# THINK LIKE A MAC GEEK Bob "Dr. Mac" LeVitus MacMania 17: June 13-23, 2014

## THE PLAN:

- A painless and risk-free cure for 50%+ of all Mac wonkiness...
   (...and why you should always try this technique before doing anything else)
- Repairing permissions, zapping PRAMs, repairing disks, resetting MMUs, etc...
- Corruption: It's not just for government anymore...
- When not to troubleshoot
- Getting back to work quickly and with a minimum of heartache

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- A painless and risk-free cure for 50%+ of all Mac wonkiness...
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# FAST FIX FOR 50% OF ALL MAC ISSUES - You already know how - You probably know yo troubleshooting anyth - It's so useful it even h - You seful it even h - It's so useful it even h

- You already know how to do it...
- You probably know you should try it before spinning your wheels troubleshooting anything on your Mac
- It's so useful it even has its own menu command... —



- Disk Utility's Repair Disk
  Permissions: What does it
  repair?
  click to show Disk Utility
  ready to repair
- Really?
  click to show Disk Utility
  Permission Repair Log
- So how do I repair disk permissions for user files and documents?

  click to show YASU. Mention ONYX.

## **ZAPPING YOUR PRAM**

- What is your PRAM and why might it need zapping? What does zapping mean, anyway?
- Restart your Mac whilst holding down: Command + Option + p + r
- Keep pressing the keys until you've heard the startup chime at least twice

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### **CORRUPTION & .PLIST FILES**

- Corruption: It's not just for government anymore...
- Why do .plist files become corrupted more often than other types of files?
- What to look for
- How to track down a recalcitrant .plist

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### WHEN DISKS GO BAD...

- Disk Utility's Disk First Aid is OK but...
  - Booting from your Recovery Partition (Command + R) and running First Aid is hetter
  - fsck -f -y in single user mode may be better still
- If all else fails, try DiskWarrior, Drive Genius, or TechTool Pro.

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 Disk Utility's Disk First Aid is OK but...

Booting from your
Recovery Partition
(Command + R during
startup) and running
First Aid is better

FSCK -f -y in single user (Command+S during startup) mode may be better still

If all else fails, try DiskWarrior, Drive Genius, or TechTool Pro.

### RESETTING THE SMC

**MACBOOK PRO WITH UN-REMOVABLE BATTERIES** 

What is the SMC? Why might it need resetting?

- 1. Shut down the computer.
- 2. Plug in the MagSafe power adapter to a power source, connecting it to the Mac if its not already connected.
- 3. On the built-in keyboard, press the (left side) Shift-Control-Option keys and the power button at the same time.
- 4. Release all the keys and the power button at the same time.
- 5. Press the power button to turn on the computer.

Note: The LED on the MagSafe power adapter may change states or temporarily turn off when you reset the SMC.

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# INTUITION

- When not to troubleshoot
- Using the Console logs to isolate issues
- Resolving issues with Google-fu
- Getting back to work quickly after a disaster

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- When not to troubleshoot
- Using the Console logs to isolate issues
- Resolving issues with Google-
- Getting back to work quickly after a disaster (Cloning — see next slide)

# **CLONING**

- it's not just for sheep anymore...
- Why a clone can save your bacon (and why I create one automatically every night)
- How to clone

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- it's not just for sheep anymore...
- Why a clone can save your bacon (and why I create one automatically every night)
- How to clone (SuperDuper/ Carbon Copy Cloner)

# YOU GOT QUESTIONS? I GOT ANSWERS! MAYBE...

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You Got Questions?
I Got Answers! Maybe...