



7-Day Eastern Caribbean

Saturday Departures

Roundtrip Ft. Lauderdale

from us\$699

2004 SAILING DATES

ms Zuiderdam: ♦ May 8, 22; Jun 5, 19; Jul 3, 17, 31; Aug 14, 28; Sep 11, 25; Oct 9, 23, 30♦; Nov 6, 13, 20, 27; Dec 4, 11

See pg 66 column 2 for complete 2004 cruise fares

2005 SAILING DATES

ms Zuiderdam: Jan 8, 15, 22; Feb 12, 19, 26; Mar 5, 12, 19, 26; Apr 2, 9, 16, 23, 30; May 14, 28; Jun 11, 25; Jul 9, 23, 27, 30; Aug 6, 20; Sep 3, 17; Oct 1, 15, 22, 29; Nov 5, 12, 19, 26; Dec 3, 10

See pg 67 column 5 for complete 2005 cruise fares

DAY	PORT	ARRIVE	DEPART
Sat	FT. LAUDERDALE, FLORIDA		5:00pm
Sun	Half Moon Cay, Bahamas♦	8:00am	4:00pm
Mon	At sea		
Tue	St. Thomas, U.S. Virgin Islands	8:00am	11:00pm
Wed	Road Town, Tortola, British Virgin Islands	7:00am	6:00pm
Thu	At sea		
Fri	Nassau, Bahamas	1:00pm	8:00pm
Sat	FT. LAUDERDALE, FLORIDA	8:00am	

♦ 2004 port times vary as follows:

Tue St. Thomas departs Midnight
Fri Nassau Noon – 7:00pm

■ Oct 30 sailing calls on:

Fri Freeport, Bahamas Noon – 7:00pm

♦ Conditions permitting.

7-Day Eastern Caribbean

Sunday Departures

Roundtrip Ft. Lauderdale

from us\$699

2004 SAILING DATES

ms Oosterdam: ♦ Oct 24; Nov 7, 21; Dec 5
ms Westerdam: ♦ Dec 12

See pg 66 column 2 for complete 2004 cruise fares

2005 SAILING DATES

ms Oosterdam: Jan 2
ms Westerdam: Jan 9, 23; Feb 6, 20; Mar 6, 20; Apr 3; Nov 6, 20; Dec 4

See pg 67 column 5 for complete 2005 cruise fares

DAY	PORT	ARRIVE	DEPART
Sun	FT. LAUDERDALE, FLORIDA		5:00pm
Mon	Nassau, Bahamas	7:00am	Noon
Tue	At sea		
Wed	Phillipsburg, St. Maarten	10:00am	11:00pm
Thu	Road Town, Tortola, British Virgin Islands	7:00am	6:00pm
Fri	At sea		
Sat	Half Moon Cay, Bahamas♦	8:00am	4:00pm
Sun	FT. LAUDERDALE, FLORIDA	8:00am	

♦ 2004 port times vary as follows:

Wed Phillipsburg 8:00am – 6:00pm
Thu Road Town departs 4:00pm

♦ Conditions permitting.

Ports of Call

And a sampling of shore excursions.

ONSHORE ADVENTURES

Our shore excursions are designed to bring out the best in each destination, be it nature, history, culture or watersports. Below is a mere sampling of the adventure we offer in each port. To discover our full range of shore excursions and to pre-book your preferences, visit us online at www.hollandamerica.com.

BASSE-TERRE, GUADELOUPE

Gorgeous, green and Gallic, butterfly-shaped Guadeloupe is made up of two islands — Grand-Terre and Basse-Terre — its wings connected by a drawbridge. Here, on the western wing, explore tropical rainforests; explore the reefs surrounding Pigeon Island, where Jacques Cousteau developed scuba. *Sample shore excursions: Soufrière Volcano & Grand Island Tour; Carbet Falls & Hike; Pigeon Island & Glass-bottom Boat.*

BASSETERRE, ST. KITTS

Explore the capital's beautiful old churches, bustling Fort Street, a famed batik studio and a former slave market. *Sample shore excursions: St. Kitts ATV Tour; Catamaran & Snorkel Adventure; Nevis Beach Barbecue.*

BELIZE CITY, BELIZE

An eco-tourist's paradise. Offshore, friendly stingrays glide over the second-longest barrier reef in the world; inland, brilliant butterflies loop through steamy jungles. *Sample shore excursions: Mayan Ruins of Xunantunich & Marimba Lunch; Shark Ray Alley & San Pedro.*

BRIDGETOWN, BARBADOS

Lovely beaches, hills carpeted in sugar cane and a friendly island spirit (part Bajan, part British) await on Barbados. *Sample shore excursions: Natural Wonders of Barbados; Atlantis Odyssey Submarine; Harrison's Cave.*

CABRITS / ROSEAU, DOMINICA

Wonderfully untouched. A sea of greenery where ferns grow 30 feet tall and orchids sprout from trees. Take in the thunder of Trafalgar Falls, breathtaking in triplicate; watch for the rare and beautiful Sisserou parrot, found only here. *Sample shore excursions: Emerald Pool & Rainforest Drive; Hidden Treasures Adventure Hike & Caribbean Indians; Rainforest Aerial Tram.*

CASTRIES / SOUFRIÈRE, ST. LUCIA

The island that changed hands 14 times between France and Britain. Hence, both cricket and creole flourish; the world's only drive-in volcano bubbles. *Sample shore excursions: St. Lucian Heritage; Catamaran to Fond Doux Estate; Queen's Route — Castries to Soufrière.*

CATALINA ISLAND, DOMINICAN REPUBLIC

Thanks to a policy of non-development, this isle just off La Romana boasts white sand beaches and still, reef-protected waters. Your Holland America ship will anchor just offshore and tender you ashore for a day of play. *Sample shore excursions: Horseback Riding; Country Safari Adventure; Cat Sail & Snorkel; Tale of Two Cities.*

COSTA MAYA, MEXICO

The quiet side of Mexico. Here, along an unspoiled coastal paradise, archaeology buffs discover Mayan ruins shrouded in magic and mystery; divers find treasure in fantastic coral reefs. *Sample shore excursions: Kohunlich Mayan Ruins; Coral Reef Snorkel; 4x4 All-terrain Expedition.*

COZUMEL, MEXICO

Once the destination of Mayan women paying homage to Ixchel, Mayan goddess of fertility, today ranked among the world's premier dive spots. Just a ferry ride away: the Mayan ruins of Tulum, spectacularly sited on the sea cliffs. *Sample shore excursions: Chac Tun Caverns & Mayan Riviera Beach; Mayan Ruins of Tulum; Snorkel at Chankanaab National Park; Clear Kayak Peek and Paddle.*

EL GUAMACHE, ISLA DE MARGARITA, VENEZUELA

Quaint colonial villages, restorative mud baths and glorious unspoiled beaches await on this isle that once harvested lustrous pearls for European society. *Sample shore excursions: Canaima National Park & Angel Falls by Air; Macanao 4-Wheel-Drive Beach Explorer; Catamaran Sail to Coche Island.*

**FORT-DE-FRANCE, MARTINIQUE**

Stunning volcanic history (in 1902 Mont Pelée blew open with catastrophic force), rum distilleries and blooms in every tropical hue await on this verdant “Island of Flowers.” *Sample shore excursions: Tropical Tour & St. Pierre; Fort-de-France Historic Walking Tour; Martinique by Land & Sea.*

FREEPORT, BAHAMAS

Footloose and duty-free. Marvel at the array of goods from around the world at the ten-acre International Bazaar; sharpen your bartering skills at the lively straw market. Or simply browse the lush Garden of the Groves. *Sample shore excursions: Freeport Highlights Tour; Glass-bottom Boat; Lucayan National Park Kayak & Cave Tour.*

GEORGE TOWN, GRAND CAYMAN

Crystalline waters, snorkeling with tame stingrays, civilian submarines: this duty-free port has them all, plus Seven Mile Beach and a charming turtle farm. *Sample shore excursions: Stingray City Cruise & Island Drive; Reef & Wreck Snorkel by Boat; Atlantis Deep-dive Submarine.*

HALF MOON CAY, BAHAMAS

Holland America’s unspoiled 1,700-acre private isle features a superb white sand beach, nature preserve, inland lagoon, private cabanas with shower, misting station and butler service—and all manner of watersports and activities, including a one-acre Aqua Park with water toys and slides. *Sample shore excursions: Deep-sea or Flats Fishing; Banana Boat Ride; Eco Lagoon Cruise.*

KEY WEST, FLORIDA

An American town that moves to the sensuous rhythms of the Caribbean. Conch culture, coral reefs, sleek racing catamarans and rich fishing grounds await. *Sample shore excursions: Old Town Trolley & Conch Train; Key West Cup Regatta; World-class Light-tackle Fishing.*

KRALENDIJK, BONAIRE

Preservation rules on Bonaire, long-known to divers and snorkelers for its pristine, unspoiled reefs. Feast your eyes on gorgeous coral gardens; take in the blush of thousands of pink flamingoes reflected in the still salt lake, the hush of the mangroves. *Sample shore excursions: Samur Sail & Snorkel Adventure; Sportfishing; Nature Bike Tour; Mangrove Boat Tour.*

LA ROMANA, DOMINICAN REPUBLIC

Your portal to the island the House of Columbus built. In Santo Domingo, its bustling capital, visit the elaborate castle from which Diego Columbus ruled as viceroy and the majestic cathedral that entombs the remains of Christopher. *Sample shore excursions: Horseback Riding; Country Safari Adventure; Cat Sail & Snorkel; Tale of Two Cities.*

MONTEGO BAY, JAMAICA

In this resort city, affectionately known as Mo’Bay, great legends abound: a plate of jerk and a Red Stripe, tales of the “White Witch of Rose Hall,” the reggae rhythms of Bob Marley. *Sample shore excursions: Rafting on the Martha Brae; Montego Bay Highlights & Rose Hall Great House; Jamaica by ATV; Canopy Adventure.*

NASSAU, BAHAMAS

Colorful, captivating Queen of the Bahamas. Choose from literally thousands of great dives, ranging from wrecks to reefs, blue holes to sea gardens; catch the pink flamingo show at the famed Ardastra Gardens, the action at the Straw Market. *Sample shore excursions: Nassau Helicopter Flightseeing; Stingray City Snorkel at Blue Lagoon; Nassau See & Sea.*



THE MEDALLION COLLECTION

Holland America Line is proud to present the Medallion Collection, a series of exclusive shore excursions designed to accommodate our most discerning guests. Each has been carefully chosen to offer a truly different experience, providing an in-depth perspective and unparalleled access to events and sights not otherwise available. For more details, visit us online at www.hollandamerica.com.

OCHO RIOS, JAMAICA

On the island that gives sway to reggae, drift dreamily down a tranquil river on a bamboo raft, sip a planter's punch on the porch of a restored great house, climb the natural stone steps up Dunn's River Falls. *Sample shore excursions: Dolphin Cove and Dunn's River Falls; Mountain to Sea by Bicycle; Catamaran Sail & Beach Tour.*

ORANJESTAD, ARUBA

Colorful floating markets, wondrous coral reefs and landscapes dotted with curiously-bent divi-divi trees await on this, the "A" of the Netherlands Antilles famous ABC islands. (Bonaire and Curaçao round out the trio.) *Sample shore excursions: Natural Wonders of Aruba; Spanish Lagoon Kayak Adventure; Jolly Pirates, Sail, Snorkel, Swim & Swing.*

PHILIPSBURG, ST. MAARTEN

An island under two flags. On the Dutch side: chocolates, cheeses, casinos. On the French side: bistros, boulangeries and boutiques. *Sample shore excursions: Golden Eagle Catamaran Sail to Tintamar Island; Hidden Forest Adventure Hike & French Marigot; America's Cup Regatta; 4x4 Island Safari.*

PONCE, PUERTO RICO

The quintessential Spanish colonial town, with cobbled plazas, fountains and lacey wrought-iron balconies brimming with brilliant geraniums. For those who climb the "Cresceta" in the mountains above the city, a breathtaking panoramic view. *Sample shore excursions: We are currently working out the details for your onshore adventures in this port of call.*

PORT OF SPAIN, TRINIDAD

Vibrant, busy, constantly in tune with saucily suggestive calypso and resonant sounds of the steel pans that began here. Catch the rhythm at the cultural show; take in the spectacle of scarlet ibis as they take wing from their feeding grounds to roost in the trees at sunset, transforming the foliage into a blaze of scarlet. *Sample shore excursions: Port of Spain City & Mount St. Benedict Monastery; City Tour & Historic Lopinot Estate; Asa Wright Nature Center.*

PUERTO LIMÓN, COSTA RICA

A jumping-off point for Costa Rica's wonders. Ride an aerial tram through the rainforest canopy, cruise a jungle canal or take in the dazzling Jade and Gold Museum in San José. *Sample shore excursions: Rio Reventazon White Water Rafting; The Tortuguero Canals; Rainforest Aerial Tram; San José Town & Country.*

ROAD TOWN, TORTOLA, BRITISH VIRGIN ISLANDS

An enticing mix of pink and blue buildings, yachts, rum cocktails and pirate lore. Play on a soft sand beach or sail away to islands of buccaneer legend: Dead Chest, Great Dog, Treasure Island. *Sample shore excursions: Cane Garden Beach; The North Shore & Pusser's Landing; Wreck of the Rhone Two-Tank Certified Dive; Virgin Gorda & The Baths.*

ROATÁN, HONDURAS

An isle of wonders: lizards that run upright on their hind legs; brilliant macaws and parrots found only in Honduras; a reef second in size only to Australia's Great Barrier Reef. *Sample shore excursions: Catamaran Sail & Snorkel; Dive with Sharks; Roatán West Side Island Tour.*

SAN BLAS ISLANDS, PANAMA

Home of the Cuna Indians, a warmly hospitable people famous for their finely-sewn, tropically colored *molos*. Organized shore excursions are not available here, but the thatched-hut villages and silken beaches are easily explored on your own.

SAN JUAN, PUERTO RICO

By day, see the monuments: historic forts, the stately governor's mansion, Old San Juan. By night, do the town. There are roulette wheels to spin, fiery flamenco shows to catch. *Sample shore excursions: Old San Juan Historic Walking Tour; El Yunque Rainforest Drive; World Heritage Fortress & Art Museum.*



**SANTA BÁRBARA DE SAMANÁ,
DOMINICAN REPUBLIC**

Tranquil, tropical and perfectly situated for explorations of the Dominican Republic's finest treasures: unspoiled Bacardi Island; the amber-rich north coast; and Bahía de Samaná, mating and birthing ground for thousands of humpback whales. *Sample shore excursions: We are currently working out the details for your onshore adventures in this port of call.*

**SANTO TOMÁS DE CASTILLA,
GUATEMALA**

Your portal to the fascinating Mayan ruins of Guatemala and Honduras: the mighty Acropolis of Quirigua National Park and Copán, Paris of the ancient Mayan world. Each an enigma waiting to be solved. *Sample shore excursions: Archaeological Copán & Honduras Countryside; Amatique Bay Resort; Quirigua Archaeological Ruins; Hacienda Tijax; Eco-adventure Hike.*

ST. GEORGE'S, GRENADA

The heady scent of nutmeg, cinnamon and cloves turns the simple act of breathing into an exotic experience. Here, too, find mountain waterfalls, white sand beaches and lagoons of mottled blues. *Sample shore excursions: Star Wind Catamaran & Snorkel Adventure; Nature Trail & Beach Swim; Island Tour; Grand Etang Lake & Fort Frederick.*

ST. JOHN'S, ANTIGUA

Here find neatly restored Nelson's Dockyard (home of the invincible British Royal Navy during the Great Age of Sail), smooth Cavalier rum and 365 beautiful beaches, one for every day of the year. *Sample shore excursions: Historical Antigua; Off-road 4x4 Safari; Kayak & Snorkel Adventure; Dolphin & Stingray Adventure.*

ST. JOHN, U.S. VIRGIN ISLANDS

So idyllic that nearly a third of the island and much of its coral reef are preserved as a national park. Take in the mesmerizing underwater world at Trunk Bay, the laid-back life in Cruz Bay. *Sample shore excursions: St. John Trunk Bay Beach Tour; St. John Five-star Tour; St. John Eco Hike; National Park Island Tour.*

**ST. THOMAS,
U.S. VIRGIN ISLANDS**

The lovely, European-influenced port of Charlotte Amalie wins the prize for Caribbean shopping thrills. Cameras, jewelry, watches, perfumes are all here. So are beautiful beaches, undersea gardens and tales of Blackbeard. *Sample shore excursions: Sea Trekking Helmet Dive & Coral World; Helicopter Flightseeing Adventure; Champagne Catamaran Sail & Snorkel to St. John.*

WILLEMSTAD, CURAÇAO

Amsterdam-like canals, gabled Dutch colonial buildings, an exotic floating market. This bustling duty-free port has it all. Plus the world-famous Curaçao Liqueur Distillery and an intriguing coral reef teeming with parrotfish and queen angelfish. *Sample shore excursions: Spanish Water Snorkel Expedition; Curaçao See & Sea Tour; Highlights of Curaçao with Folkloric Show; Canoe Safari; Willemstad Trolley Train.*

ms Westerdam ms Oosterdam ms Zuiderdam



The Greenhouse Spa & Salon

ms Oosterdam Vista Show Lounge

Spacious and airy, our new Vista-class ships offer all the amenities and comforts demanded by today's sophisticated travelers: more verandah staterooms, more dining choices, more understated elegance.

SHIP FEATURES

- Elegant two-tiered Dining Room, intimate reservations-only restaurant, poolside Terrace Grill, casual Windstar Café and the Lido Restaurant with its relaxed culinary courtyard
- Two outdoor swimming pools, The Greenhouse Spa & Salon, fitness center, golf simulator
- State-of-the-art show lounge, Casino, Nightclub, Internet Center
- Exclusive lounge and concierge service for guests staying in Penthouse and Deluxe Verandah Suites

SUITE AMENITIES

For guests choosing suite accommodations, Holland America Line offers a host of complimentary services that will forever spoil you for any other stateroom.

SUPERIOR VERANDAH SUITES (CATEGORY SS)

- Personalized cruise stationery
- Elegant bathrobe for use on your cruise
- Fresh flowers and fruit assortment

- Luxurious beds featuring Sealy® Premium Euro-Top mattresses and finely woven cotton linens
- A no-host mini-bar for easy entertaining in your suite
- DVD player and the use of an extensive DVD library

PENTHOUSE VERANDAH SUITES (CATEGORY PS) AND DELUXE VERANDAH SUITES (CATEGORY S)

Includes all the Superior Verandah Suite amenities, plus:

- Use of the exclusive Neptune Lounge and personal concierge service
- Complimentary laundry, pressing and dry cleaning throughout your cruise
- Premium duvet, oversize bath towels and soft, cotton bathrobes
- Gorgeous corsages and boutonnieres for the first formal night
- Hors d'oeuvres served before dinner each evening on request
- Binoculars and umbrellas for your use on the cruise
- VIP party with the Captain
- Priority boarding for tender ports of call





ms Oosterdam

The Pinnacle Grill at the Odyssey



ms Westerdam ms Oosterdam ms Zuiderdam



PENTHOUSE
VERANDAH SUITE
Approx. 1,318 sq. ft.
with Verandah

NOTE: Room measurements are approximate, and some rooms in the same category may vary in size and/or have different furniture placement from that pictured.

2004 Fares

	column 1		column 2			column 3					
	BAHAMAS		7-DAY CRUISES			HOLIDAY					
	2004 Bahamas ZU 5-Day	ES	2004 Eastern/Western WE/OS/ZU 7-Day	ES FROM	ES TO	2004 Eastern/Western OS 7-Day	ES FROM	ES TO	2004 Western/Eastern WE 8-Day	ES FROM	ES TO
OUTSIDE STATEROOMS											
PS Penthouse Deluxe Verandah Suites	\$5,808	\$3,523	\$8,124	\$4,044	-\$6,044	\$14,130	\$8,530	-\$10,630	\$16,150	\$9,750	-\$11,030
S Deluxe Verandah Suites	2,737	1,680	3,824	1,937	- 2,862	6,930	4,210	- 5,230	7,921	4,813	- 5,435
SS Superior Verandah Suites	2,023	1,251	2,824	1,447	- 2,122	4,630	2,830	- 3,505	5,293	3,236	- 3,647
A Deluxe Verandah Outside	1,620	1,009	2,260	1,171	- 1,705	2,880	1,780	- 2,193	3,293	2,036	- 2,287
AA Deluxe Verandah Outside	1,566	977	2,185	1,134	- 1,649	2,780	1,720	- 2,118	3,179	1,967	- 2,209
B Deluxe Verandah Outside	1,513	945	2,110	1,097	- 1,594	2,680	1,660	- 2,043	3,064	1,899	- 2,132
BA Deluxe Verandah Outside	1,459	913	2,035	1,060	- 1,538	2,580	1,600	- 1,968	2,950	1,830	- 2,054
BB Deluxe Verandah Outside	1,405	881	1,960	1,024	- 1,483	2,480	1,540	- 1,893	2,836	1,761	- 1,976
BC Verandah Suites	1,380	N/A	1,924	N/A	- N/A	2,130	N/A	- N/A	2,436	N/A	- N/A
C Large	1,337	840	1,864	977	- 1,412	2,420	1,504	- 1,848	2,767	1,720	- 1,930
D Large	1,315	827	1,834	962	- 1,389	2,380	1,480	- 1,818	2,721	1,693	- 1,899
DD Large	1,294	814	1,804	947	- 1,367	2,340	1,456	- 1,788	2,676	1,665	- 1,867
E Large	1,258	793	1,754	923	- 1,330	2,290	1,426	- 1,750	2,619	1,631	- 1,829
F Large	1,223	771	1,704	898	- 1,293	2,230	1,390	- 1,705	2,550	1,590	- 1,782
G Large	1,187	750	1,654	874	- 1,256	2,180	1,360	- 1,668	2,493	1,556	- 1,743
H Large	1,151	N/A	1,604	N/A	- N/A	2,130	N/A	- N/A	2,436	N/A	- N/A
INSIDE STATEROOMS											
I Large	1,090	692	1,519	808	- 1,156	2,020	1,264	- 1,548	2,310	1,446	- 1,619
J Large	1,073	681	1,494	795	- 1,138	1,980	1,240	- 1,518	2,264	1,419	- 1,588
K Large	1,037	660	1,444	771	- 1,101	1,940	1,216	- 1,488	2,219	1,391	- 1,557
L Large	1,005	641	1,400	749	- 1,068	1,900	1,192	- 1,458	2,173	1,364	- 1,526
M Large	975	622	1,357	728	- 1,036	1,860	1,168	- 1,428	2,127	1,336	- 1,494
MM Standard	944	599	1,314	699	- 999	1,820	1,149	- 1,399	2,081	1,299	- 1,449
N Standard	913	N/A	1,271	N/A	- N/A	1,780	N/A	- N/A	2,036	N/A	- N/A
NN Standard	883	N/A	1,228	N/A	- N/A	1,740	N/A	- N/A	1,990	N/A	- N/A
* 3rd/4th Person – Adult – Inside	290	290	399	399	399	910	910	910	1,050	1,050	1,050
* 3rd/4th Person – Adult – Outside	362	362	499	499	499	910	910	910	1,050	1,050	1,050
* 3rd/4th Person – Adult – Verandah	433	433	599	599	599	910	910	910	1,050	1,050	1,050
* 3rd/4th Person – Child – Inside	219	219	299	299	299	910	910	910	1,050	1,050	1,050
* 3rd/4th Person – Child – Outside	290	290	399	399	399	910	910	910	1,050	1,050	1,050
* 3rd/4th Person – Child – Verandah	362	362	499	499	499	910	910	910	1,050	1,050	1,050
* Infant – Under Age 2	219	219	299	299	299	380	380	380	400	400	400
■ Non-Discountable Amount INCLUDED	94	94	124	124	124	130	130	130	150	150	150
● Taxes	48.55	48.55	82.69	82.69	82.69	77.75	77.75	77.75	85.62	85.62	85.62
Deposit Requirement	350	350	350	350	350	350	350	350	350	350	350
Cancellation Protection Plan (CPP)	4.75% of Tariff		4.75% of Tariff			4.75% of Tariff			4.75% of Tariff		
CPP Platinum Plan	6.25% of Tariff		6.25% of Tariff			6.25% of Tariff			6.25% of Tariff		

Fares in U.S. dollars per person based on double occupancy.

* Adult: Age 19 and older. Child: Age 2 – 18.

* Based on sharing accommodations with two full-fare guests. 3rd/4th Person and Infant Fares are \$200 higher for cruises departing 5/1/04 – 8/14/04.

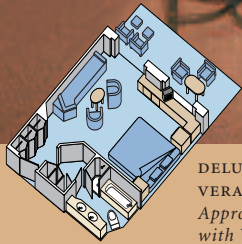
■ Non-Discountable Amounts are included in fares presented.

● Taxes are additional.

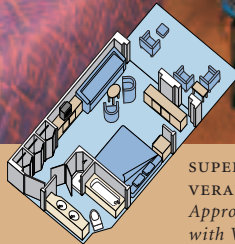
Single Partners Program: categories F and K.

Single Occupancy: categories PS – BC at 190% of double occupancy; categories C – NN at 150% of double occupancy.

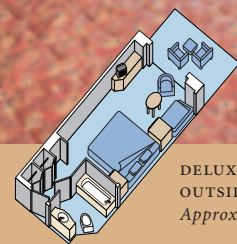
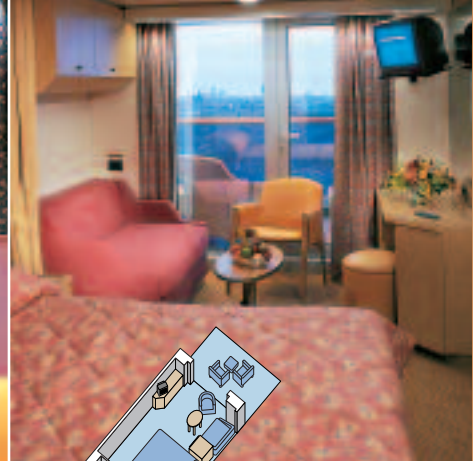
Early Savings (ES): The fares shown are early savings fares and are subject to change. Book early to ensure the best possible rate.



**DELUXE
VERANDAH SUITE**
Approx. 510 sq. ft.
with Verandah



**SUPERIOR
VERANDAH SUITE**
Approx. 389 sq. ft.
with Verandah



**DELUXE VERANDAH
OUTSIDE DOUBLE**
Approx. 249 sq. ft.

2004 Eastern ZU 7-Day		2004 Western ZU 9-Day	
TARIFF	ES	TARIFF	ES
\$14,130	\$9,930	\$18,160	\$10,060
6,930	4,890	8,903	4,969
4,630	3,280	5,946	3,342
2,880	2,055	3,696	2,105
2,780	1,985	3,567	2,034
2,680	1,915	3,439	1,963
2,580	1,845	3,310	1,893
2,480	1,775	3,181	1,822
2,130	N/A	2,731	N/A
2,420	1,733	3,104	1,779
2,380	1,705	3,053	1,751
2,340	1,677	3,001	1,723
2,290	1,642	2,937	1,687
2,230	1,600	2,860	1,645
2,180	1,565	2,796	1,610
2,130	N/A	2,731	N/A
2,020	1,453	2,590	1,497
1,980	1,425	2,539	1,468
1,940	1,397	2,487	1,440
1,900	1,369	2,436	1,412
1,860	1,341	2,384	1,383
1,820	1,299	2,333	1,349
1,780	N/A	2,281	N/A
1,740	N/A	2,230	N/A
910	910	1,180	1,180
910	910	1,180	1,180
910	910	1,180	1,180
910	910	1,180	1,180
910	910	1,180	1,180
910	910	1,180	1,180
380	380	410	410
130	130	160	160
58.77	58.77	101.61	101.61
350	350	500	500
	4.75% of Tariff		
	6.25% of Tariff		

2005 Fares

	column 4 BAHAMAS				column 5 7-DAY CRUISES			
	2005 Bahamas ZU 4-Day		2005 Bahamas WE 5-Day		2005 Eastern/Western WE/OS/ZU 7-Day			
	TARIFF	ES	TARIFF	ES	TARIFF	ES	FROM	ES TO
OUTSIDE STATEROOMS								
PS Penthouse Deluxe Verandah Suites	\$4,650	\$2,319	\$5,809	\$3,182	\$8,129	\$4,049	-	\$6,049
S Deluxe Verandah Suites	2,190	1,114	2,739	1,525	3,829	1,942	-	2,867
SS Superior Verandah Suites	1,510	781	1,889	1,066	2,629	1,354	-	1,979
VA Deluxe Verandah Outside	1,220	639	1,529	871	2,129	1,109	-	1,609
VB Deluxe Verandah Outside	1,190	624	1,489	850	2,079	1,085	-	1,572
VC Deluxe Verandah Outside	1,170	614	1,459	833	2,029	1,060	-	1,535
VD Deluxe Verandah Outside	1,140	599	1,429	817	1,979	1,036	-	1,498
VE Deluxe Verandah Outside	1,110	585	1,389	796	1,929	1,011	-	1,461
VF Verandah Suites	1,090	N/A	1,359	N/A	1,889	N/A	-	N/A
C Large	1,080	570	1,349	774	1,874	984	-	1,420
D Large	1,060	560	1,329	763	1,834	964	-	1,391
DD Large	1,030	546	1,289	742	1,794	945	-	1,361
E Large	1,010	536	1,259	725	1,759	928	-	1,335
F Large	980	521	1,229	709	1,709	903	-	1,298
G Large	950	506	1,189	688	1,659	879	-	1,261
H Large	920	N/A	1,149	N/A	1,609	N/A	-	N/A
INSIDE STATEROOMS								
I Large	890	477	1,109	644	1,539	820	-	1,172
J Large	860	462	1,079	628	1,499	800	-	1,143
K Large	830	448	1,039	607	1,449	776	-	1,106
L Large	820	443	1,029	601	1,419	761	-	1,084
M Large	790	428	989	580	1,369	737	-	1,047
MM Standard	760	399	949	549	1,319	699	-	999
N Standard	730	N/A	909	N/A	1,269	N/A	-	N/A
NN Standard	700	N/A	879	N/A	1,219	N/A	-	N/A
* 3/4 Adult age 19+	291	291	363	363	499	499		499
* 3/4 Child age 18 and under	291	291	363	363	399	399		399
* Infant - Under Age 2	205	205	224	224	304	304		304
■ Non-Discountable Amount INCLUDED	80	80	99	99	129	129		129
● Taxes	50.58	50.58	50.74	50.74	78.88	78.88		78.88
Deposit Requirement	250	250	350	350	350	350		350
Cancellation Protection Plan (CPP)			4.75% of Tariff				4.75% of Tariff	
CPP Platinum Plan			6.25% of Tariff				6.25% of Tariff	

Fares per person in U.S. dollars based on double occupancy.

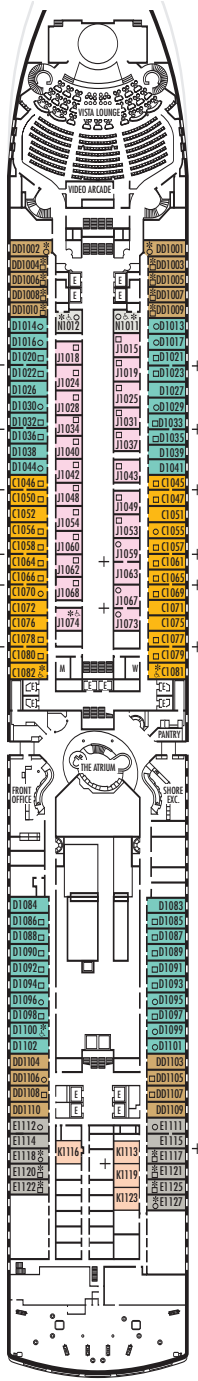
- * Adult: Age 19 and older. Child: Age 18 and under.
- * Based on sharing accommodations with two full-fare guests. 3rd/4th Person and Infant Fares are \$200 higher for cruises departing 6/11/05 - 8/20/05.
- Non-Discountable Amounts are included in fares presented.
- Taxes are additional.

Single Partners Program: categories F and K.

Single Occupancy: categories PS - VF at 190% of double occupancy; categories C - NN at 150% of double occupancy.

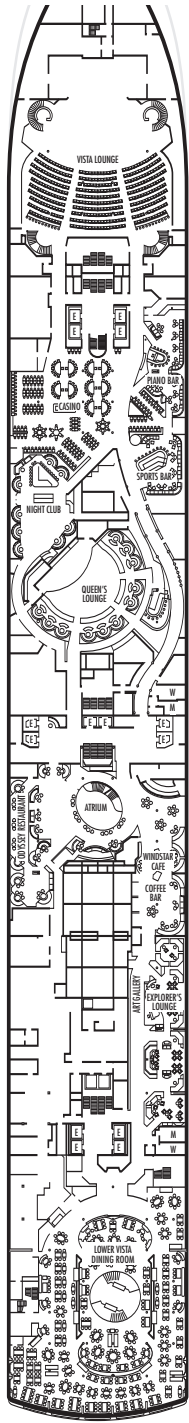
MAIN DECK

Rooms 1001-1127
252 ft. from bow
to Rooms 1001 & 1002.

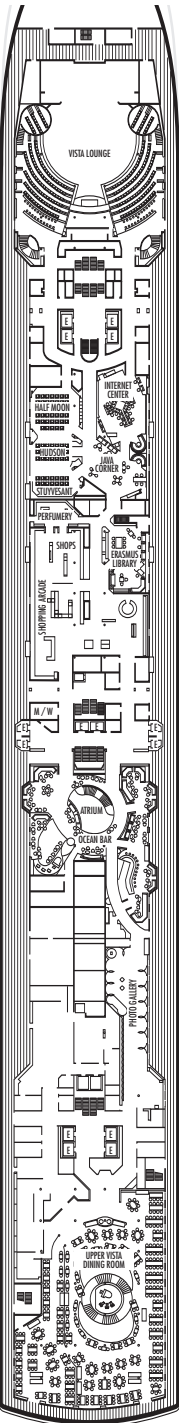


102 ft. to stern
from Rooms 1122 & 1127.

LOWER PROMENADE DECK

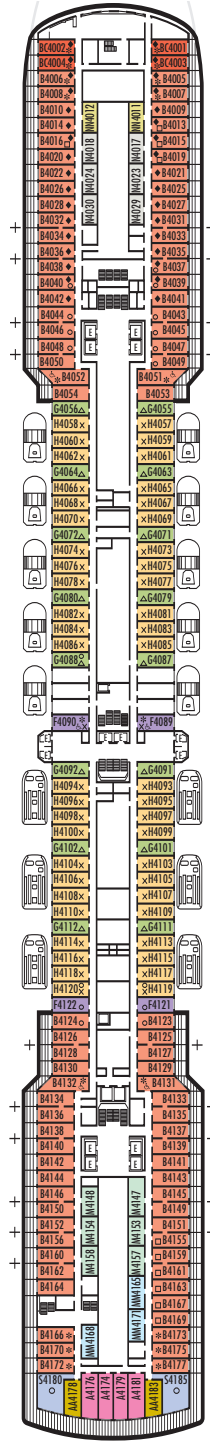


PROMENADE DECK



UPPER PROMENADE DECK

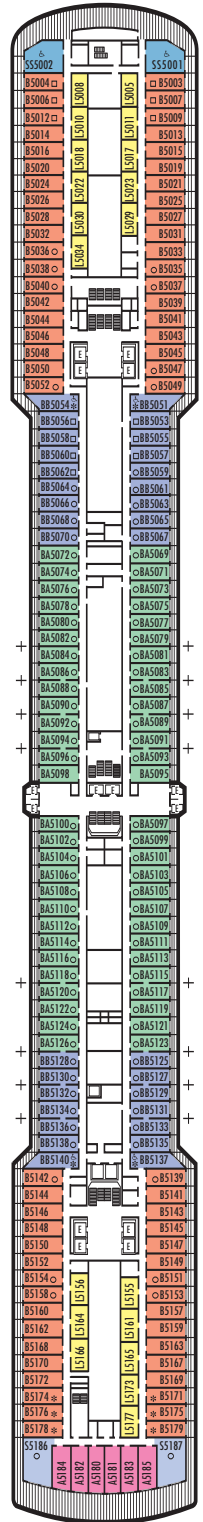
Rooms 4001-4185
102 ft. from bow
to Rooms 4001 & 4002.



9 ft. to stern
from Rooms 4180, 4178, 4176,
4174, 4179, 4181, 4183 & 4185.

VERANDAH DECK

Rooms 5001-5187
102 ft. from bow
to Rooms 5001 & 5002.



23 ft. to stern from Rooms 5186,
5184, 5182, 5180, 5181, 5183,
5185 & 5187.

UPPER VERANDAH DECK

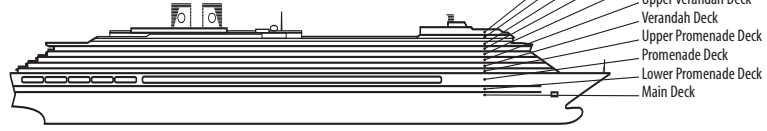
Rooms 6001-6169
112 ft. from bow
to Rooms 6003 & 6004.



33 ft. to stern from Rooms 6158,
6156, 6154, 6165, 6167 & 6169.

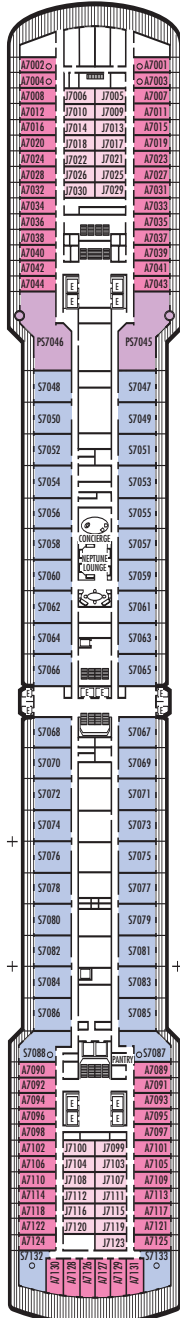
SHIP SPECIFICATIONS & FACILITIES

- 1,848 Passengers
- 82,000 Gross Tons
- 950 Feet Long
- Automatic Stabilizers
- 11 Passenger Decks
- 14 Passenger Elevators
- 4 Outside Elevators
- 24 Public Rooms
- 4 Restaurants
- Outdoor Swimming Pools (one with sliding glass roof)
- Spa & Salon
- Two Show Lounges
- Duty-Free Shops
- Library
- Casino
- Fitness Center
- Basketball Court
- Volleyball Court
- Golf Simulator
- Internet Center
- Suite Lounge



ROTTERDAM DECK

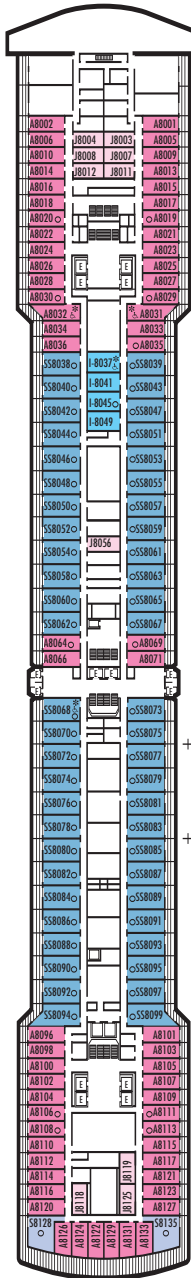
Rooms 7001 - 7133
121 ft. from bow
to Rooms 7001 & 7002.



56 ft. to stern from Rooms
7132, 7130, 7128, 7126, 7127,
7129, 7131 & 7133.

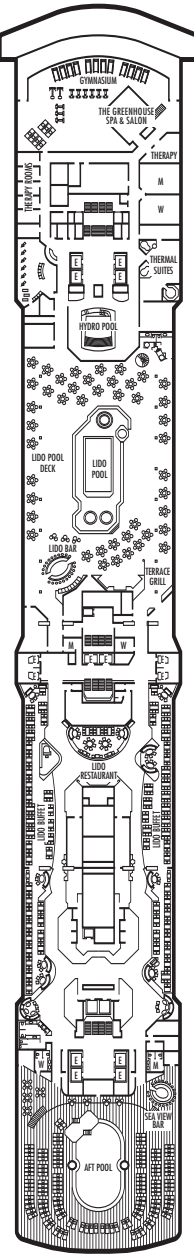
NAVIGATION DECK

Rooms 8001 - 8135
186 ft. from bow
to Rooms 8001 & 8002.

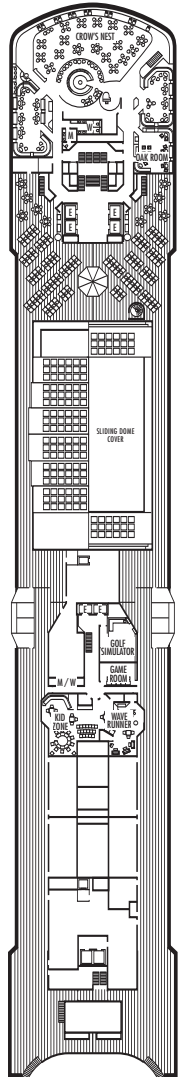


68 ft. to stern from Rooms
8128, 8126, 8124, 8122, 8129,
8131, 8133 & 8135.

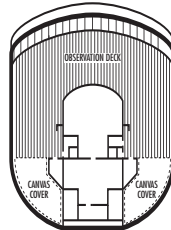
LIDO DECK



OBSERVATION DECK



SPORTS DECK



**ms Westerdam
ms Oosterdam
ms Zuiderdam**

DECK PLANS & STATEROOMS

The deck plans are color-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with television, mini-bar, mini-safe, data port, telephone and multi-channel music.

Important Note: Not all staterooms within each category have the same furniture configuration and/or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

OUTSIDE STATEROOMS

- PS** **Penthouse Verandah Suites:** Bedroom with 1 king-size bed, oversize whirlpool bath & shower & additional shower stall, living room, dining room, dressing room, private verandah with whirlpool, pantry, 1 sofa bed for 2 persons, DVD player, microwave, refrigerator, guest toilet, private stereo system, floor-to-ceiling windows.
- S** **Deluxe Verandah Suites:** 2 lower beds convertible to 1 king-size bed, bathroom with dual sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, dressing room, private verandah, 1 sofa bed for 2 persons (except aft suites), DVD player, floor-to-ceiling windows.
- SS** **Superior Verandah Suites:** 2 lower beds convertible to 1 queen-size bed, sofa bed for 1, bathroom with dual sink vanity, full-size whirlpool bath & shower & additional shower stall, private verandah, DVD player, floor-to-ceiling windows.
- A or VA** **Deluxe Verandah Outside:** 2 lower beds convertible to 1 queen-size bed, bath & shower, sitting area, private verandah, floor-to-ceiling windows.
- AA or VB** **Deluxe Verandah Outside:** 2 lower beds convertible to 1 queen-size bed, bath & shower, sitting area, private verandah, floor-to-ceiling windows.
- B or VC** **Deluxe Verandah Outside:** 2 lower beds convertible to 1 queen-size bed, bath with tub or shower, sitting area, private verandah, floor-to-ceiling windows.
- BA or VD** **Deluxe Verandah Outside:** 2 lower beds convertible to 1 queen-size bed, bath & shower, sitting area, private verandah, floor-to-ceiling windows.
- BB or VE** **Deluxe Verandah Outside:** 2 lower beds convertible to 1 queen-size bed, bath & shower, sitting area, private verandah, floor-to-ceiling windows.
- BC or VF** **Deluxe Verandah Outside:** 2 lower beds convertible to 1 queen-size bed, bath with tub or shower, sitting area, private verandah, floor-to-ceiling windows.

INSIDE STATEROOMS

- I** **Large:** 2 lower beds convertible to 1 queen-size bed, shower.
- J** **Large or Standard:** 2 lower beds convertible to 1 queen-size bed, shower.
- K** **Large or Standard:** 2 lower beds convertible to 1 queen-size bed, shower.
- L** **Standard:** 2 lower beds convertible to 1 queen-size bed, shower.
- M** **Standard:** 2 lower beds convertible to 1 queen-size bed, shower.
- MM** **Standard:** 2 lower beds convertible to 1 queen-size bed, shower.
- N** **Standard:** 2 lower beds convertible to 1 queen-size bed, shower.
- NN** **Standard:** 2 lower beds convertible to 1 queen-size bed, shower.
- C** **Large:** 2 lower beds convertible to 1 queen-size bed, bathtub & shower.
- D** **Large:** 2 lower beds convertible to 1 queen-size bed, bathtub & shower.
- DD** **Large:** 2 lower beds convertible to 1 queen-size bed, bathtub & shower.
- E** **Large:** 2 lower beds convertible to 1 queen-size bed, bathtub & shower.
- F** **Large:** 2 lower beds convertible to 1 queen-size bed, bathtub & shower.
- G** **Large:** 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All G-category cabins have a partial sea view.
- H** **Large:** 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All H-category cabins have fully obstructed views.

STATEROOM SYMBOL LEGEND

- * Shower only
- ▲ 2 lower beds or converts to 1 queen-size
- Triple (2 lower beds, 1 sofa bed)
- Quad (2 lower beds, 1 sofa bed, 1 upper)
- △ Partial sea view
- X Fully obstructed view
- ◆ Staterooms have solid steel verandah railing instead of clear-view Plexiglas railing.
- + Connecting rooms
- ♿ Staterooms S6156, S6167, S55001, S55002, S56108, S58068, A6003, A6004, A8031, A8032, A6049, B4051, B4052, B4131, B4132, BB5051, BB5054, BB5137, BB5140, C1081, C1082, D1100, F4089, F4090, I-8037, J1074, N1011, N1012 are wheelchair accessible, shower only.

Effective January 2005 all A stateroom codes will change to VA, AA to VB, B to VC, BA to VD, BB to VE and BC to VF. All amenities and configurations remain as is.

Hotel Packages

A few extra days to relax and enjoy.



FT. LAUDERDALE

HYATT REGENCY PIER 66 HOTEL*

Oct – Dec 25, 2004	1 NIGHT	2 NIGHTS	3 NIGHTS
Shared Double	us\$125	us\$220	us\$315
Single Occupancy	220	410	600
3rd Person	45	60	75

May – Sep 2004	1 NIGHT	2 NIGHTS	3 NIGHTS
Shared Double	us\$105	us\$180	us\$255
Single Occupancy	180	330	480
3rd Person	45	60	75

Dec 26, 2004 – Mar 31, 2005	1 NIGHT	2 NIGHTS	3 NIGHTS
Shared Double	us\$140	us\$245	us\$350
Single Occupancy	245	455	665
3rd Person	50	65	80

Apr 1 – 30 and Oct 1 – Dec 25, 2005	1 NIGHT	2 NIGHTS	3 NIGHTS
Shared Double	us\$130	us\$225	us\$320
Single Occupancy	225	415	605
3rd Person	50	65	80

May 1 – Sep 30, 2005	1 NIGHT	2 NIGHTS	3 NIGHTS
Shared Double	us\$110	us\$185	us\$260
Single Occupancy	185	335	485
3rd Person	50	65	80

WESTIN FT. LAUDERDALE*

2004 and 2005	1 NIGHT	2 NIGHTS	3 NIGHTS
Shared Double	us\$80	us\$130	us\$180
Single Occupancy	130	230	330
3rd Person	40	50	60

ORLANDO

ORLANDO AIRPORT MARRIOTT*

2004	1 NIGHT
Shared Double	us\$60
Single Occupancy	105
3rd Person	25

2005	1 NIGHT
Shared Double	us\$65
Single Occupancy	110
3rd Person	25

MIAMI

MIAMI AIRPORT HILTON*

2004 and 2005	1 NIGHT
Shared Double	us\$80
Single Occupancy	130
3rd Person	40

TAMPA

TAMPA MARRIOTT WATERSIDE*

2004	1 NIGHT	2 NIGHTS	3 NIGHTS
Shared Double	us\$145	us\$240	us\$335
Single Occupancy	240	430	620
3rd Person	90	130	170

2005	1 NIGHT	2 NIGHTS	3 NIGHTS
Shared Double	us\$110	us\$185	us\$260
Single Occupancy	180	325	470
3rd Person	45	55	65

HILTON TAMPA AIRPORT WESTSHORE*

2004 and 2005	1 NIGHT
Shared Double	us\$70
Single Occupancy	115
3rd Person	35

PORT CANAVERAL

MARRIOTT'S ORLANDO WORLD CENTER*

Apr 8 – Dec 25, 2004	1 NIGHT	2 NIGHTS	3 NIGHTS
Shared Double	us\$125	us\$215	us\$305
Single Occupancy	215	395	575
3rd Person	35	35	35

Jan 5 – Apr 15 and Sep 26 – Dec 16, 2005	1 NIGHT	2 NIGHTS	3 NIGHTS
Shared Double	us\$140	us\$245	us\$350
Single Occupancy	245	455	665
3rd Person	35	35	35

RENAISSANCE ORLANDO RESORT (AT SEA WORLD)*

2004	1 NIGHT	2 NIGHTS	3 NIGHTS
Shared Double	us\$95	us\$155	us\$215
Single Occupancy	155	275	395
3rd Person	35	35	35

PHILADELPHIA

SHERATON SOCIETY HILL*

May 2004	1 NIGHT	2 NIGHTS	3 NIGHTS
Shared Double	us\$145	us\$225	us\$305
Single Occupancy	225	385	545
3rd Person	80	95	110

NEW YORK

SHERATON NEW YORK*

May 2004	1 NIGHT	2 NIGHTS	3 NIGHTS
Shared Double	us\$300	us\$450	us\$600
Single Occupancy	450	750	1,050
3rd Person	190	230	270

NORFOLK

NORFOLK WATERSIDE MARRIOTT*

Oct – Nov 2004	1 NIGHT	2 NIGHTS	3 NIGHTS
Shared Double	us\$180	us\$275	us\$370
Single Occupancy	275	465	655
3rd Person	85	85	85

Apr – Sep and Dec 1 – 25, 2004	1 NIGHT	2 NIGHTS	3 NIGHTS
Shared Double	us\$145	us\$205	us\$265
Single Occupancy	205	325	445
3rd Person	85	85	85

Dec 26, 2004 – Dec 2005	1 NIGHT	2 NIGHTS	3 NIGHTS
Shared Double	us\$175	us\$250	us\$325
Single Occupancy	250	400	550
3rd Person	100	100	100

* Hotels of equal standards may be substituted when necessary.

Rates for hotels are per person and include applicable room taxes and bellman gratuities. Transfers between airport and hotel or hotel and airport are provided only for guests participating in Holland America's Fly Cruise Plan.

Cancelling pre- and post-cruise hotels (and/or tours) between 16 – 45 days before commencing your cruise will result in a cancellation fee of 50% of the hotel amount; the fee increases to 100% for cancellations less than 16 days before commencing travel.



Before You Go

Helping you plan your cruise.

It is a privilege to welcome you on board our ship, and it is our sincere desire that you enjoy an extraordinary vacation. Here are answers to the questions we are most frequently asked.

How can I host a bon voyage party?

For security reasons, Holland America Line has implemented a “no visitor” policy and regrets any disappointment this may cause. However, family and friends wishing you bon voyage may send a gift directly to your stateroom. Or you may host a party of your own, ordering champagne, canapés, and cocktail set-ups delivered to your stateroom beforehand via your travel agent or by calling Ship Services at 1-800-541-1576.

How do I make dining room reservations?

Whatever your dining preferences — early or late sitting, for two or with convivial groupings of four, six or eight guests, with family or friends — Holland America Line will make every effort to honor your request. All dining requests should be made in advance of sailing through your travel agent and confirmed or waitlisted at the time of booking.

Upon embarkation you will find a confirmation card in your stateroom confirming your seating assignment and table number. If, for some reason, your dining request was not submitted before your cruise date, the Maitre d’ will assign you to the sitting that is available.

Normal meal hours in the main dining room are:

Breakfast	Open seating	8:00AM
Lunch	Open seating	12:30PM
Dinner	Early sitting	
	Upper level of Dining Room	5:45PM
	Early sitting	
	Lower level of Dining Room	6:15PM
	Main sitting	
	Upper level of Dining Room	8:00PM
	Main sitting	
	Lower level of Dining Room	8:30PM

Ms Prinsendam has two dinner sittings:

First sitting	6:00PM
Second sitting	8:15PM

Alternate Dining Rooms

Our intimate reservations-only restaurants — a delicious alternative to the main Dining Room — are very popular. We recommend you make reservations early in your cruise.

What provisions for children are made on board?

For infants, Holland America Line provides baby food, diapers, high chairs, booster chairs and cribs upon special request (30 days notice) via your travel agent or by calling Ship Services at 1-800-541-1576. For our younger guests

Holland America’s Club HAL® program offers fully supervised activities, games, parties, menus and shore activities — broken out by ages 5–8; 9–12 and teens 13–17. KidZone and WaveRunner rooms on the *ms Maasdam*, *ms Zuiderdam* and *ms Oosterdam* offer separate children’s computer and video game areas, a dance floor, and outside play area.

What provisions for single travelers are made on board?

Take advantage of our Single Partners Share Program whereby you may share a stateroom with another non-smoking guest of the same sex and pay only the per person double occupancy rate — even if we are unable to find a partner for you. In addition, on sailings 14 days or longer, a carefully selected group of gentlemen have been invited to serve as social hosts, offering single ladies pleasant company for dining, dancing and conversation.

Can you accommodate special diets?

We make every effort to assist special dietary requests, including vegetarian, fat-free, sugar- or salt-free if advised at time of booking. Kosher,* gluten-free or special medical diets must be pre-ordered a minimum of 30 days prior to sailing.

* Kosher meals are prepared off the ship in a kosher kitchen, frozen and brought to the table sealed in their original containers. There is no kosher kitchen on board.

Smooth Air Travel

Connecting to your cruise.



Flight delays, diversions, cancellations — with Holland America's Fly Cruise Plan you have the resources of our entire air/sea staff behind you.

HOLLAND AMERICA'S FLY CRUISE PLAN

In these changing times, it's worth every dollar — and then some.

When your airfare is arranged through Holland America Line, you are automatically enrolled in our Fly Cruise Plan, a program which entitles you to a whole host of benefits:

- **FLIGHT DELAY ASSISTANCE** *If your flight is delayed, we'll make sure someone is at the airport to meet you and help you with your luggage.*
- **FLIGHT CANCELLATION ASSISTANCE** *If your flight is cancelled or a revised schedule no longer connects to the ship or tour, we will alter your ticket at no charge; if necessary, we'll even rebook on an alternate airline.*
- **TRANSFER SERVICE** *We include all transfers between airport and ship, ship and hotel, hotel and airport.*
- **CUSTOM TRAVEL** *Our AirPlus Service® allows guests to select which airlines they prefer, upgrade flight class, and/or travel to and from their (dis)embarkation port on dates other than those usually booked.*

AIRFARES/AIR TAXES/SURCHARGES

Airfares will be quoted at the time of booking. Quoted fares may not include Passenger Facility Charges assessed by airports (US\$3 – \$27), segment taxes (US\$3 – \$20), September 11 Security Fee (up to US\$10), international arrival and departure taxes assessed in foreign countries (the amount of which may be charged in the currency of the foreign country and is subject to change), or new taxes which may be enacted after this brochure was published. At the time of booking, you will be informed of the air taxes and surcharges applicable to your ticket(s).



AIRPLUS SERVICE®

AirPlus Service is available for Fly Cruise guests who wish to customize their air travel. Popular options include:

- Scheduling your travel to allow for an extended stay either before or after your cruise
- Upgrading to First or Business class, arranged at the time of your booking, subject to availability
- Choosing preferred airlines to gain credit for mileage programs, or because your plans require a certain flight or particular time
- Designating a different gateway city than the one closest to home

Written requests should be faxed to AirPlus Service at (206) 298-3008 or mailed to:

Holland America Line Inc.
Attn: AirPlus Service
300 Elliott Avenue West
Seattle, WA 98119

Mariner Society®

"Once aboard, never forgotten." Our past guests are members of a distinguished travel group known as the Mariner Society. Membership is automatic and entitles you to special rewards and extra privileges and rewards like these. Whether you've cruised with us fifty times or just once, we're honored to welcome you aboard again as a special and honored guest, a Mariner.

PREFERRED PRICING

- Special Mariner fares (on select sailings), and even savings for relatives and friends

SPECIAL EVENTS AND GIFTS

- Mariner lapel pins, luggage tags, special pillow gifts

- Invitation to a Mariners-only Champagne reception and awards ceremony, hosted by the Captain

MARINER® MAGAZINE

- Complimentary subscription to our travel magazine, featuring news and Mariner Society updates

Requests should be submitted prior to final payment in order to assure proper consideration. All requests are subject to availability and are not guaranteed. If confirmation is possible, a US\$50 non-refundable service charge and additional airline costs incurred will be assessed. A service charge will be assessed for each additional request that is confirmed. **Confirmed requests to fly in early or fly out late forfeit the associated transfer.**

BOOK EARLY

The availability of the air rates that we have arranged may be limited. Therefore, it is advantageous for you to book your vacation as early as possible. We reserve the right to limit or close sales from cities without notice.

LIABILITY AND RELATION WITH AIRLINES

We reserve the right to use the carriers, routing, and fare structure of our choice, and to utilize commuter and/or charter air service without prior notice. As the fares we use are based on capacity-controlled, promotional, and group fares, we may limit or close sales without prior notice at any time. If, due to any cause beyond our control, we are unable to arrange for air travel or the air travel we arrange is unavailable or otherwise fails to materialize, our liability will be limited to refunding the air add-on amount paid to us. We assume no liability for any acts or omissions of any airline, including, without limitation, those involving cancellation of flights, schedule changes, re-routings, damage to or delay or loss of baggage, flight delays, equipment failures, accidents, pilot or other staff shortages, overbooking or computer errors. The liabilities and obligations of an airline to you, and your rights against an airline, are subject to any and all terms and conditions of the airline's ticket and tariffs.

SEAT ASSIGNMENTS/SPECIAL REQUESTS

We cannot confirm seat assignment requests or requests for special meals or other special services not mentioned in this brochure. Your travel agent may assist with these arrangements once you receive your tickets. Some airlines or charter operators may not offer advance seat assignments. Passengers traveling with other guests who originate from different cities or who request the Fly Cruise Plan at a later time may not receive routing on the same flights.

AIR SCHEDULE CHANGES

Due to late changes by airlines in their schedules, we recommend a phone call to your airline to reconfirm your flights just prior to travel. If airlines change their schedules after tickets are issued, we will adjust your itinerary or air carrier accordingly.

AIR CHANGES/REFUNDS

Changes to existing reservations initiated by guests will result in a rescheduling charge if the changes are made within 65 days of departure. Airline tickets are issued based on fares which are highly restrictive and often cannot be reissued or exchanged for another carrier or routing.

Once ticketed or anytime within 65 days of travel, a per-person fee (plus the amount of any airline imposed cancellation charge) will be assessed for guests who delete the Fly Cruise Plan from their booking.

The maximum refund for unused air tickets will not exceed the air add-on paid to us. There are no partial refunds. Due to changing airline tariffs, your tickets may reflect fares higher or lower than our air add-on amounts. The difference is neither chargeable nor refundable.

BAGGAGE

Baggage allowance is governed by airline regulations. Excess baggage charges are the responsibility of the passenger. We assume no responsibility for loss, damage, or delay while baggage is in the custody of airlines.

OVERNIGHT HOTEL ACCOMMODATIONS

It may be necessary to overnight passengers en route to or from their cruise due to airline schedules and/or availability. If necessary, the cost of hotel accommodations is not included in the air add-on amounts. Hotels will be selected by Holland America Line and may not be at the port of (dis)embarkation. Passengers are responsible for meals and items of a personal nature.

TRANSFERS

A complimentary transfer service between the airport and the ship will be provided for Fly Cruise guests whose flights arrive or depart on (dis)embarkation day only.

CRUISE-ONLY GUESTS

We recommend that you schedule a minimum of four hours both at the beginning and end of your cruise to allow for transfers, customs clearance and airport security checks. Note: If you purchase air transportation independently from Holland America Line, you will be responsible for any and all expenses incurred when joining the vessel in progress.

HOME CITY MOTORCOACH SERVICE

Roundtrip motorcoach service is available from the cities listed below for cruises departing from Ft. Lauderdale. Home City Motorcoach program is available only on cruises which embark and disembark from the same port (not available on one-way cruises). A US\$50 per-person fee will apply.

CRUISES DEPARTING FROM FT. LAUDERDALE:

Boca Raton, FL	Orlando, FL
Bradenton, FL	Palm Coast, FL
Clearwater, FL	Port Charlotte, FL
Daytona Beach, FL	St. Petersburg, FL
Ft. Myers, FL	St. Augustine, FL
Ft. Pierce, FL	Sarasota, FL
Jacksonville, FL	Stuart, FL
Lady Lake, FL	Sun City, FL
Leesburg, FL	Tampa, FL
Melbourne, FL	Vero Beach, FL
Naples, FL	Venice, FL
Ocala, FL	West Palm Beach, FL



AMTRAK® TRAIN TRAVEL

Travel by Amtrak and received special discounts up to 25%* on travel between cities in the U.S. & Canada and select Holland America Line ports of embarkation. Simply book your cruise and call Amtrak at 1-800-USA-RAIL for train travel information and reservations.

* Restrictions apply.

Amtrak is a registered service mark of the National Railroad Passenger Corporation.

Details, Details

Important policies for your review.

RESERVATIONS

Travel agencies provide valuable service and counseling to prospective travelers. We encourage you to make your Holland America reservations with a travel agent who understands your individual needs. Travel agencies are not owned or controlled by Holland America Line. Your deposits and payments for Holland America's services are to be paid to the travel agency with which you made your reservations. Since accommodations are limited by the number of staterooms on each ship, reservations should be made as early as possible. Travel documents will be issued only if and when full payment has been received by Holland America Line from the travel agency. Refunds for cancelled or unused services will normally be made to the same travel agency on the basis of the amount actually received by Holland America Line less any applicable cancellation fees and charges. You are responsible for obtaining from your travel agency monies either retained by the agency or received by the agency from Holland America Line. For further information visit our website at www.hollandamerica.com or call 1-877-SAIL HAL. Passengers under 21 years of age must be accompanied by a parent, guardian or chaperone who is at least 25 years old; one adult chaperone is required for every five people under 21.

DEPOSIT AND FINAL PAYMENT REQUIREMENTS

The per-person, per-cruise deposit requirements to secure reservations and Cancellation Protection Plan costs are listed with the cruise prices.

A deposit is required at time of cruise booking. Cancellation Protection Plan, if desired, must be paid for at time of deposit; see Cancellation Protection Plan and Additional Baggage Protection for details (pages 90–91).

Final payment is due no later than 75 days prior to departure. In most cases, we are able to provide you with travel documents, including your cruise contract, approximately 30 days prior to departure. Travel documents, however, are issued only after final payment has been received by Holland America Line.

Travel agents should make checks payable and send to:

Holland America Line Paymaster Corporation
P.O. Box C34013
Seattle, WA 98124-1013
U.S.A.

Payment by American Express, VISA, MasterCard or Discover Card is also accepted.

For faster processing, please include a confirmation number on your check. Travel agents please note that MCOs will not be accepted.

UPGRADE POLICY

Holland America Line reserves the right to upgrade a guest or guests to more expensive category accommodations at no additional cost.

CHANGE CHARGES

Changing your itinerary after reservations have been made can result in loss of advantages gained by early planning. In addition, the results of last-minute changes may be disappointing. To cover administrative costs, a per-person charge will be made if you request a change in your travel arrangements after the final payment due date. Change charges are not assessed for stateroom upgrades or for the addition of services, unless air reservations are altered and/or travel documents must be reissued.

CANCELLATION POLICY

A full refund (except for amounts paid for CPP) will be made for written cancellations received by Holland America Line, 300 Elliott Avenue West, Seattle, WA 98119 at least 76 days prior to the date on which you are to commence travel by air, rail, sea or otherwise. Cancellation fees for passengers who cancel after that date for any reason, including medical or family reasons, are subject to the following per-person cancellation fees:

75 – 46 days before commencing travel:
an amount equal to deposit requirement;

45 – 16 days before commencing travel:
50% of gross fare;

15 days or less before commencing travel:
100% of gross fare.

Given that the resale of cancelled space will likely result in a lost opportunity to sell other space, these fees are due regardless of resale. Fees incurred as a result of cancellation cannot be applied to future bookings. Refunds will normally be made to your travel agent. Travel agents may impose their own cancellation fees. Agency fees of any nature are a matter to be decided on solely by the agency and passengers.

Name changes require the prior approval of Holland America Line and may not always be possible. Cruise contracts are nontransferable. Name changes and departure date changes are considered reservation cancellations and are subject to cancellation fees.

CRUISE FARES

Traveling with Holland America Line is one of the best vacation values around. Your cruise fare includes accommodations aboard an elegant Holland America cruise ship, most meals and entertainment on board ship and, where applicable, transfers between airport, hotel and ship. Not included, however, are items of a personal nature or optional programs or optional activities, such as alcoholic beverages, soft drinks, laundry and dry cleaning, shore excursions, medical, barber and beauty shop services. All fares are per person in U.S. dollars.

GRATUITY POLICY

Exceptional service is part of the Holland America cruise experience. Because you are our guest, it is our goal to make sure you receive the finest service possible. And we have made it easy for you to reward excellent service on board.

A gratuity of US\$10 per guest per day for dining and stateroom services will be automatically added to your shipboard account on a daily basis. We are confident that you will find the service on board exemplary, and should you wish to make adjustments, you may do so at the end of the cruise by contacting the front office. A 15% service charge will be automatically added to your bar charges and dining room wine account.

In terminals, airports, ports of call and on shore excursions, we suggest that you extend gratuities consistent with customary local practices.

FARES, NON-DISCOUNTABLE AMOUNTS, TAXES AND SURCHARGES

Holland America Line reserves the right not to honor any published prices that it determines were erroneous due to printing, electronic, or clerical error. Each cruise fare includes a "Non-Discountable Amount." That portion of the fare is neither commissionable to travel agents nor subject to reduction in the event of a percentage discount promotion, 2-for-1 promotion or otherwise. Fares quoted in this brochure are those in effect at the time of printing. If cost factors dictate the need for fare increases, Holland America Line may do so at any time prior to departure. Passengers can cancel (without paying a cancellation fee) rather than accept a fare increase. This right does not apply to increases in Taxes or to surcharges, as described below. The term "Taxes" as used by Holland America Line refers to certain taxes, fees and charges imposed by governmental or quasi-governmental authorities, including port authorities, relating to any aspect of your cruise or tour. If governmental action results in any element of Taxes exceeding the estimates used by Holland America Line for purposes of preparing this brochure, we reserve the right to pass through the extra amount. Similarly, Holland America Line reserves the right to impose or pass through fuel surcharges, security surcharges or similar incidental surcharges. No right of cancellation exists under either of these circumstances.

GUESTS WITH DISABILITIES

We do not discriminate against persons on the basis of disability. We seek, to the extent feasible, to accommodate the needs of persons with disabilities. We have a limited number of staterooms designed for wheelchair access. Service animals are permitted on board ships if prior arrangements have been made. You need to be aware, however, that certain land and shore facilities may not be fully accessible to persons with disabilities. While Holland America Line endeavors to contract with companies which provide accessible services and facilities, we cannot guarantee that all services and facilities will be fully accessible. In limited situations where an individual with a disability would be unable to satisfy certain specified safety and other criteria, even when provided with appropriate auxiliary aids and services, we may find it necessary to ask the individual to make alternative travel arrangements. We must be notified of any special medical, physical or other requirements of passengers at the time of booking. Please contact our Access and Compliance Department at hal_access@hollandamerica.com.

MEDICAL SERVICES / INFANTS / PREGNANCY

Each of our ships is equipped with limited medical facilities that are staffed by a physician and registered nurses. The physician is an independent contractor. There will be a fee charged for all medical services and medications obtained on board. If you become ill during the voyage and the physician is unable to care for your needs on board, you will be transferred to medical facilities on shore. If your condition will require that you have special medical apparatus or assistance on board, we must be made aware of that at time of booking in order to determine whether we can accommodate your needs. If you are using prescription drugs, please bring an adequate supply with you and keep them in your carry-on luggage. Due to the limited medical facilities on the ships, we will not accept reservations for infants 12 weeks or younger at time cruise commences, or women who will be 24 or more weeks pregnant at the time their cruise with Holland America Line concludes.

IMMIGRATION AND IMMUNIZATION

For cruises beginning and ending in U.S. ports, government-issued photo identification together with an original or certified copy of your U.S. or Canadian birth certificate or your naturalization certificate is acceptable. Non-U.S. citizens must have a valid passport and any necessary visas. Please verify carefully the existing identification requirements for your particular travel situation. In addition, non-U.S. citizens who have previously been admitted to the United States for permanent residence must carry their Permanent Resident Card (Form I-551), commonly known as a Green Card. You are also responsible for securing necessary visas and immunizations. Information on visas, if applicable, is provided to travel agents by Holland America Line. Information on visas may also be obtained by contacting Zierer Visa Service at 1-866-788-1100 or by sending an e-mail to hollandvisainfo@zvs.com. Guests are responsible for staying apprised of any changes. As to immunizations, please check with a travel medicine specialist or local health

department for specific recommendations and/or requirements. Additionally, you may find some helpful information on the U.S. Centers for Disease Control website at www.cdc.gov/travel or call toll free 1-877-FYI TRIP. Some countries have special requirements for minors (under 18) who are not traveling with both parents. Please discuss this with your travel agent.

BAGGAGE POLICY

Holland America Line will carry as baggage only your personal effects for your wearing, comfort or convenience during your travel with Holland America Line. Your baggage needs to be placed in securely constructed and locked suitcases or trunks. If your travel includes a land component, you are limited to two pieces of checked baggage and one overnight or light flight bag which must remain in your custody at all times.

Holland America Line does not assume any liability for loss of or damage to or delay of perishable items, medicine, liquor, cash, credit or debit cards, jewelry, gold, silver or similar valuables, securities, financial instruments, records or other valuable or business documents, computers, cellular telephones, cameras, hearing aids, electric wheelchairs, scooters, or other video or electronic equipment, binoculars, film, videotape, computer disks, audio disks, tapes or CDs. These items should not be left lying about the ship or your stateroom, nor should they be left unattended on other vessels, railcars or other vehicles or in hotels, nor placed in luggage other than the bag you carry with you. In addition, Holland America Line will not assume any liability for any loss of or damage to carry-on baggage left unattended on the ship or on other modes of transportation or in hotels. Holland America's ships provide, at no extra charge, either safe-deposit boxes in the ship's Front Office or stateroom safes. Certain hotels may also provide similar facilities. Your use of safe-deposit boxes, stateroom safes or similar facilities will not increase Holland America's liability as described below.

Holland America Line cannot be responsible for any loss, delay or damage that occurs before baggage comes into Holland America's actual custody when you begin your travel with us or after baggage leaves Holland America's actual custody at the end of your travel with us. In particular, please note that we assume no responsibility for loss, damage or delay while baggage is in the custody of airlines.

If Holland America Line, due to any cause whatsoever, is liable for loss of, damage to or delay of your property, the amount of Holland America's liability will not exceed US\$100 (US\$600 for passengers who have purchased Cancellation Protection Plan) unless you have specified to Holland America Line in writing the true value of your property and paid to Holland America Line before departure 1% of the value in excess of US\$100 or US\$600, as applicable. In that event, Holland America Line's liability will be limited to the amount so specified.

RESPONSIBILITY

The *ms Oosterdam*, *ms Prinsendam*, *ms Zuiderdam*, *ms Volendam*, *ms Zaandam*, and *ms Westerdam* are owned by HAL Antillen N.V. and chartered to Holland America Line N.V. The *ms Rotterdam* and *ms Maasdam* are owned by HAL Nederland N.V. and chartered to Holland America Line N.V. The *ms Veendam* is owned by Wind Surf Limited and chartered to HAL Cruises Limited. All of these entities are affiliates of Holland America Line Inc. Transportation aboard the ship is provided solely by the Shipowners and Charterers and pursuant to the Cruise Contract that you will receive prior to embarkation. A copy of the form of cruise contract will be provided upon request or can be viewed on our website: www.hollandamerica.com. Please note that the contract includes a clause specifying certain courts in the State of Washington as the exclusive forum for resolving disputes.

Non-Holland America Services (such as airlines and ground carriers, shore excursions, restaurants, air ambulance, hotels and shoreside physicians) are generally performed by independent contractors. These Non-Holland America Services are solely at your risk and subject to the terms or arrangements made by you or on your behalf with the independent contractor. We assume no responsibility with respect to these Non-Holland America Services (including cancellation, delay, injury, death or damage to property) even though we may collect monies or make bookings.

Situations may arise which, in our opinion, make it necessary for us to cancel, advance or postpone a scheduled departure, change itineraries or make substitutions involving hotels, restaurants, ports of call, other travel components, vessels or other modes of transportation. In that event, we do not assume responsibility or liability for any resulting losses, expenses or inconvenience. Your full cruise fare will be refunded, however, if the cruise is cancelled prior to initial embarkation. We are not required to make refunds once travel commences regardless of the reason for guests being unable to complete their travel.

SHIPS' REGISTRY

The *ms Westerdam*, *ms Oosterdam*, *ms Prinsendam*, *ms Zuiderdam*, *ms Zaandam*, *ms Volendam*, *ms Maasdam* and *ms Rotterdam* are registered in The Netherlands; *ms Veendam* in the Bahamas. Holland America Line has registered trademarks in the United States and various foreign countries for the names and phrases "Holland America," "Holland America Line," "Westours," "A Tradition of Excellence," "AirPlus Service," "Oceans Apart," "Club HAL," "Wayfarer," "Westfarer," "Seafarer," "Sunfarer," "Eastfarer," and "The World In Your Hands," as well as for the modern and antique ship design logo.

Should you need to contact Holland America Line prior to sailing, please use this address:

Holland America Line Inc.
300 Elliott Avenue West
Seattle, Washington 98119
U.S.A.

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