LONG BEACH			
2006: Sep			
	1ST NIGHT	EACH ADDITIONAL NIGHT	
Shared Double	us\$125	us\$70	
Single Occupancy	195	140	

HILTON LONG BEACH

2007: May, Oct			
	1ST NIGHT	EACH ADDITIONAL NIGHT	
Shared Double	us\$149	us\$99	
Single Occupancy	249	189	

NEW YORK CITY, NEW YORK

ST. REGIS NEW YORK			
2006: Oct			
	1ST NIGHT	EACH ADDITIONAL NIGHT	
Shared Double	us\$539	us\$469	
Single Occupancy	999	959	

SHERATON NEW YORK

HOTEL TOWERS*			
2006: Oct			
	1ST NIGHT	EACH ADDITIONAL NIGHT	
Shared Double	us\$292	us\$180	
Single Occupancy	472	360	

PUERTO VALLARTA, MEXICO

CASA MAGNA MARRIOTT RESORT			
2006: Sep–Oct			
2007: May–Oct			
	1ST NIGHT	EACH ADDITIONAL NIGHT	
Shared Double	us\$119 – \$120	us\$55 – \$69	
Single Occupancy	169 – 180	110 – 139	

SAN DIEGO, CALIFORNIA

SHERATON SAN DIEGO			
2006: Sep–Oct			
2007: Jan–Dec			
	1ST NIGHT	EACH ADDITIONAL NIGHT	
Shared Double	us\$139	us\$119	
Single Occupancy	259	239	

SHERATON SAN DIEGO — SUITE

2006: Sep–Oct			
2007: Jan–Dec			
	1ST NIGHT	EACH ADDITIONAL NIGHT	
Shared Double	us\$199	us\$179	
Single Occupancy	379	359	

SAN FRANCISCO, CALIFORNIA

RENAISSANCE PARC 55			
2006: Oct			
	1ST NIGHT	EACH ADDITIONAL NIGHT	
Shared Double	us\$150	us\$90	
Single Occupancy	240	180	

RENAISSANCE PARC 55

2007: Oct			
	1ST NIGHT	EACH ADDITIONAL NIGHT	
Shared Double	us\$159	us\$99	
Single Occupancy	259	189	

SEATTLE, WASHINGTON

SEATTLE SHERATON			
2006: Sep			
2007: May, Sep			
	1ST NIGHT	EACH ADDITIONAL NIGHT	
Shared Double	us\$140 – \$149	us\$95 – \$99	
Single Occupancy	240 – 249	190 – 199	

TAMPA, FLORIDA

GRAND HYATT TAMPA BAY			
2006: Oct–Dec			
	1ST NIGHT	EACH ADDITIONAL NIGHT	
Shared Double	us\$165	us\$110	
Single Occupancy	275	220	

SHERATON

RIVERSIDE HOTEL			
2007: Jan–Dec			
	1ST NIGHT	EACH ADDITIONAL NIGHT	
Shared Double	us\$119 – \$139	us\$69 – \$89	
Single Occupancy	199 – 229	139 – 169	

VANCOUVER, BRITISH COLUMBIA

PAN PACIFIC HOTEL*			
2006: Sep			
2007: May, Sep, Oct			
	1ST NIGHT	EACH ADDITIONAL NIGHT	
Shared Double	us\$166 – \$179	us\$110 – \$119	
Single Occupancy	276 – 299	220 – 239	

*Hotels of equal standard may be substituted when necessary.

Rates are per person and include bellman gratuities, applicable room taxes and airport/hotel/ship transfers where applicable. Rates are determined by date of travel. Third person rates are available upon request.

Guests must have a valid passport, necessary visas and any required immunizations prior to participation in a pre- or post-cruise tour. Guests are responsible for incidentals and meals unless noted otherwise.

Cancelling pre- and post-cruise hotels between 16–45 days before commencing your cruise will result in a cancellation fee of 50% of the total amount; the fee increases to 100% for cancellations less than 16 days before commencing travel.

RESERVE YOUR FAVORITE ACTIVITIES IN ADVANCE ONLINE AND RECEIVE PRIORITY PROCESSING.

Why wait until you're on board to book your favorite activities when you can reserve them in advance 24/7 from the convenience of your home or office? And because online reservations are processed prior to requests made on board, your requests will receive priority handling.

If you have already booked your cruise and have received a six-digit booking number, you're ready to begin. Simply follow the user-friendly online prompts to select your preferred tours and times, make your booking and receive confirmation — all before leaving home.

CHOOSE YOUR ROUTE TO ONSHORE ADVENTURE.

Holland America's wide variety of optional shore excursions can satisfy your curiosity on every count.

Some, such as the historic Panama Railway and the inner workings of the massive Canal locks, may have intrigued you for years. Others serve you vivid slices of Pan-American life: a visit with an Embera Indian tribe, kayaking among the lush islands of Gatun Lake, a Boi-Bumba festival in Parintins on the Amazon River.

We'll take you into the mysterious world of the Maya in Guatemala and Honduras, to museums that gleam with Spanish gold and cathedrals burnished by centuries of devotion. And when it comes to communion with nature, nothing rivals riding an aerial tram through the Costa Rican rain forest or swimming with tame stingrays on Half Moon Cay, our private island in the Bahamas.

THE MEDALLION COLLECTION

Holland America Line is proud to present the Medallion Collection, a series of exclusive tours designed to accommodate our most discerning guests. Each has been carefully chosen to offer a truly different experience, providing an in-depth perspective and unparalleled access to events and sights not otherwise available.

COMBINATION TOURS

Make the most of your time in port by combining different half-day excursions to complete a full day of sightseeing. On St. Thomas, for instance, you might want to take in the island's fascinating historical highlights plus a fun sunset harbor cruise. On Grand Cayman visit a butterfly farm, shop, swim with gentle stingrays. All in one unforgettable day!



You'll find the "book shore excursions" link conveniently placed on our home page at www.hollandamerica.com.

An Elite Fleet

MS NOORDAM
 MS WESTERDAM
 MS ZUIDERDAM
 MS AMSTERDAM
 MS VOLENDAM
 MS PRINSENDAM
 MS RYNDAM
 MS VEENDAM



ms Ryndam *Culinary Arts Center*



ms Veendam



ms Ryndam *Explorations Café*

SHIP INFORMATION

Welcome aboard the mid-sized ships of Holland America Line, designed to offer all the amenities required of today's discerning travelers — spacious staterooms with private verandahs, a heavenly spa, myriad dining options — while carrying far fewer guests.

SHIP FEATURES

- Elegant two-level Dining Room, intimate reservations-only restaurant, poolside Terrace Grill and the relaxed Lido Restaurant with its culinary courtyard*
- Two outdoor swimming pools, fitness center and the luxurious amenities of the Greenhouse Spa & Salon
- Internet Center, Casino, Movie Theatre
- Explorations Café, an interactive learning center featuring books, music listening stations, puzzles and more♦
- Culinary Arts Center, presented by *Food & Wine* magazine, with state-of-the-art demonstration kitchen for gourmet presentations, cooking classes and tastings♦

SUITE AMENITIES

For guests choosing suite accommodations, Holland America Line offers a host of complimentary services that will forever spoil you for any other stateroom.

VERANDAH SUITES (CATEGORIES A-BC & SS-SZ)

- Personalized cruise stationery
- Elegant bathrobe for use on your cruise
- Fresh flowers and fruit assortment

- Luxurious beds featuring Sealy® Premium Euro-Top mattresses and finely woven cotton linens
- A no-host mini-bar for easy entertaining in your suite

PENTHOUSE VERANDAH SUITES (CATEGORY PS) AND DELUXE VERANDAH SUITES (CATEGORIES S-SC)

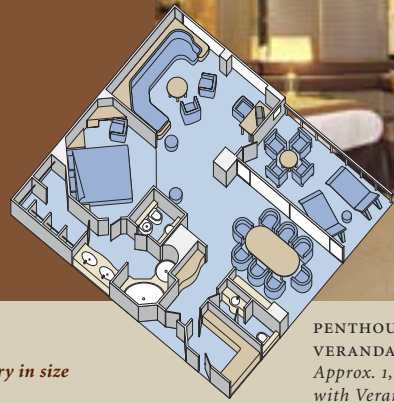
Include all the Verandah Suite amenities, plus:

- Use of the exclusive Neptune Lounge and personal concierge service
- Complimentary laundry, pressing and dry cleaning throughout your cruise
- Premium duvet, oversize bath towels and soft, cotton bathrobes
- Gorgeous corsages and boutonnieres for the first formal night
- Hors d'oeuvres served before dinner each evening on request
- Binoculars and umbrellas for your use on the cruise
- VIP party with the Captain
- Priority boarding for tendered ports of call

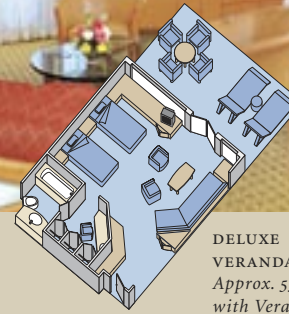
* ms Prinsendam has a one-level dining room.
 ♦ Culinary Arts Center and Explorations Café facilities vary by ship.



ms Volendam ms Ryndam ms Veendam



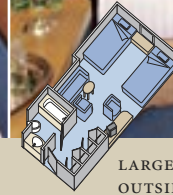
**PENTHOUSE
VERANDAH SUITE**
Approx. 1,126–1,159 sq. ft.
with Verandah



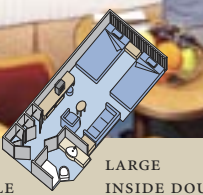
**DELUXE
VERANDAH SUITE**
Approx. 556–563 sq. ft.
with Verandah



VERANDAH SUITE
Approx. 284–292 sq. ft.
with Verandah



**LARGE
OUTSIDE DOUBLE**
Approx. 197 sq. ft.



**LARGE
INSIDE DOUBLE**
Approx. 182 sq. ft.

NOTE: Room measurements are approximate, and some rooms in the same category may vary in size and/or have different furniture placement from that pictured.

	column 1		column 2		column 3		column 4		column 5	
	PANAMA CANAL FALL 2006		WINTER 2007		SPRING 2007		FALL 2007		SUNFARER® 2007	
	Vancouver/ Ft. Lauderdale ms Volendam 17-Day Sep 27	San Diego/ Ft. Lauderdale ms Volendam 14-Day Sep 30	Ft. Lauderdale/ San Diego ms Volendam 15-Day Feb 1	San Diego/ Ft. Lauderdale ms Volendam 15-Day Feb 16	Ft. Lauderdale/ San Diego ms Volendam 15-Day Apr 22	Ft. Lauderdale/ Vancouver ms Volendam 19-Day Apr 22	Vancouver/ Ft. Lauderdale ms Volendam 19-Day Sep 28	San Diego/ Ft. Lauderdale ms Volendam 15-Day Oct 2	Roundtrip Ft. Lauderdale ms Volendam 10-Day	
VERANDAH SUITES	ES	ES	ES	ES	ES	ES	ES	ES	ES	ES FROM ES TO
PS Penthouse Verandah Suite	\$15,479	\$13,569	\$13,999	\$13,999	\$12,599	\$12,999	\$15,599	\$12,599	\$8,119	– \$10,059
S Deluxe Verandah Suites	6,879	6,029	6,699	6,699	6,199	6,599	7,799	6,249	3,779	– 4,679
A Verandah Suites	4,529	4,029	4,379	4,379	4,179	4,459	5,259	4,279	2,499	– 2,999
AA Verandah Suites	4,409	3,909	4,259	4,259	4,059	4,319	5,119	4,159	2,399	– 2,899
B Verandah Suites	4,289	3,789	4,139	4,139	3,939	4,179	4,979	4,039	2,299	– 2,799
BB Verandah Suites	4,049	3,549	3,899	3,899	3,699	3,899	4,699	3,799	2,099	– 2,599
BC Verandah Suites	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
OCEAN-VIEW STATEROOMS										
C Large	3,399	3,049	3,199	3,199	2,799	3,099	3,599	2,999	2,049	– 2,449
D Large	3,339	2,989	3,139	3,139	2,739	3,039	3,539	2,939	1,989	– 2,389
DA Large	3,279	2,929	3,079	3,079	2,679	2,979	3,479	2,879	1,929	– 2,329
DD Large	3,219	2,869	3,019	3,019	2,619	2,919	3,419	2,819	1,869	– 2,269
E Large	3,159	2,809	2,959	2,959	2,559	2,859	3,359	2,759	1,809	– 2,209
EE Large	3,099	2,749	2,899	2,899	2,499	2,799	3,299	2,699	1,749	– 2,149
F Large	3,039	2,689	2,839	2,839	2,439	2,739	3,239	2,639	1,689	– 2,089
FF Large	2,979	2,629	2,779	2,779	2,379	2,679	3,179	2,579	1,629	– 2,029
G Large	2,919	2,569	2,719	2,719	2,319	2,619	3,119	2,519	1,569	– 1,969
H Large	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
HH Large	2,799	2,449	2,599	2,599	2,199	2,499	2,999	2,399	1,449	– 1,849
INSIDE STATEROOMS										
I Large	2,499	2,199	2,299	2,299	1,999	2,299	2,699	2,199	1,399	– 1,799
J Large	2,459	2,159	2,259	2,259	1,959	2,259	2,659	2,159	1,359	– 1,759
K Large	2,419	2,119	2,219	2,219	1,919	2,219	2,619	2,119	1,319	– 1,719
L Large	2,379	2,079	2,179	2,179	1,879	2,179	2,579	2,079	1,279	– 1,679
M Large	2,339	2,039	2,139	2,139	1,839	2,139	2,539	2,039	1,239	– 1,639
MM Large ("From" Price)	2,299	1,999	2,099	2,099	1,799	2,099	2,499	1,999	1,199	– 1,599
N Standard	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NN Standard	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
* 3rd/4th Person	1,280	1,100	1,170	1,170	1,170	1,415	1,295	1,110	860	860
* Infant – Under Age 2	770	740	760	760	760	805	785	750	480	480
■ Non-Discountable Amount INCLUDED	270	240	260	260	260	305	285	250	230	230
● Taxes	246.43	234.03	253.52	241.05	253.52	260.98	253.82	241.05	204.93	204.93
Deposit Requirement	850	600	850	850	850	850	850	850	600	600

For Cancellation Protection Plan rates and information, see pages 58–59.
Fares in U.S. dollars per person based on double occupancy.
* Canadian fares available upon request.
* Adult: Age 19 and older. Child: Age 2–18.
* Based on sharing accommodations with two full-fare guests.

■ Non-Discountable Amounts are included in fares presented.
● Taxes are additional. Taxes, as shown, were estimated at the time of publication and actual amounts will vary.
Single Partners Program: categories E and K.
Single Occupancy: categories PS–BC at 200% of double occupancy; categories C–NN at 150% of double occupancy.

Early Savings (ES): The fares shown are early savings fares and are subject to change. Book early to ensure the best possible rate.

MS RYNDAM MS VEENDAM

	column 1	column 2		column 3	
	WINTER 2007	PANAMA CANAL & AMAZON RIVER FALL 2006		PAN-AMERICA FALL 2007	
	Tampa/ San Diego ms Ryndam 17-Day Jan 5	Vancouver/ Tampa ms Veendam 34-Day Sep 24	Seattle/ Tampa ms Veendam 33-Day Sep 25	Los Angeles/ Tampa ms Veendam 30-Day Sep 28	Roundtrip San Diego ms Ryndam 23-Day Nov 20
VERANDAH SUITES	ES	ES	ES	ES	ES
PS Penthouse Verandah Suite	\$13,999	\$34,419	\$33,459	\$30,399	\$15,949
S Deluxe Verandah Suites	6,799	15,299	14,869	13,509	7,749
A Verandah Suites	4,559	9,959	9,709	8,909	6,259
B Verandah Suites	4,279	9,479	9,229	8,429	5,979
BA Verandah Suites	4,139	9,239	8,989	8,189	5,839
BB Verandah Suites	3,999	8,999	8,749	7,949	5,699
BC Verandah Suites	N/A	N/A	N/A	N/A	N/A
OCEAN-VIEW STATEROOMS					
C Large	3,399	7,799	7,649	7,099	4,399
D Large	3,339	7,639	7,489	6,939	4,339
DA Large	3,279	7,479	7,329	6,779	4,279
DD Large	3,219	7,319	7,169	6,619	4,219
E Large	3,159	7,159	7,009	6,459	4,159
EE Large	3,099	6,999	6,849	6,299	4,099
F Large	3,039	6,839	6,689	6,139	4,039
FF Large	2,979	6,679	6,529	5,979	3,979
G Large	2,919	6,519	6,369	5,819	3,919
H Large	N/A	N/A	N/A	N/A	N/A
HH Large	2,799	6,199	6,049	5,499	3,799
INSIDE STATEROOMS					
I Large	2,499	5,699	5,549	5,099	3,499
J Large	2,459	5,579	5,429	4,979	3,459
K Large	2,419	5,459	5,309	4,859	3,419
L Large	2,379	5,339	5,189	4,739	3,379
M Large	2,339	5,219	5,069	4,619	3,339
MM Large ("From" Price)	2,299	5,099	4,949	4,499	3,299
N Standard	N/A	N/A	N/A	N/A	N/A
NN Standard	N/A	N/A	N/A	N/A	N/A
* 3rd/4th Person	1,295	3,090	2,960	2,710	1,655
* Infant – Under Age 2	785	1,290	1,260	1,210	845
■ Non-Discountable Amount INCLUDED	285	610	600	590	345
● Taxes	253.13	315.68	299.01	288.72	296.04
Deposit Requirement	850	1,750	1,750	1,750	850

For Cancellation Protection Plan rates and information, see pages 58–59.
Fares in U.S. dollars per person based on double occupancy.
* Canadian fares available upon request.
* Adult: Age 19 and older. Child: Age 2–18.
* Based on sharing accommodations with two full-fare guests.

■ Non-Discountable Amounts are included in fares presented.
● Taxes are additional. Taxes, as shown, were estimated at the time of publication and actual amounts will vary.
Single Partners Program: categories E and K.
Single Occupancy: categories PS–BC at 200% of double occupancy; categories C–NN at 150% of double occupancy.

ms Volendam

DECK PLANS & STATEROOMS

The deck plans are color-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with DVD player, television, telephone and multi-channel music.

Important Note: Not all staterooms within each category have the same furniture configuration and/or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

VERANDAH SUITES

PS
Penthouse Verandah Suite: Bedroom with 1 king-size bed, oversized whirlpool bath & shower, living room, dining room, dressing room, private verandah, pantry, 1 sofa bed for 2 persons, mini-bar, refrigerator, guest toilet, floor-to-ceiling windows.

S
Deluxe Verandah Suites: 2 lower beds convertible to 1 king-size bed, whirlpool bath & shower, large sitting area, dressing room, private verandah, 1 sofa bed for 2 persons, mini-bar, refrigerator, floor-to-ceiling windows.

A
Verandah Suites: 2 lower beds convertible to 1 queen-size bed, 1 sofa bed, whirlpool bath & shower, sitting area, private verandah, mini-bar, refrigerator, floor-to-ceiling windows.

AA BB BC
Verandah Suites: 2 lower beds convertible to 1 queen-size bed, whirlpool bath & shower, sitting area, private verandah, mini-bar, refrigerator, floor-to-ceiling windows.

OUTSIDE STATEROOMS

C D DA DD E EE
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All DD-category staterooms have partial sea views.

FF
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All FF-category staterooms have fully obstructed views.

HH
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All HH-category staterooms have fully obstructed views.

INSIDE STATEROOMS

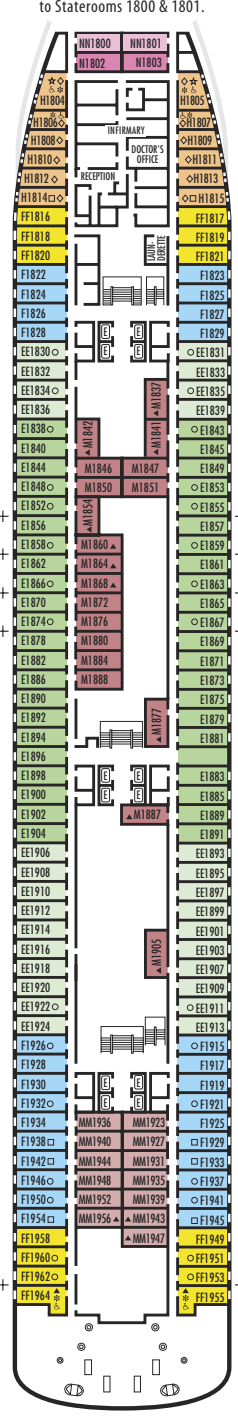
I J K
Large: 2 lower beds convertible to 1 queen-size bed, shower.

L
Large: 2 lower beds convertible to 1 queen-size bed, 1 sofa bed & pullman upper, shower.

M MM
Large: 2 lower beds convertible to 1 queen-size bed, 1 sofa bed, shower.

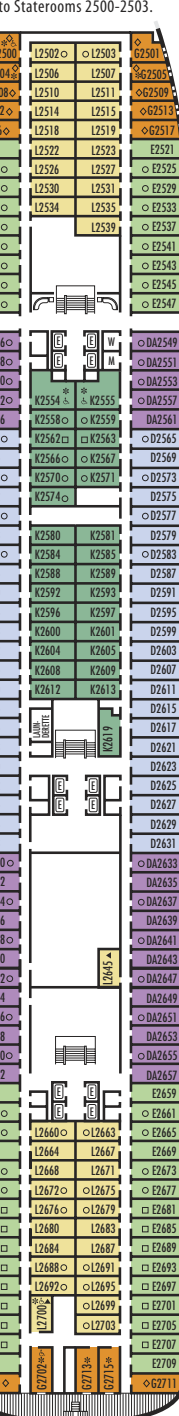
N NN
Standard: 2 lower beds convertible to 1 queen-size bed, 1 sofa bed & pullman upper, shower.

DOLPHIN DECK
 Staterooms 1800-1964
 90 ft. from bow to Staterooms 1800 & 1801.



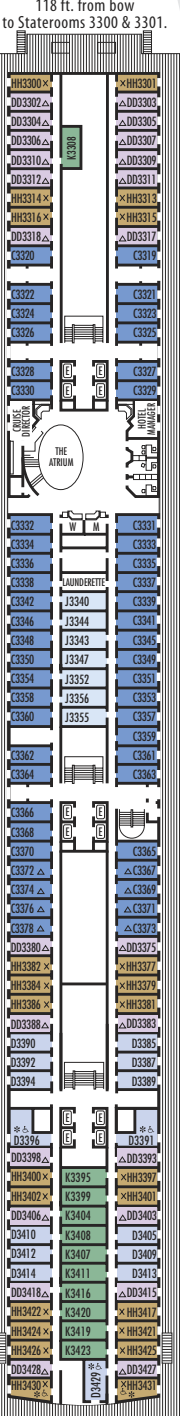
52 ft. to stern from Staterooms 1955 & 1964.

MAIN DECK
 Staterooms 2500-2715
 103 ft. from bow to Staterooms 2500-2503.



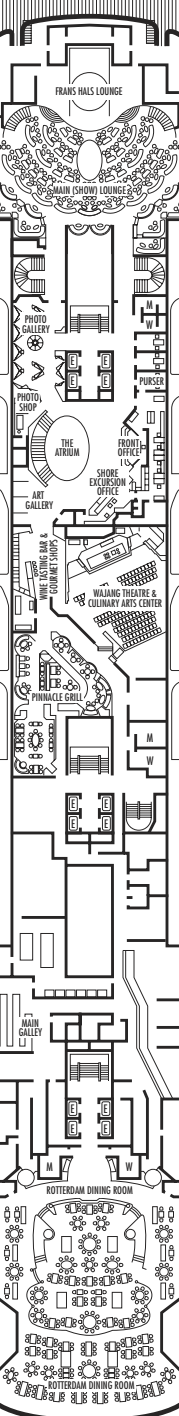
16 ft. to stern from Staterooms 2713 & 2715.

LOWER PROMENADE DECK
 Staterooms 3300-3431
 118 ft. from bow to Staterooms 3300 & 3301.

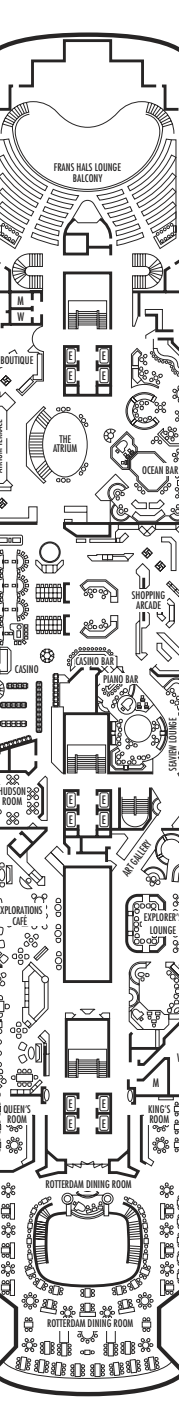


21 ft. to stern from Staterooms 3429-3431.

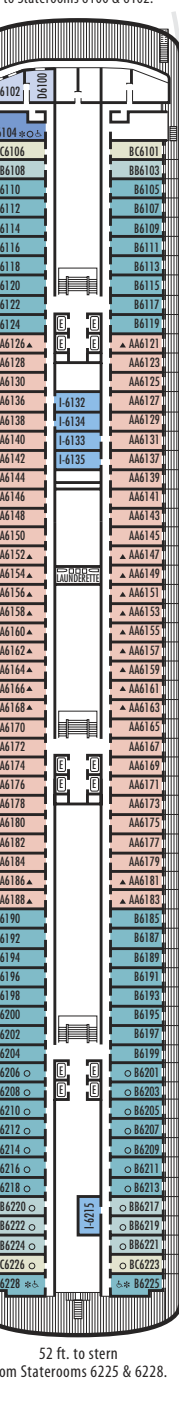
PROMENADE DECK



UPPER PROMENADE DECK

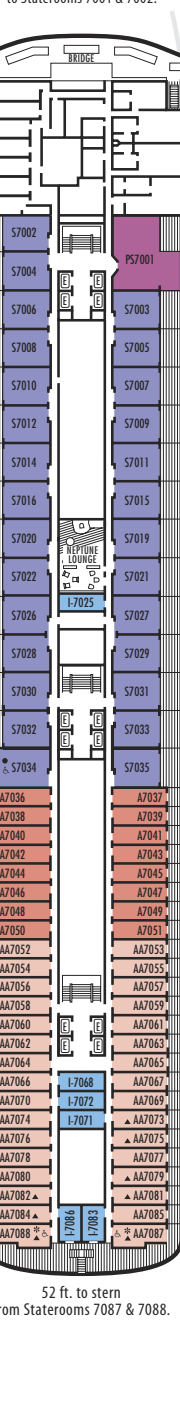


VERANDAH DECK
 Staterooms 6100-6228
 138 ft. from bow to Staterooms 6100 & 6102.



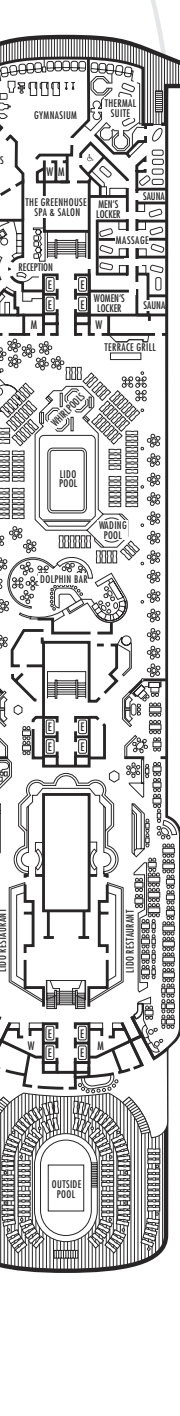
52 ft. to stern from Staterooms 6225 & 6228.

NAVIGATION DECK
 Staterooms 7001-7088
 226 ft. from bow to Staterooms 7001 & 7002.

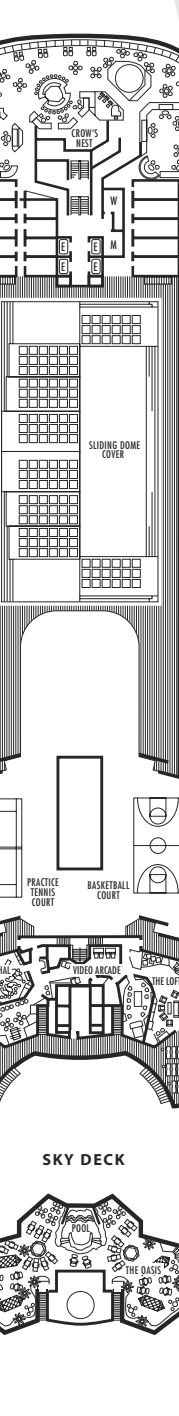


52 ft. to stern from Staterooms 7087 & 7088.

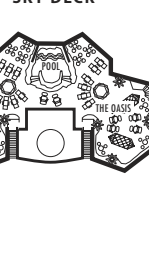
LIDO DECK



SPORTS DECK



SKY DECK

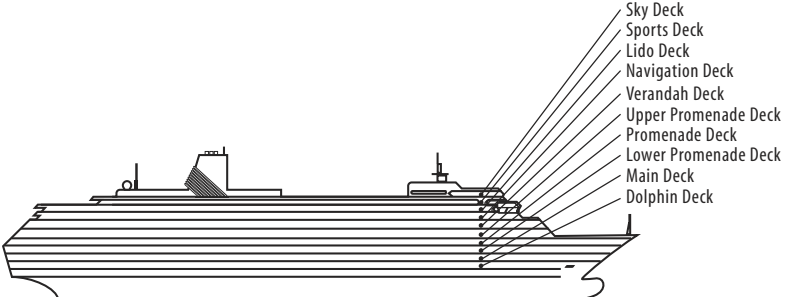


STATEROOM SYMBOL LEGEND

- * Shower only
- Bathtub & shower
- ▲ 2 lower beds or converts to 1-queen size (no sofa bed)
- Triple (2 lower beds, 1 sofa bed)
- Quad (2 lower beds, 1 sofa bed, 1 upper)
- ◻ Partial sea view
- ☆ 2 lower beds not convertible to a queen-size
- ✕ Fully obstructed view
- + Connecting rooms
- ♿ Staterooms AA7087, AA7088, B6225, B6228, C6104, D3391, D3396, D3429, FF1955, FF1964, G2500, G2702, H1804, H1805, H1806, H1807, HH3430, HH3431, K2554, K2555, L2700 are wheelchair accessible, shower only. Stateroom S7034 is wheelchair accessible, bathtub & shower.
- ◇ These staterooms have portholes instead of windows

SHIP SPECIFICATIONS & FACILITIES

- 1,432 Guests
- 63,000 Gross Tons
- 780 Feet Long
- Automatic Stabilizers
- 10 Guest Decks
- 12 Guest Elevators
- 18 Public Rooms
- 3 Restaurants
- Outdoor Swimming Pools (one with sliding glass roof)
- Health Spa
- Movie Theatre
- Duty-free Shops
- Library
- Casino
- Beauty Salon
- Internet Center
- Practice Tennis Court
- Basketball Court



Your Best Coverage Worldwide

Holland America Line Cancellation Protection Programs.

FOUR REASONS OURS IS THE Best Protection in the Industry

1 YOU CAN CANCEL FOR ANY REASON.

Even if it's up to 24 hours before sailing. For any reason whatsoever, your reservation may be cancelled with ease.

2 YOU GET CASH BACK.

Regardless of your reason for cancelling. Only Holland America Line refunds 80–90% of refundable fees IN CASH, FOR ANY REASON, as long as you cancel more than 24 hours prior to departure.

3 SAME PRICE FOR ALL AGES.

We offer the same excellent protection for everyone, at the same cost.

4 100% COVERAGE FOR PRE-EXISTING CONDITIONS.

Our Platinum Plan covers pre-existing conditions without exclusions or "time limits."

A SMALL PRICE FOR PEACE OF MIND

Holland America's Cancellation Protection Plan (CPP) is designed to protect your vacation investment from loss — no matter what. And like other plans that protect things of great value, it's a small price to pay for peace of mind. Be it illness, family matters, unforeseen work events — anything, CPP is your assurance that your vacation can be cancelled for any reason for a cash refund.

OUR STANDARD AND PLATINUM PLANS AT A GLANCE

Unforeseen events do happen, which is why Holland America Line is pleased to offer the best trip cancellation protection in the industry.

CPP STANDARD

CPP Standard allows you to cancel for any reason up to 24 hours prior to the cruise departure and receive a cash refund equal to 80% of the applicable cancellation fee. Plus, Holland America Line assumes \$500 of liability for lost, damaged or delayed baggage. Please note: The CPP Standard Plan is not insurance; for that, guests rely on the Platinum Plan.

CPP PLATINUM

Our Platinum Cancellation Protection Plan enables you to supplement the CPP Standard Plan with insurance coverage and travel assistance services. You may cancel for any reason up to 24 hours prior to departure and receive a 90% cash refund of the applicable cancellation fee. In addition, you'll receive:

- **PRE-DEPARTURE TRIP CANCELLATION WITHIN 24 HOURS OF DEPARTURE** *Cancel for any covered reason within the 24 hours prior to the scheduled departure and receive reimbursement for the unused arrangements of the cruise or cruisetour portion of travel*
- **TRIP INTERRUPTION PROTECTION** *Covers the unused arrangements of your travel and additional traveling expenses to return home, up to 150% of the cruise/cruisetour cost*
- **TRIP DELAY COVERAGE** *Reimbursement for accommodation and traveling expenses if your trip is delayed more than 12 hours*
- **EMERGENCY MEDICAL EXPENSE** *You will be reimbursed up to us\$10,000 in covered medical expenses for any illness or injury first occurring during your trip. In addition, necessary expenses of up to us\$50,000 for emergency medical evacuation are covered. These are benefits that Medicare and many private insurance plans may not offer, and they are highly recommended for foreign travel.*
- **24-HOUR EMERGENCY HOTLINE ASSISTANCE** *Provides round-the-clock help worldwide for legal or medical referrals, lost travel documents, cash transfer or passport assistance*

REST ASSURED: ANSWERS TO FREQUENT QUESTIONS

If something comes up and I have to cancel, am I covered?

Absolutely. You can cancel for any reason whatsoever up to 24 hours prior to departure. What's more, you'll get cash back. Other programs won't give you any cancellation fees back in cash for this type of situation because it is not a "covered" claim.

Is my airfare covered as well?

Yes. If you purchased Holland America's Fly Cruise Plan, you'll get 80% (90% with Platinum Plan) of your airfare cancellation penalty refunded when cancelling up to 24 hours prior to departure.

If an emergency occurs during our trip, will I be able to see a doctor who speaks English?
If you have chosen the Platinum Plan, you'll

have access to a 24-hour hotline whose staff will refer you to qualified local doctors who speak your language.

I have a history of back trouble. What if my back goes out on the trip and we have to cut it short?
Under the Platinum Plan there is no exclusion for pre-existing conditions. Compare that to other plans with long "wait" periods applying to pre-existing conditions.

Does the Platinum Plan cover me if I am injured on shore?

Absolutely! You'll be reimbursed up to us\$10,000 for covered emergency medical, surgical and emergency dental care should you become sick or are accidentally injured while traveling.



CANCELLATION PROTECTION PLAN AND ADDITIONAL BAGGAGE PROTECTION

CPP STANDARD PLAN

Our Standard Cancellation Protection Plan (CPP Standard Plan) will allow you, for any reason, to provide written cancellation up to 24 hours prior to scheduled cruise or cruisetour departure and receive a refund equal to 80% of the applicable cancellation fee (90% if you purchased our CPP Platinum Plan). In addition, Holland America Line (HAL) automatically assumes an additional us\$500 of liability for lost, damaged or delayed baggage of guests who purchase the CPP Standard Plan, still subject, however, to the limitations in our baggage policies. For example, we do not cover losses while baggage is in the custody of airlines. The baggage policies of HAL are explained in detail on page 63 in this brochure.

The CPP Standard Plan is not insurance; it provides no rights other than those explained above. For example, it does not protect double-triple-quad occupancy rates should one or more members of your party cancel, nor does it cover expenses or unused services due to trip interruption.

CPP PLATINUM PLAN

Our Platinum Cancellation Protection Plan (CPP Platinum Plan) enables you to supplement the CPP Standard Plan with insurance coverage and travel assistance services as well as increase your refund amount to 90% for cancellations made more than 24 hours prior to departure. The CPP Platinum Plan provides you with the following insurance benefits and services, in addition to the CPP Standard Plan benefits and larger refund:

- Trip Cancellation coverage provides protection if you or a traveling companion must cancel for a covered reason during the 24 hours prior to scheduled departure. The plan reimburses your non-refundable cancellation charges or increased occupancy charges (if a traveling companion cancels) imposed by HAL.

FARE PAID (USD)	HOLLAND AMERICA LINE STANDARD PLAN	HOLLAND AMERICA LINE PLATINUM PLAN
\$ 0 – \$1,000	\$ 79	\$ 99
1,001 – 1,250	99	129
1,251 – 1,500	119	149
1,501 – 1,750	139	169
1,751 – 2,000	159	199
2,001 – 2,500	189	249
2,501 – 3,000	229	289
3,001 – 3,500	269	339
3,501 – 4,000	309	389
4,001 – 4,500	349	439
4,501 – 5,000	379	479
5,001 – 5,500	409	519
5,501 – 6,000	439	559
6,001 – 6,500	469	599
6,501 – 7,000	499	639
7,001 – 7,500	529	679
7,501 – 8,000	559	719
8,001 – 8,500*	589	759

* Above us\$8,500, the Standard Plan cost is an additional us\$30 and the Platinum Plan is an additional us\$40, for each us\$500 of fare or fraction of us\$500. Rates are per person based upon each guest's share of the total cruise fare plus NDA paid. Rates are subject to change.

Fares and plan costs above are in U.S. currency. If your cruise fare is paid in Canadian currency, the plan cost will be payable in Canadian currency based upon the exchange rate used for your booking. Actual plan cost will be confirmed in Canadian currency at time of booking.

The Standard and Platinum Cancellation Protection plans are optional, must be purchased at the time of deposit and the costs are non-refundable. Trip cancellation protection is effective for any reason up to 24 hours prior to departure under the Standard and Platinum Plans. The Platinum Plan additionally offers cancellation protection for covered reasons within 24 hours prior to departure. All other benefits of the Platinum Plan are effective upon departure of your trip.

Standard Cancellation Protection Plan does not incorporate any insurance coverage. The sole benefit is to provide Trip Cancellation protection up to 24 hours prior to departure for the individual guest purchasing the plan.

- Trip Interruption coverage provides protection if your trip is interrupted after departure due to a covered reason. The plan reimburses your unused (determined in the case of your cruise or cruisetour on a pro rata basis), non-refundable land or sea expenses prepaid to HAL, airfare paid to return home and certain additional expenses up to us\$100/day. Maximum benefit is 150% of your cruise/cruisetour cost.
- Trip Delay coverage provides reimbursement for reasonable additional accommodation and traveling expenses incurred to rejoin the trip in progress when you are delayed for more than 12 hours, due to covered reasons. Maximum benefit is us\$1,000; not to exceed us\$100/day.
- Emergency Evacuation coverage will pay the necessary costs of transportation, medical services and medical supplies if, due to a covered medical reason, you must be transported to medical facilities during your cruise or cruisetour. Maximum benefit is us\$50,000.
- Medical Expense coverage reimburses up to us\$10,000 for medical and emergency dental expenses incurred as a result of an injury or sickness that first manifests itself during your cruise or cruisetour.

You will also receive the following 24-Hour Emergency Hotline Assistance Services, arranged by the CPP Platinum Plan administrator's designated provider: Emergency Cash Transfer Assistance, Medical Consultation and Monitoring, Emergency Legal Assistance, Emergency Medical and Dental Assistance, Lost Travel Document Assistance and Emergency Medical Payment Assistance.

There are no pre-existing condition limitations in the CPP Platinum Plan!

Important note: This is a summary of coverage. Please refer to the Description of 24-Hour Emergency Hotline Services and Certificate of Insurance available from Holland America Line which contains the details of assistance services and insurance coverage, terms, conditions, exclusions and other applicable limitations. The CPP Platinum Plan is only available for U.S. and Canadian residents. The CPP Standard and CPP Platinum Plans are optional, must be paid at time of deposit and are non-refundable. The per-person, per-cruise costs for both plans are listed at left.

The insurance coverage provided under the CPP Platinum Plan is underwritten by Virginia Surety Company, Inc., under policy #HTP04915 and the CPP Platinum Plan is administered by BerkelyCare, a division of Affinity Insurance Services, Inc., and, in CA: AIS Affinity Insurance Agency, Inc. also d/b/a Aon Direct Insurance Administrators, License #0795465. The program provides limited health insurance benefits and does not provide basic hospital, basic medical or major medical insurance as defined by the NY State Insurance Department. The CPP Standard Plan is not insurance and is administered by Holland America Line Inc.

Smooth Air Travel

Connecting to your cruise.



Mariner Society®

“Once aboard, never forgotten.” Our past guests are members of a distinguished travel group known as the Mariner Society. Membership is automatic and entitles you to special rewards and extra privileges like these. Whether you’ve cruised with us fifty times or just once, we’re honored to welcome you aboard again as a special and honored guest, a Mariner.

PREFERRED PRICING

- Special Mariner fares (on select sailings), and even savings for relatives and friends

SPECIAL EVENTS AND GIFTS

- Mariner lapel pins, luggage tags, special pillow gifts

- Invitation to a Mariners-only champagne reception and awards ceremony, hosted by the Captain

MARINER® MAGAZINE

- Complimentary subscription to our travel magazine, featuring news and Mariner Society updates

Holland America’s Fly Cruise Plan offers you convenience and peace of mind when traveling to and from your cruise vacation. This comprehensive program puts the resources of our entire air/sea staff behind you.

HOLLAND AMERICA’S FLY CRUISE PLAN

In these changing times, it’s worth every dollar — and then some.

When your air travel is arranged through Holland America Line, you are automatically enrolled in our Fly Cruise Plan, a program which entitles you to a whole host of advantages:

- **CUSTOM TRAVEL** Our AirPlus Service® allows guests to select which airlines they prefer, upgrade flight class and/or travel to and from their (dis)embarkation port on dates other than those usually booked.
- **FLIGHT DELAY ASSISTANCE** If your flight is delayed, we’ll make sure someone is at the airport to meet you and help you with your luggage.
- **FLIGHT CANCELLATION ASSISTANCE** If your flight is cancelled or a revised schedule no longer connects to the ship or tour, we will alter your ticket at no charge; if necessary, we’ll even rebook on an alternate airline.

AIR RATES/AIR TAXES/FEES

Air rates will be quoted and are subject to change until the booking is paid in full. Quoted rates do not include Passenger Facility Charges (US\$3–27), federal flight segment fees for each flight segment (takeoff and landing) of US\$3.20, the September 11 Security Fee of US\$2.50 per guest enplanement (up to a maximum of US\$10) and international arrival and departure taxes (US\$3–100).



AIRPLUS SERVICE®

AirPlus Service is available for Fly Cruise guests who wish to customize their air travel. Popular options include:

- Scheduling your travel to allow for an extended stay either before or after your cruise
- Upgrading to First or Business class, subject to availability
- Choosing preferred airlines to gain credit for mileage programs, or because your plans require a certain flight or particular time
- Designating a different gateway city than the one closest to home

Written requests should be faxed to AirPlus Service at (206) 298-3008 or mailed to:

Holland America Line Inc.
Attn: AirPlus Service
300 Elliott Avenue West
Seattle, WA 98119

Requests should be submitted prior to final payment in order to assure proper consideration. All requests are subject to availability and are not guaranteed. If confirmation is possible, a US\$50 non-refundable service charge and additional airline costs incurred will be assessed. A service charge will be assessed for each additional request that is confirmed.

BOOK EARLY

The availability of the air rates that we have arranged may be limited. Therefore, it is advantageous for you to book your vacation as early as possible. We reserve the right to limit or close sales from cities without notice.

LIABILITY AND RELATION WITH AIRLINES

We reserve the right to use the carriers, routing and fare structure of our choice, and to utilize commuter and/or charter air service without prior notice. As the air rates we use are based on capacity-controlled, promotional and group fares, we may limit or close sales without prior notice at any time. If, due to any cause beyond our control, we are unable to arrange for air travel or the air travel we arrange is unavailable or otherwise fails to materialize, our liability will be limited to refunding the air add-on amount paid to us. We assume no liability for any acts or omissions of any airline, including, without limitation, those involving cancellation of flights, schedule changes, re-routings, damage to or delay or loss of baggage, flight delays, equipment failures, accidents, pilot or other staff shortages, overbooking or computer errors. The liabilities and obligations of an airline to you, and your rights against an airline, are subject to any and all terms and conditions of the airline’s tickets and tariffs.

SEAT ASSIGNMENTS/SPECIAL REQUESTS

We cannot confirm seat assignment requests or requests for special meals or other special services not mentioned in this brochure. Your travel professional may assist with these arrangements once you receive your tickets. Some airlines or charter operators may not offer advance seat assignments. Guests traveling with other guests who originate from different cities or who request the Fly Cruise Plan at a later time may not receive routing on the same flights.

AIR SCHEDULE CHANGES

Due to late changes by airlines in their schedules, we recommend a phone call to your airline to reconfirm your flights just prior to travel. If airlines change their schedules after tickets are issued, we will adjust your itinerary or air carrier accordingly.

AIR CHANGES/REFUNDS

Changes to existing reservations initiated by guests will result in a rescheduling charge of US\$100 per guest if the changes are made after the final payment due date. Airline tickets are based on fares which are highly restrictive and often cannot be reissued or exchanged for another carrier or routing.

A fee of US\$100 per guest will be assessed for guests who delete the Fly Cruise Plan from their booking anytime within 65 days of travel.

The maximum refund for unused air tickets will not exceed the air add-on paid to us. There are no partial refunds. Due to changing airline tariffs, your tickets may reflect fares higher or lower than our air add-on amounts. The difference is neither chargeable nor refundable.

BAGGAGE

Baggage allowance is governed by airline regulations. Excess baggage charges are the responsibility of the passenger. We assume no responsibility for loss, damage or delay while baggage is in the custody of airlines.

OVERNIGHT HOTEL ACCOMMODATIONS

It may be necessary to overnight guests en route to or from their cruise due to airline schedules and/or availability. If necessary, the cost of hotel accommodations is not included in the air add-on amounts. Hotels will be selected by Holland America Line and may not be at the port of (dis)embarkation. Guests are responsible for hotel accommodations, meals and items of a personal nature.

TRANSFERS

Transfers may be purchased from the port city airport to the ship and from the ship to the port city airport on day of sailing only. Transfers are available to Fly Cruise guests and to guests who have independent flight plans. Guests with independent flight arrangements must advise Holland America Line of this information at least 45 days prior to departure.

CRUISE-ONLY GUESTS

We recommend that you schedule a minimum of four hours both at the beginning and end of your cruise to allow for transfers, customs clearance and airport security checks.

Note: If you purchase air transportation independently from Holland America Line, you will be responsible for any and all expenses incurred when joining the vessel in progress.

HOME CITY MOTOR COACH SERVICE

Roundtrip motor coach service is available from the cities listed below for cruises departing from Ft. Lauderdale. Home City Motor Coach program is available only on cruises which embark and disembark from Ft. Lauderdale (not available on one-way cruises). Fees will vary by route and are per person.

CRUISES DEPARTING FROM FT. LAUDERDALE:

Ft. Lauderdale, FL	Melbourne, FL
Clearwater, FL	Vero Beach, FL
St. Petersburg, FL	Ft. Pierce, FL
Bradenton, FL	Ocala, FL
Sarasota, FL	Lady Lake, FL
Venice, FL	Leesburg, FL
Tampa/Brandon, FL	Orlando, FL
Sun City Center, FL	Jacksonville, FL
Pt. Charlotte, FL	St. Augustine, FL
Ft. Myers, FL	Palm Coast, FL
Naples, FL	Stuart, FL
Daytona, FL	West Palm Beach, FL



AMTRAK® TRAIN TRAVEL

Travel by Amtrak and receive special discounts up to 25%* on travel between cities in the U.S. & Canada and select Holland America Line ports of embarkation. Simply book your cruise and call Amtrak at 1-800-USA-RAIL for train travel information and reservations.

* Restrictions apply.

Amtrak is a registered trademark and service mark of the National Railroad Passenger Corporation.

Details, Details

Important policies for your review.

RESERVATIONS

Travel agencies provide valuable service and counseling to prospective travelers. We encourage you to make your Holland America reservations with a travel professional. Travel agencies are not owned or controlled by Holland America Line. Your deposits and payments for Holland America's services are to be paid to the travel agency with which you made your reservations. Since accommodations are limited by the number of staterooms on each ship, reservations should be made as early as possible. Travel documents will be issued only if and when full payment has been received by Holland America Line from the travel agency. Refunds for cancelled or unused services will normally be made to the same travel agency on the basis of the amount actually received by Holland America Line less any applicable cancellation fees and charges. You are responsible for obtaining from your travel agency monies either retained by the agency or received by the agency from Holland America Line. For further information visit our website at www.hollandamerica.com or call 1-877-SAIL HAL. Guests under 21 years of age must be accompanied by a parent, guardian or chaperone who is at least 25 years old; one adult chaperone is required for every five people under age 21.

DEPOSIT AND FINAL PAYMENT REQUIREMENTS

The per-person, per-cruise deposit requirements to secure reservations are listed with the cruise prices, and Cancellation Protection Plan costs are on page 59.

A deposit is required at time of cruise booking. Cancellation Protection Plan, if desired, must be paid for at time of deposit; see Cancellation Protection Plan and Additional Baggage Protection for details on page 59.

Final payment is due no later than 75 days prior to departure, 90 days prior for sailings on the *ms Veendam* and the *ms Prinsendam*. In most cases, we are able to provide you with travel documents, including your cruise contract, approximately 30 days prior to departure. Travel documents, however, are issued only after final payment has been received by Holland America Line.

Travel professionals should make checks payable and send to:

Holland America Line Paymaster Corporation
P.O. Box C34013
Seattle, WA 98124-1013
U.S.A.

Payment by American Express, VISA, MasterCard or Discover Card is also accepted.

For faster processing, please include a confirmation number on your check. Travel professionals please note that MCOs will not be accepted.

UPGRADE POLICY

Holland America Line reserves the right to upgrade a guest or guests to more expensive category accommodations at no additional cost.

CHANGE CHARGES

To cover administrative costs, a per-person charge will be made if you request a change in your travel arrangements after the final payment due date. Change charges are not assessed for stateroom upgrades or for the addition of services, unless air reservations are altered and/or travel documents must be reissued.

CANCELLATION POLICY

A full refund (except for amounts paid for CPP) will be made for written cancellations received by Holland America Line, 300 Elliott Avenue West, Seattle, WA 98119 at least 76 days (or 121 days for sailings on the *ms Veendam* and the *ms Prinsendam*) prior to the date on which you are to commence travel by air, rail, sea or otherwise. Cancellation fees for guests who cancel after that date for any reason, including medical or family reasons, are subject to the following per-person cancellation fees:

SAILINGS UNDER 30 DAYS

75–57 days before commencing travel: an amount equal to deposit requirement;

56–29 days before commencing travel: 50% of gross fare;

28–16 days before commencing travel: 75% of gross fare;

15 days or less before commencing travel: 100% of gross fare.

MS VEENDAM & MS PRINSENDAM SAILINGS 30 DAYS AND OVER

120–91 days before commencing travel: an amount equal to deposit requirement;

90–76 days before commencing travel: 60% of gross fare;

75 days or less before commencing travel: 100% of gross fare.

Given that the resale of cancelled space will likely result in a lost opportunity to sell other space, these fees are due regardless of resale. Fees incurred as a result of cancellation

cannot be applied to future bookings. Travel professionals may impose their own cancellation fees. Agency fees of any nature are a matter to be decided on solely by the agency and guests.

Cruise contracts are nontransferable. Name changes and departure date changes are considered reservation cancellations and are subject to cancellation fees.

CRUISE FARES

Traveling with Holland America Line is one of the best vacation values around. Your cruise fare includes accommodations aboard an elegant Holland America cruise ship, most meals and entertainment on board ship. Not included are items of a personal nature or optional programs or optional activities, such as alcoholic beverages, soft drinks, laundry and dry cleaning, shore transfers, excursions, medical, barber and beauty shop services. All fares are per person in U.S. dollars.

GRATUITY POLICY

Exceptional service is part of the Holland America cruise experience. Because you are our guest, it is our goal to make sure you receive the finest service possible. And we have made it easy for you to reward excellent service on board.

A gratuity of us\$10 per guest per day for dining and stateroom services will be automatically added to your shipboard account on a daily basis. We are confident that you will find the service on board exemplary and, should you wish to make adjustments, you may do so at the end of the cruise by contacting the front office. A 15% service charge will be automatically added to your bar charges and dining room wine account.

In terminals, airports, ports of call and on shore excursions, we suggest that you extend gratuities consistent with customary local practices.

FARES, NON-DISCOUNTABLE AMOUNTS, TAXES AND SURCHARGES

Holland America Line reserves the right not to honor any published prices that it determines were erroneous due to printing, electronic or clerical error. Each cruise fare includes a “Non-Discountable Amount.” That portion of the fare is neither commissionable to travel professionals nor subject to reduction in the event of a percentage discount promotion, 2-for-1 promotion or otherwise. Fares quoted in this brochure are those in effect at the time of printing. If cost factors dictate the need for fare increases, Holland America Line may do so at any time prior to departure. Guests can cancel (without paying a cancellation fee) rather than accept a fare increase. This right does not apply to increases in Taxes or to surcharges, as described below. The term “Taxes” as used by Holland America Line refers to certain taxes, fees and charges imposed by governmental or quasi-governmental authorities, including port authorities, relating to any aspect of your cruise or tour. If governmental action results in any element of Taxes exceeding the estimates used by Holland America Line for purposes of preparing this brochure, we reserve the right to pass through the extra amount. Similarly, Holland America Line reserves the right to impose or pass through fuel surcharges, security surcharges or similar incidental surcharges. No right of cancellation exists under either of these circumstances.

GUESTS WITH DISABILITIES

We do not discriminate against persons on the basis of disability. We seek, to the extent feasible, to accommodate the needs of persons with disabilities. We have a limited number of staterooms designed for wheelchair access. Service animals are permitted on board ships if prior arrangements have been made. Certain land and shore facilities may not be fully accessible to persons with disabilities. While Holland America Line endeavors to contract with companies which provide accessible services and facilities, we cannot guarantee that all services and facilities will be fully accessible. In limited situations where an individual with a disability would be unable to satisfy certain specified safety and other criteria, even when provided with appropriate auxiliary aids and services, we may find it necessary to ask the individual to make alternative travel arrangements. We must be notified of any special medical, physical or other requirements of guests at the time of booking. Please contact our Access and Compliance Department via e-mail at halw_access@hollandamerica.com, via fax at 1-800-577-1731 or via TTY at 1-800-254-8669.

MEDICAL SERVICES/INFANTS/PREGNANCY

Each of our ships is equipped with limited medical facilities that are staffed by a physician and registered nurses. The physician is an independent contractor. There will be a fee charged for all medical services and medications obtained on board. If you become ill during the cruise and the physician is unable to care for your needs on board, you will be transferred to medical facilities on shore. If your condition will require that you have special medical apparatus or assistance on board, we must be made aware of that at time of booking in order to determine whether we can accommodate your needs. If you are using prescription drugs, please bring an adequate supply with you and keep them in your carry-on luggage. We will not accept reservations for infants 12 weeks or younger at time cruise commences, or women who will be 24 or more weeks pregnant at the time their cruise with Holland America Line concludes.

IMMIGRATION AND IMMUNIZATION

All U.S. and Canadian citizens must carry a passport valid for six months beyond the duration of the cruise and necessary visas. Expired passports are not acceptable. Non-U.S./non-Canadian citizens: You must have a valid passport and any necessary visas. Please carefully verify the existing identification requirements for your particular travel situation. In addition, non-U.S. citizens who have previously been admitted to the United States for permanent residence must carry their Permanent Resident Card (Form I-551), commonly known as a Green Card. You are also responsible for securing necessary visas and immunizations. Information on visas, if applicable, is provided to travel professionals by Holland America Line. Information on visas may also be obtained by contacting Zierer Visa Service at 1-866-788-1100 or sending an e-mail to hollandvisainfo@zvs.com. Guests are responsible for staying apprised of all current

requirements. As to immunizations, please check with a travel medicine specialist or local health department for specific recommendations and/or requirements. You may find some helpful information on the U.S. Centers for Disease Control website at www.cdc.gov/travel or call toll free 1-877-FYI-TRIP. Some countries have special requirements for minors (under age 18) who are not traveling with both parents. Please discuss this with your travel professional.

BAGGAGE POLICY

Holland America Line will carry as baggage only your personal effects for your wearing, comfort or convenience during your travel with Holland America Line. Your baggage needs to be placed in securely constructed and locked suitcases or trunks. If your travel includes a land component, you are limited to two pieces of checked baggage and one overnight or light flight bag which must remain in your custody at all times.

Holland America Line does not assume any liability for loss of or damage to or delay of perishable items, medicine, liquor, cash, credit or debit cards, jewelry, gold, silver or similar valuables, securities, financial instruments, records or other valuable or business documents, computers, cellular telephones, cameras, hearing aids, electric wheelchairs, scooters, or other video or other electronic equipment, binoculars, film, videotape, computer disks, audio disks, tapes or CDs. These items should not be left lying about the ship or your stateroom, nor should they be left unattended on other vessels, railcars or other vehicles or in hotels, nor placed in luggage other than the bag you carry with you. In addition, Holland America Line will not assume any liability for any loss of or damage to carry-on baggage left unattended on the ship or on other modes of transportation or in hotels. Holland America's ships provide, at no extra charge, either safe-deposit boxes in the ship's Front Office or stateroom safes. Certain hotels may also provide similar facilities. Your use of safe-deposit boxes, stateroom safes or similar facilities will not increase Holland America's liability as described below.

Holland America Line cannot be responsible for any loss, delay or damage that occurs before baggage comes into Holland America's actual custody when you begin your travel with us or after baggage leaves Holland America's actual custody at the end of your travel with us. In particular, please note that we assume no responsibility for loss, damage or delay while baggage is in the custody of airlines.

If Holland America Line, due to any cause whatsoever, is liable for loss of, damage to or delay of your property, the amount of Holland America's liability will not exceed us\$100 (us\$600 for guests who have purchased Cancellation Protection Plan) unless you have specified to Holland America Line in writing the true value of your property and paid to Holland America Line before departure 1% of the value in excess of us\$100 or us\$600, as applicable. In that event, Holland America Line's liability will be limited to the amount so specified.

RESPONSIBILITY

The *ms Amsterdam*, *ms Prinsendam*, *ms Volendam*, *ms Noordam*, *ms Westerdam* and *ms Zuiderdam* are owned by HAL Antillen N.V. and chartered to Holland America Line N.V. The *ms Ryndam* and *ms Veendam* are owned by HAL Nederland N.V. and chartered to Holland America Line N.V. All of these entities are affiliates of Holland America Line Inc. Transportation aboard the ship is provided solely by the Shipowners and Charterers and pursuant to the Cruise Contract that you will receive prior to embarkation. A copy of the form of cruise contract will be provided upon request or can be viewed on our website: www.hollandamerica.com. Please note that the contract includes a clause specifying certain courts in the State of Washington as the exclusive forum for resolving disputes.

Non-Holland America Services (such as airlines and ground carriers, shore excursions, restaurants, air ambulance, hotels and shoreside physicians) are generally performed by independent contractors. These Non-Holland America Services are solely at your risk and subject to the terms or arrangements made by you or on your behalf with the independent contractor. We assume no responsibility with respect to these Non-Holland America Services (including cancellation, delay, injury, death or damage to property) even though we may collect monies or make bookings.

Situations may arise which, in our opinion, make it necessary for us to cancel, advance or postpone a scheduled departure, change itineraries or make substitutions involving hotels, restaurants, ports of call, other travel components, vessels or other modes of transportation. In that event, we do not assume responsibility or liability for any resulting losses, expenses or inconvenience. Your full cruise fare will be refunded, however, if the cruise is cancelled prior to initial embarkation. We are not required to make refunds once travel commences, regardless of the reason for guests being unable to complete their travel.

SHIPS' REGISTRY

The *ms Amsterdam*, *ms Prinsendam*, *ms Ryndam*, *ms Volendam*, *ms Noordam*, *ms Westerdam*, *ms Veendam* and *ms Zuiderdam* are registered in The Netherlands. Holland America Line has registered trademarks in the United States and various foreign countries for the names and phrases “Holland America,” “Holland America Line,” “Westours,” “A Tradition of Excellence,” “AirPlus Service,” “Oceans Apart,” “Club HAL,” “Wayfarer,” “Westfarer,” “Seafarer,” “Sunfarer,” “Eastfarer,” and “A Signature of Excellence” as well as for the modern and antique ship design logo.

Should you need to contact Holland America Line prior to sailing, please use this address:

Holland America Line Inc.
300 Elliott Avenue West
Seattle, Washington 98119
U.S.A.