

CPP Standard Cancellation Protection Plan

Thank you for booking with Holland America Line. This is a description of the CPP Standard Plan. The CPP Standard Plan can also be viewed on our Web site: www.hollandamerica.com.

Our Standard Cancellation Protection Plan (CPP Standard Plan) will allow you, for any reason, to provide written cancellation up to 24 hours prior to the start of your scheduled travel (sea, land and/or air) arrangements made by Holland America Line and receive a refund equal to 80% of the eligible amounts paid. In addition, Holland America Line automatically assumes an additional US\$500 of liability for lost, damaged or delayed baggage of passengers who purchase the CPP Standard Plan still subject, however, to the limitations in our baggage policies. For example, we do not cover losses while baggage is in the custody of airlines.

The CPP Standard Plan is not insurance; it provides no rights other than those explained above. For example, it does not protect double-triple-quad occupancy rates should one or more members of your party cancel, nor does it cover expenses or unused services due to trip interruption.

CPP Standard Restrictions

1. CPP Standard only applies to cruises, land+sea journeys, air and hotels booked through Holland America Line.
2. All monetary amounts are in U.S. dollars.
3. CPP Standard must be purchased prior to the date on which cancellation fees begin to accrue. Payment is due at the time of purchase.
4. CPP Standard Plan Cost is non-refundable and non-transferable.

Effective: 01/21/2014