

> an elite fleet

soaring central atrium. mid-sized ships with classic nautical lines. elegant five-star dining.

ms Zuiderdam
ms Westerdam
ms Oosterdam
ms Noordam
ms Eurodam
ms Veendam
ms Statendam
ms Maasdam
ms Ryndam
ms Zaandam
ms Amsterdam
ms Rotterdam
ms Prinsendam



magnificent outdoor swimming pools. expansive views from the Crow's Nest observation lounge.



An Elite Fleet



Our mid-sized ships are designed to be large enough to offer the amenities sophisticated travelers expect while preserving an ambiance that is elegant and refined.

Sophisticated ship features

- Multi-million-dollar-plus collection of artwork and antiques (self-guided iPod® tour available)
- Two outdoor swimming pools, one with retractable roof▼
- Greenhouse Spa & Salon featuring a thermal suite, a hydrotherapy and thalassotherapy pool, heated ceramic lounges and more
- Two-tiered show lounge▼
- Soaring central atrium
- Piano bar▼
- Casino
- Internet Center
- Wireless “hotspots” for laptop connectivity
- Fitness center offering weights, aerobic machines and classes in yoga and Pilates
- Practice tennis courts, basketball court, putting green■
- Neptune Lounge with concierge service for Penthouse and Deluxe Verandah Suite guests
- Crow's Nest observation lounge, Ocean Bar, Explorer's Lounge and more
- The Retreat, resort-style pool experience; the nightclub glamour of The Showroom at Sea; Mix, an innovative meeting place featuring three specialty bars*

Diverse dining choices

- Elegant two-tiered main Dining Room for breakfast, lunch and dinner▼
- Intimate Pinnacle Grill featuring aged Sterling Silver Beef® and fresh seafood
- Tamarind, a dramatic, intimate restaurant serving inspired Pan-Asian cuisine♦
- Canaletto, an evening venue for Italian fare♦
- The Lido Restaurant—a casual dining alternative for all three meals—featuring a variety of fresh, cooked-to-order specialties
- Complimentary 24-hour In-Room Dining
- Extensive wine cellar featuring highly rated wines
- The Terrace Grill on deck
- Slice pizzeria poolside*
- Explorations Café, powered by *The New York Times*, for pastries and espresso drinks

▼ The *ms Prinsendam* has a one-level Dining Room, a one-level show lounge, two outdoor pools and no piano bar.

■ Sports facilities vary by ship.

♦ Available exclusively on the *ms Eurodam*.

* Available on the *ms Veendam*, *ms Rotterdam* and *ms Eurodam*. Available on the *ms Ryndam* as of Feb 21, 2010; and *ms Statendam* as of Apr 23, 2010.

> artful spaces

Pan-Asian cuisine in Tamarind. impressive artwork. ocean views in the Greenhouse Spa.



24-hour Internet access, books and espresso in the Explorations Café. teak-lined Sports Deck topside.



Artful Spaces



From intimate lounges that invite quiet conversation to expansive rooms designed to dazzle, you will find beauty at every turn on board.

Activities for all interests

- Holland America's Explorations Team hosting a wide variety of innovative events designed to be stimulating, inspiring and fun
- Guided shore excursions, including unique Medallion Collection tours
- Culinary Arts Center, presented by *Food & Wine* magazine, for gourmet cooking demonstrations and interactive classes
- Explorations Café, powered by *The New York Times*, offering 24-hour email and Internet access, books and espresso
- Digital Workshop, powered by Windows,® helps people of all skill levels translate their cruise experience into digital memories via photo editing, online scrapbooking, blogging and movie-making
- Club HAL,® dedicated youth facilities offering separate activities for ages 3–7 and ages 8–12▼
- The Loft and the Oasis, designed exclusively for teens▼
- Crow's Nest nightclub
- Beauty salon
- Luxury duty-free shopping
- Movies with fresh popcorn
- Lavish production shows, talented vocalists and variety performers

▼ Youth facilities vary by ship.

> upgrading to a suite

the attentions of our award-winning crew. exclusive Neptune Lounge and personal concierge service.



luxurious bathrobes. shoeshine service. soft signature bedding. extra room for entertaining.



Upgrading to a Suite

Refined amenities grace each spacious stateroom. And for guests choosing suite accommodations, a truly extraordinary level of luxurious living awaits.

In every gracious stateroom

- Our signature Mariner's Dream™ bed featuring plush Sealy® Posturepedic Euro-Top mattress and finely woven cotton linens
- Luxurious bathrobes for use during your voyage
- 100% Egyptian cotton towels
- Premium massage showerhead
- 5x magnifying lighted make-up mirror and salon-quality hair dryer
- Fragrant soaps, lotions, shampoo and other bath amenities from Elemis Aromapure
- Complimentary fresh fruit on request
- Elegant ice bucket and serving tray for in-stateroom beverages
- Flat-panel TV and DVD player
- Ice service, shoeshine service and nightly turndown service

Superior Verandah Suites (categories SS-SZ), Verandah Suites (categories A-BC and BQ)

- Include all the stateroom amenities, plus:
- A variety of firm, medium and soft pillows
 - No-host mini-bar for easy entertaining

- Personalized cruise stationery
- Oversized bath towels
- One-touch telephone concierge service
- Fresh flowers
- Complimentary DVD library

Penthouse Verandah Suites (category PS) and Deluxe Verandah Suites (categories S and SA-SC)

Include all the stateroom and verandah suite amenities, plus:

- Use of the exclusive Neptune Lounge and personal concierge service
- Complimentary laundry, pressing and dry cleaning throughout your cruise
- Complimentary champagne and bottled water provided in suite at embarkation
- Premium duvet, oversize bath towels and soft, cotton bathrobes and slippers
- Gorgeous corsages and boutonnieres for the first formal night
- Cold hors d'oeuvres served before dinner each evening on request
- Binoculars and umbrellas for your use on the cruise
- Cocktail party with ship's officers
- Priority boarding for tendered ports of call
- Special disembarkation service
- Priority dining and seating requests
- Exclusive daily breakfast service
- High tea service in suite on request



> your home at sea

A WORLD OF SPACIOUSNESS AND COMFORT

ms Zuiderdam
ms Oosterdam
ms Westerdam
ms Noordam

Deluxe Verandah Suite
Approx. 510–700 sq. ft. with Verandah



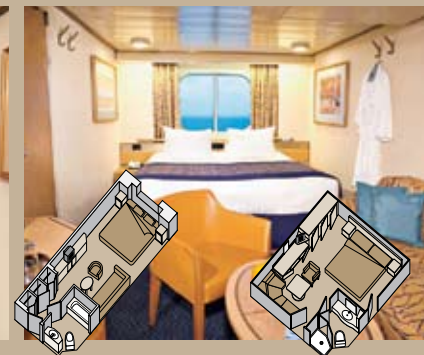
Superior Verandah Suite
Approx. 398 sq. ft. with Verandah



Deluxe Verandah Outside Double
Approx. 254 sq. ft. with Verandah



Large Outside Double
Approx. 185 sq. ft.



Large Inside Double
Approx. 170–200 sq. ft.

ms Eurodam

Deluxe Verandah Suite
Approx. 510–700 sq. ft. with Verandah



Superior Verandah Suite
Approx. 398 sq. ft. with Verandah



Deluxe Verandah Outside Spa Double
Approx. 254 sq. ft. with Verandah



Large Outside Double
Approx. 185 sq. ft.



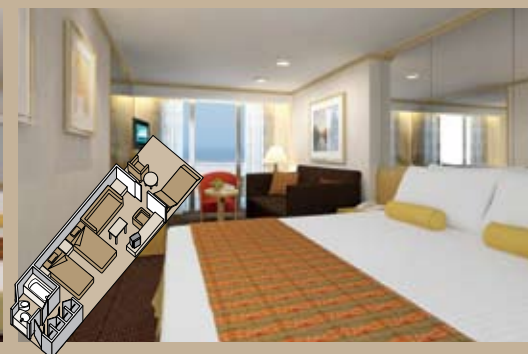
Large Inside Double
Approx. 170–200 sq. ft.

ms Ryndam*
ms Statendam+
ms Veendam
ms Rotterdam

Deluxe Verandah Suite
Approx. 556 sq. ft. with Verandah



Verandah Suite
Approx. 292 sq. ft. with Verandah



Lanai Stateroom (See sidebar for details.)
Approx. 197 sq. ft.



Large Outside Double
Approx. 197 sq. ft.

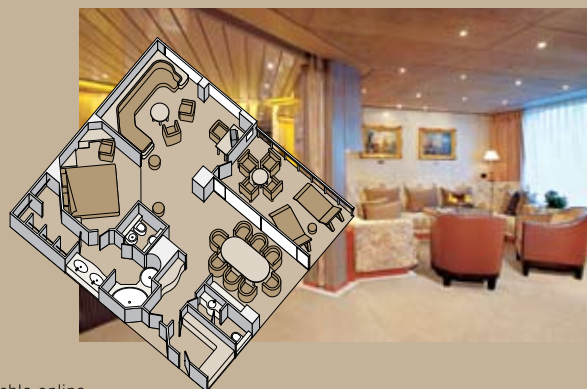


Large Inside Double
Approx. 182 sq. ft.

* Effective February 21, 2010.
+ Effective April 23, 2010.

ms Amsterdam
ms Volendam
ms Zaandam
ms Maasdam
ms Ryndam
ms Statendam

Penthouse Verandah Suite
Approx. 1,126–1,159 sq. ft. with Verandah



Deluxe Verandah Suite
Approx. 556–563 sq. ft. with Verandah



Verandah Suite
Approx. 284–292 sq. ft. with Verandah



Large Outside Double
Approx. 197 sq. ft.



Large Inside Double
Approx. 182 sq. ft.

▼ Effective prior to February 21, 2010.
◆ Effective prior to April 23, 2010.



Your Home at Sea

Introducing new Lanai Staterooms

Imagine stepping outside for a brisk morning walk—directly from your room. That's the beauty of reserving one of our innovative Lanai staterooms. Each offers a sophisticated retreat with a sliding door that opens directly onto the Lower Promenade Deck, making it easy for guests to enjoy expansive views, fresh air and great strolling anytime.

Introducing new Spa Suites and Staterooms

Opt for the serenity of a new Spa Suite or Stateroom, featuring modern spa amenities such as yoga mats, an iPod® docking station, and a counter-top water feature in-room. Also available are exclusive spa treatments from the nearby Greenhouse Spa and Salon.

Lanai Staterooms and Spa Suites and Staterooms are available on:

- ms Veendam
- ms Rotterdam
- ms Eurodam (Spa Suites & Staterooms only)
- ms Ryndam as of February 21, 2010
- ms Statendam as of April 23, 2010

NOTE 1: Room measurements are approximate, and some rooms in the same category may vary in size and/or have different furniture placement and furnishings, from that pictured.

NOTE 2: The ms Prinsendam deck plan and stateroom photos may be viewed online at www.hollandamerica.com.

NOTE 3: The ms Rotterdam deck plan may be viewed online at www.hollandamerica.com.

MAIN DECK
Staterooms 1001–1127
252 ft. from bow to
Staterooms 1001 & 1002.

LOWER PROMENADE DECK

PROMENADE DECK

UPPER PROMENADE DECK
Staterooms 4001–4185
102 ft. from bow to
Staterooms 4001 & 4002.

VERANDAH DECK
Staterooms 5001–5191
102 ft. from bow to
Staterooms 5001 & 5002.

UPPER VERANDAH DECK
Staterooms 6001–6177
112 ft. from bow to
Staterooms 6003 & 6004.

ROTTERDAM DECK
Staterooms 7001–7151
121 ft. from bow to
Staterooms 7001 & 7002.

NAVIGATION DECK
Staterooms 8001–8147
186 ft. from bow to
Staterooms 8001 & 8002.

LIDO DECK

OBSERVATION DECK

SPORTS DECK

ms Zuiderdam ms Oosterdam ms Westerdam

DECK PLANS & STATEROOMS

The deck plans are color-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with flat-panel television, mini-bar, DVD player, mini-safe, data port, telephone and multi-channel music.

Important Note: Not all staterooms within each category have the same furniture configuration and/or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

VERANDAH SUITES

PS
Penthouse Verandah Suites: Bedroom with 1 king-size bed, oversize whirlpool bath & shower & additional shower stall, living room, dining room, dressing room, private verandah with whirlpool, pantry, 1 sofa bed for 2 persons, microwave, refrigerator, guest toilet, private stereo system, floor-to-ceiling windows.

SA SB SC
Deluxe Verandah Suites: 2 lower beds convertible to 1 king-size bed, bathroom with dual sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, dressing room, private verandah, 1 sofa bed for 2 persons, floor-to-ceiling windows.

SS SY SZ
Superior Verandah Suites: 2 lower beds convertible to 1 queen-size bed, bathroom with dual sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, dressing room, private verandah, 1 sofa bed for 1 person, floor-to-ceiling windows.

VERANDAH STATEROOMS

VA VB VC VD VE
Deluxe Verandah Outside: 2 lower beds convertible to 1 queen-size bed, bathtub & shower, sitting area, private verandah, floor-to-ceiling windows.

OCEAN-VIEW STATEROOMS

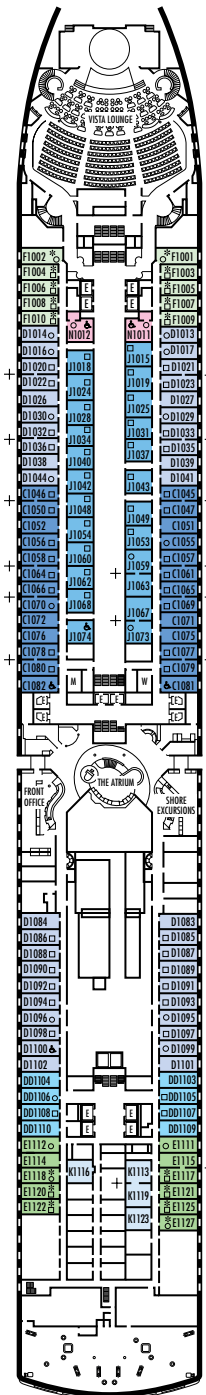
C D DD E F
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower.
G GG
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All G-category staterooms have fully obstructed views.

H HH
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All H- & HH-category staterooms have fully obstructed views.

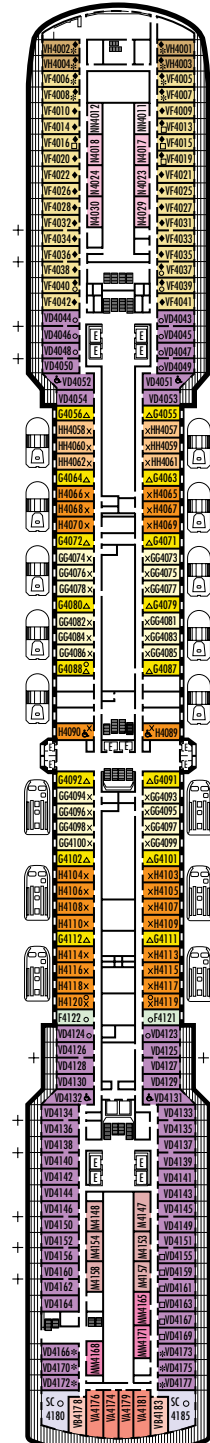
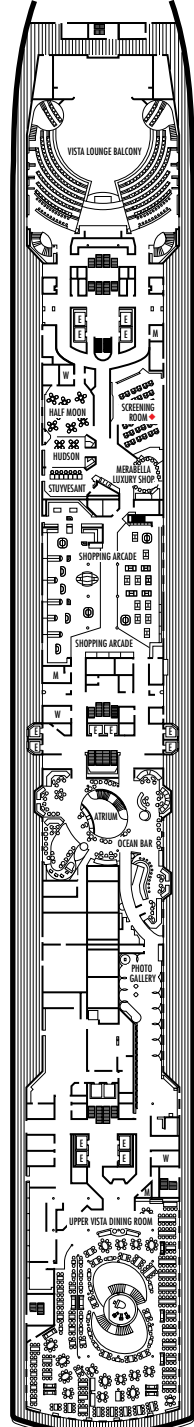
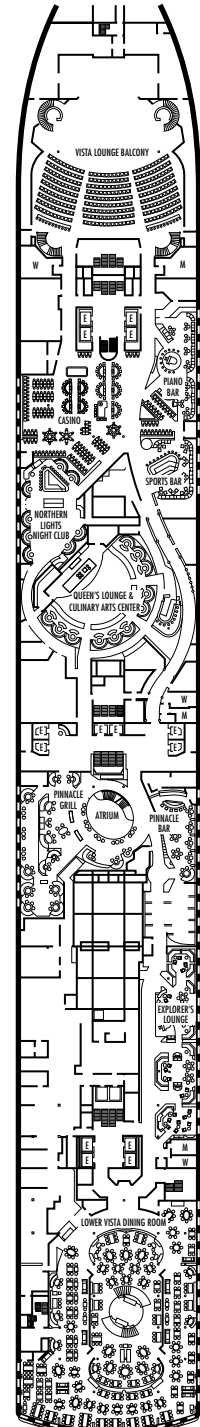
INSIDE STATEROOMS

I
Large: 2 lower beds convertible to 1 queen-size bed, shower.
J K
Large or Standard: 2 lower beds convertible to 1 queen-size bed, shower.
L M MM NN
Standard: 2 lower beds convertible to 1 queen-size bed, shower.

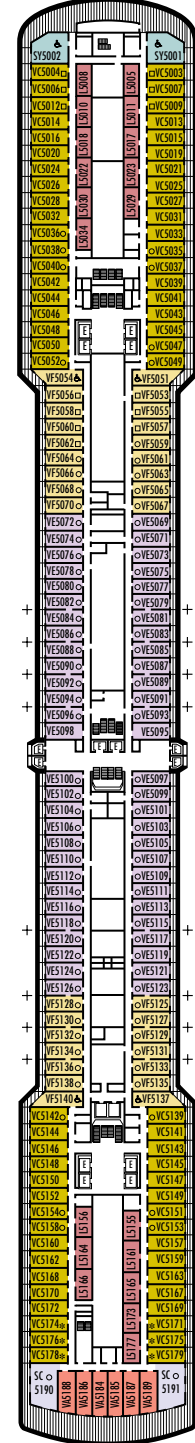
♦ The *ms Westerdam* has a different configuration and does not include the Screening Room.



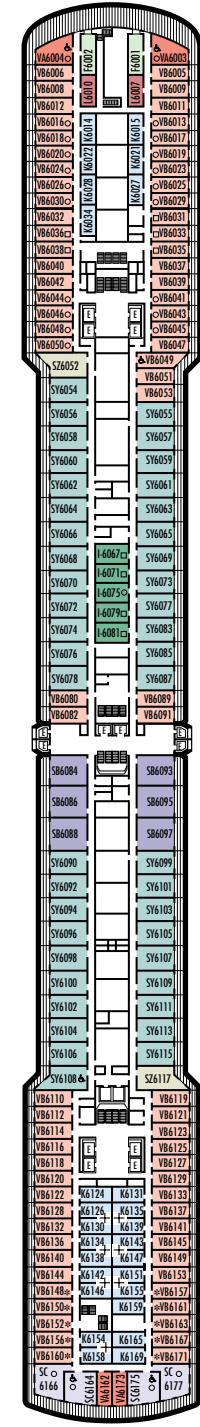
102 ft. to stern from Staterooms 1123 & 1127.



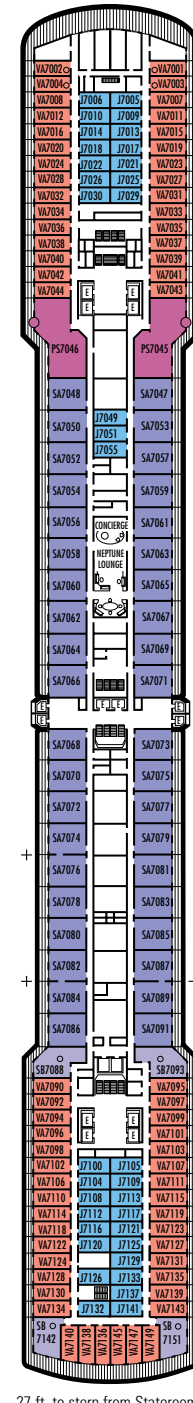
9 ft. to stern from Staterooms 4174 & 4179.



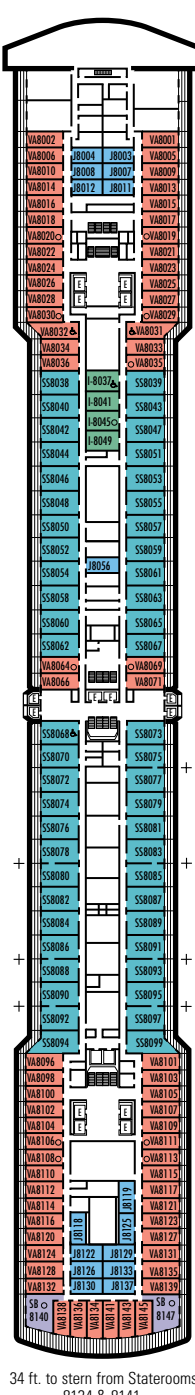
23 ft. to stern from Staterooms 5184 & 5185.



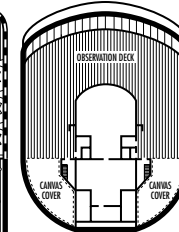
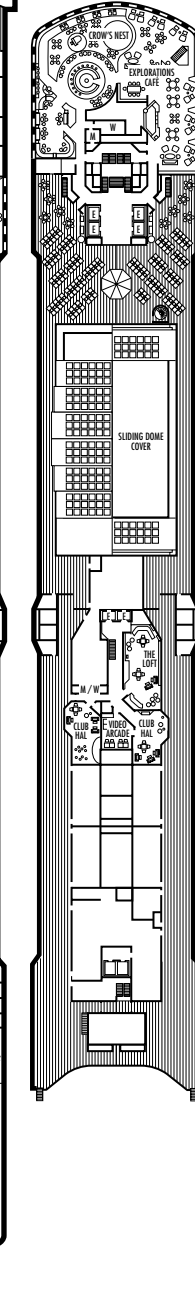
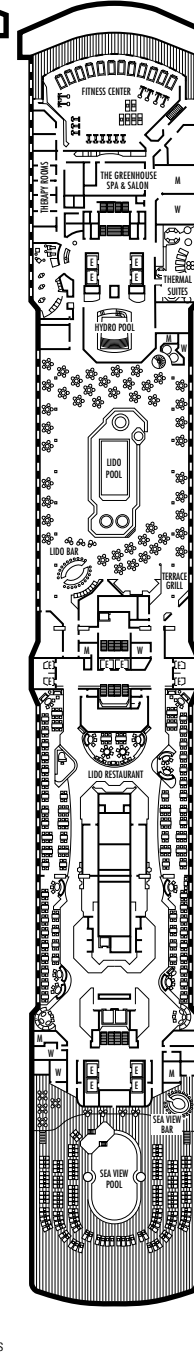
21 ft. to stern from Staterooms 6162 & 6173.



27 ft. to stern from Staterooms 7136 & 7145.



34 ft. to stern from Staterooms 8134 & 8141.



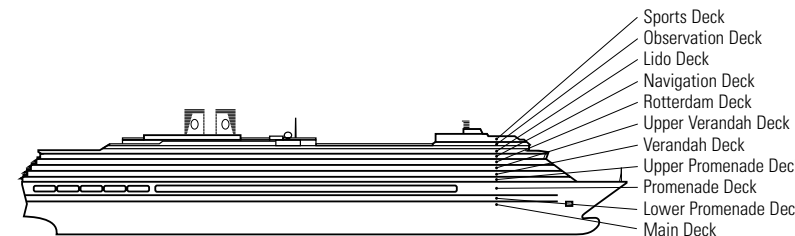
STATEROOM SYMBOL LEGEND

- * Shower only
- Triple (2 lower beds, 1 sofa bed)
- Quad (2 lower beds, 1 sofa bed, 1 upper)
- △ Partial sea view
- × Fully obstructed view
- + Connecting rooms
- ◆ Staterooms have solid steel verandah railings instead of clear-view Plexiglas® railings

- ♿ Staterooms SC6164, SC6175, SY5001, SY5002, SY6108, SS8068, VA6003, VA6004, VA8031, VA8032, VB6049, VD4051, VD4052, VD4131, VD4132, VF5051, VF5054, VF5137, VF5140, C1081, C1082, D1100, H4089, H4090, I-8037, J1074, N1011, N1012 are wheelchair accessible, shower only.

SHIP SPECIFICATIONS & FACILITIES

- 1,916 Guests
- 82,000 Gross Tons
- 936 Feet Long
- Automatic Stabilizers
- 11 Guest Decks
- 14 Guest Elevators
- 4 Outside Elevators
- 4 Restaurants
- Two Show Lounges
- Outdoor Swimming Pools (one with sliding glass roof)
- Spa & Salon
- Fitness Center
- Suite Lounge
- Duty-free Shops
- Internet Center
- Library
- Casino
- Basketball Court
- Volleyball Court



MAIN DECK
Staterooms 1001–1127
252 ft. from bow to
Staterooms 1001 & 1002.

LOWER PROMENADE DECK

PROMENADE DECK

UPPER PROMENADE DECK
Staterooms 4001–4185
102 ft. from bow to
Staterooms 4001 & 4002.

VERANDAH DECK
Staterooms 5001–5191
102 ft. from bow to
Staterooms 5001 & 5002.

UPPER VERANDAH DECK
Staterooms 6001–6177
112 ft. from bow to
Staterooms 6003 & 6004.

ROTTERDAM DECK
Staterooms 7001–7145
121 ft. from bow to
Staterooms 7001 & 7002.

NAVIGATION DECK
Staterooms 8001–8147
186 ft. from bow to
Staterooms 8001 & 8002.

LIDO DECK

OBSERVATION DECK

SPORTS DECK

ms Noordam

DECK PLANS & STATEROOMS

The deck plans are color-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with flat-panel television, mini-bar, DVD player, mini-safe, data port, telephone and multi-channel music.

Important Note: Not all staterooms within each category have the same furniture configuration and/or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

VERANDAH SUITES

PS
Penthouse Verandah Suites: Bedroom with 1 king-size bed, oversize whirlpool bath & shower + additional shower stall, living room, dining room, dressing room, private verandah with whirlpool, pantry, 1 sofa bed for 2 persons, microwave, refrigerator, guest toilet, private stereo system, floor-to-ceiling windows.

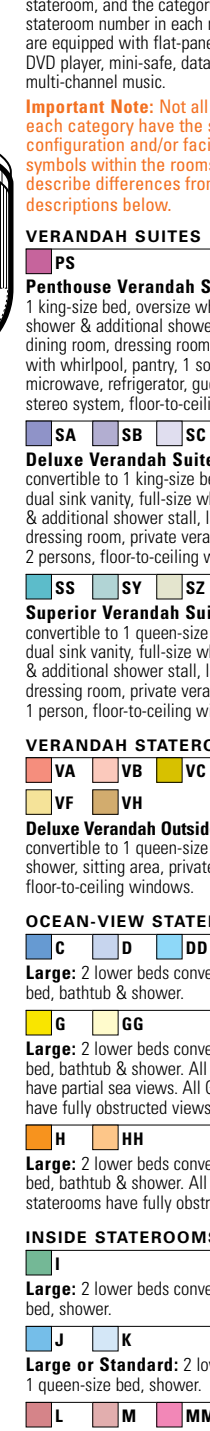
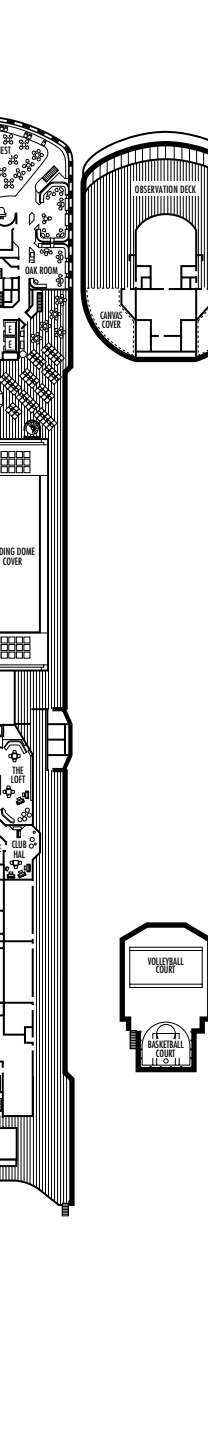
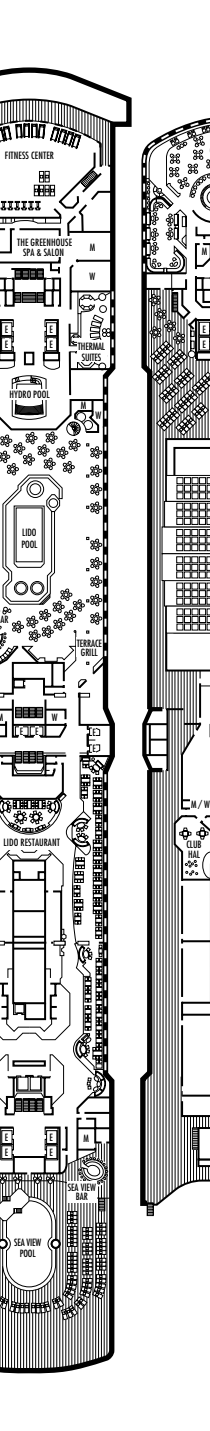
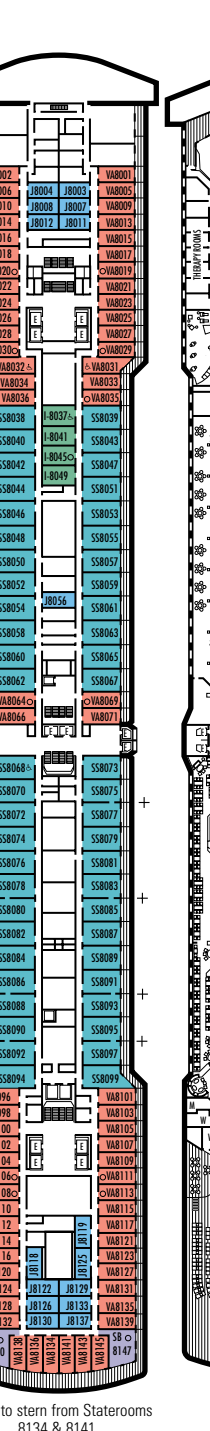
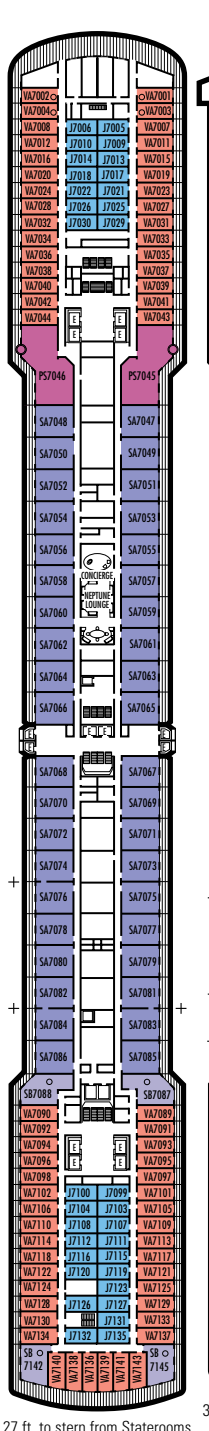
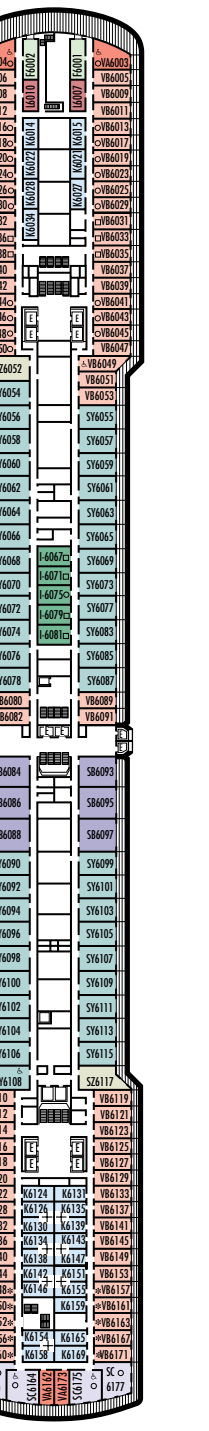
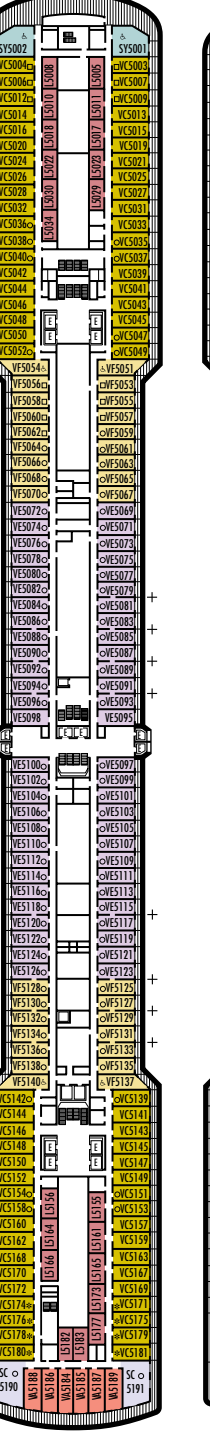
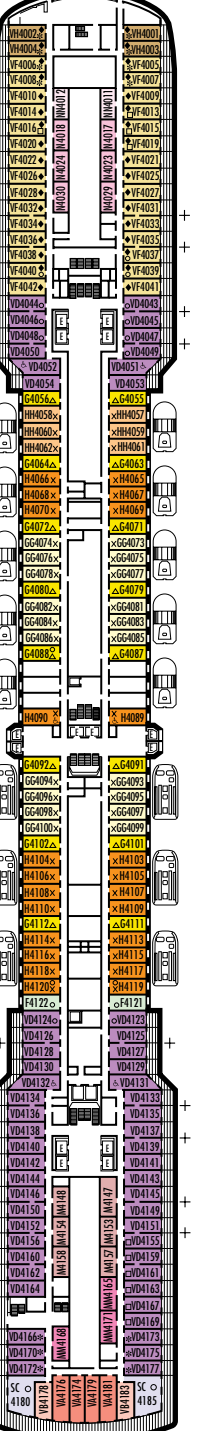
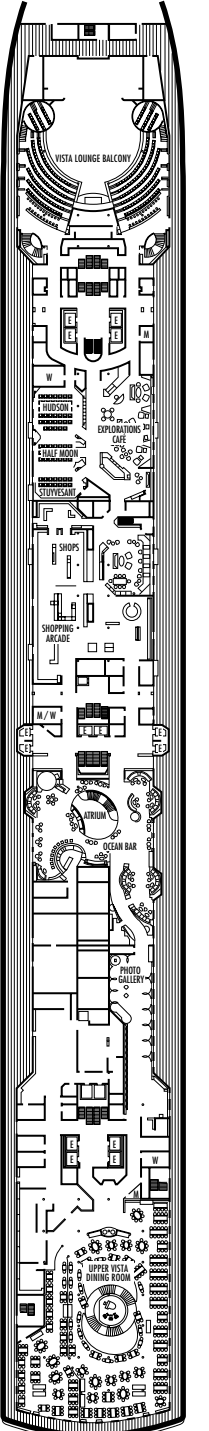
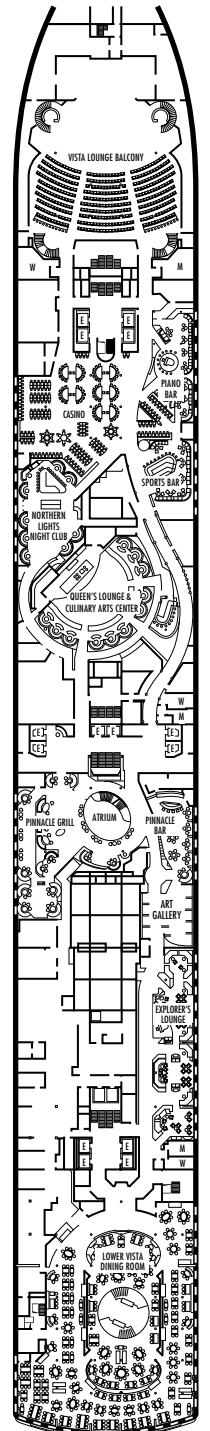
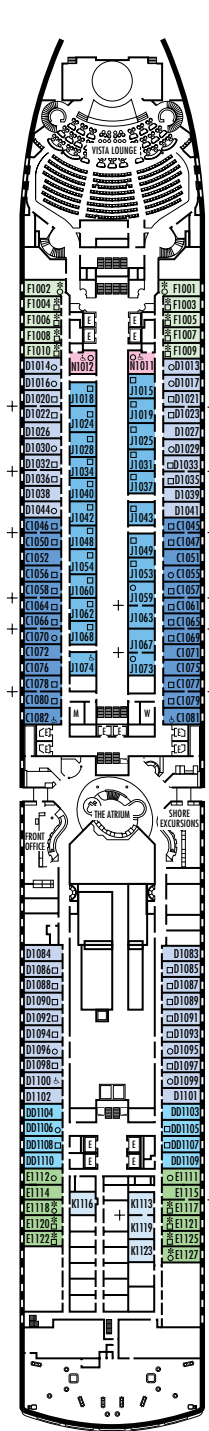
SA SB SC
Deluxe Verandah Suites: 2 lower beds convertible to 1 king-size bed, bathroom with dual sink vanity, full-size whirlpool bath & shower + additional shower stall, large sitting area, dressing room, private verandah, 1 sofa bed for 2 persons, floor-to-ceiling windows.

SS SY SZ
Superior Verandah Suites: 2 lower beds convertible to 1 queen-size bed, bathroom with dual sink vanity, full-size whirlpool bath & shower + additional shower stall, large sitting area, dressing room, private verandah, 1 sofa bed for 1 person, floor-to-ceiling windows.

VERANDAH STATEROOMS
VA VB VC VD VE
VF VH
Deluxe Verandah Outside: 2 lower beds convertible to 1 queen-size bed, bathtub & shower, sitting area, private verandah, floor-to-ceiling windows.

OCEAN-VIEW STATEROOMS
C D DD E F
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower.
G GG
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All G-category staterooms have partial sea views. All GG-category staterooms have fully obstructed views.
H HH
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All H- & HH-category staterooms have fully obstructed views.

INSIDE STATEROOMS
I
Large: 2 lower beds convertible to 1 queen-size bed, shower.
J K
Large or Standard: 2 lower beds convertible to 1 queen-size bed, shower.
L M MM N NN
Standard: 2 lower beds convertible to 1 queen-size bed, shower.



102 ft. to stern from Staterooms 1123 & 1127.

9 ft. to stern from Staterooms 4174 & 4179.

17 ft. to stern from Staterooms 5184 & 5185.

21 ft. to stern from Staterooms 6162 & 6173.

27 ft. to stern from Staterooms 7136 & 7139.

34 ft. to stern from Staterooms 8134 & 8141.

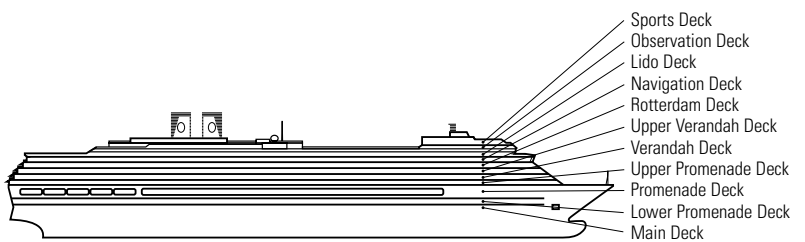
STATEROOM SYMBOL LEGEND

- * Shower only
- Triple (2 lower beds, 1 sofa bed)
- Quad (2 lower beds, 1 sofa bed, 1 upper)
- △ Partial sea view
- × Fully obstructed view
- + Connecting rooms
- ◆ Staterooms have solid steel verandah railings instead of clear-view Plexiglas® railings

- ♿ Staterooms SC6164, SC6175, SY5001, SY5002, SY6108, SS8068, VA6003, VA6004, VA8031, VA8032, VB6049, VD4051, VD4052, VD4131, VD4132, VF5051, VF5054, VF5137, VF5140, C1081, C1082, D1100, H4089, H4090, I-8037, J1074, N1011, N1012 are wheelchair accessible, shower only.

SHIP SPECIFICATIONS & FACILITIES

- 1,918 Guests
- 82,000 Gross Tons
- 936 Feet Long
- Automatic Stabilizers
- 11 Guest Decks
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- 4 Outside Elevators
- 4 Restaurants
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- Outdoor Swimming Pools (one with sliding glass roof)
- Spa & Salon
- Fitness Center
- Suite Lounge
- Duty-free Shops
- Internet Center
- Library
- Casino
- Basketball Court
- Volleyball Court



MAIN DECK Staterooms 1001–1130 252 ft. from bow to Staterooms 1001 & 1002.

LOWER PROMENADE DECK

PROMENADE DECK

UPPER PROMENADE DECK Staterooms 4001–4187 103 ft. from bow to Staterooms 4001 & 4002.

VERANDAH DECK Staterooms 5001–5193 103 ft. from bow to Staterooms 5001 & 5002.

UPPER VERANDAH DECK Staterooms 6001–6181 112 ft. from bow to Staterooms 6003 & 6004.

ROTTERDAM DECK Staterooms 7001–7143 140 ft. from bow to Staterooms 7001 & 7002.

NAVIGATION DECK Staterooms 8001–8179 186 ft. from bow to Staterooms 8001 & 8002.

LIDO DECK

PANORAMA DECK Staterooms 10001–10046 140 ft. from bow to Staterooms 10001 & 10002.

OBSERVATION DECK Staterooms 11001–11010 252 ft. from bow to Staterooms 11001 & 11002.

ms Eurodam

DECK PLANS & STATEROOMS

The deck plans are color-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with flat-panel television, mini-bar, DVD player, mini-safe, data port, telephone and multi-channel music.

Important Note: Not all staterooms within each category have the same furniture configuration and/or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

VERANDAH SUITES

PS
Penthouse Verandah Suites: Bedroom with 1 king-size bed, oversize whirlpool bath & shower & additional shower stall, living room, dining room, dressing room, private verandah with whirlpool, pantry, 1 sofa bed for 2 persons, microwave, refrigerator, guest toilet, private stereo system, floor-to-ceiling windows.

SA SB SC
Deluxe Verandah Suites: 2 lower beds convertible to 1 king-size bed, bathroom with dual-sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, dressing room, private verandah, 1 sofa bed for 2 persons, floor-to-ceiling windows.

SS SU SY SZ
Superior Verandah Suites: 2 lower beds convertible to 1 queen-size bed, bathroom with dual-sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, dressing room, private verandah, 1 sofa bed for 1 person, floor-to-ceiling windows.

VERANDAH STATEROOMS

VQ V VA VB VC
Deluxe Verandah Outside: 2 lower beds convertible to 1 queen-size bed, bathtub & shower, sitting area, private verandah, floor-to-ceiling windows. VT staterooms have viewing balconies.

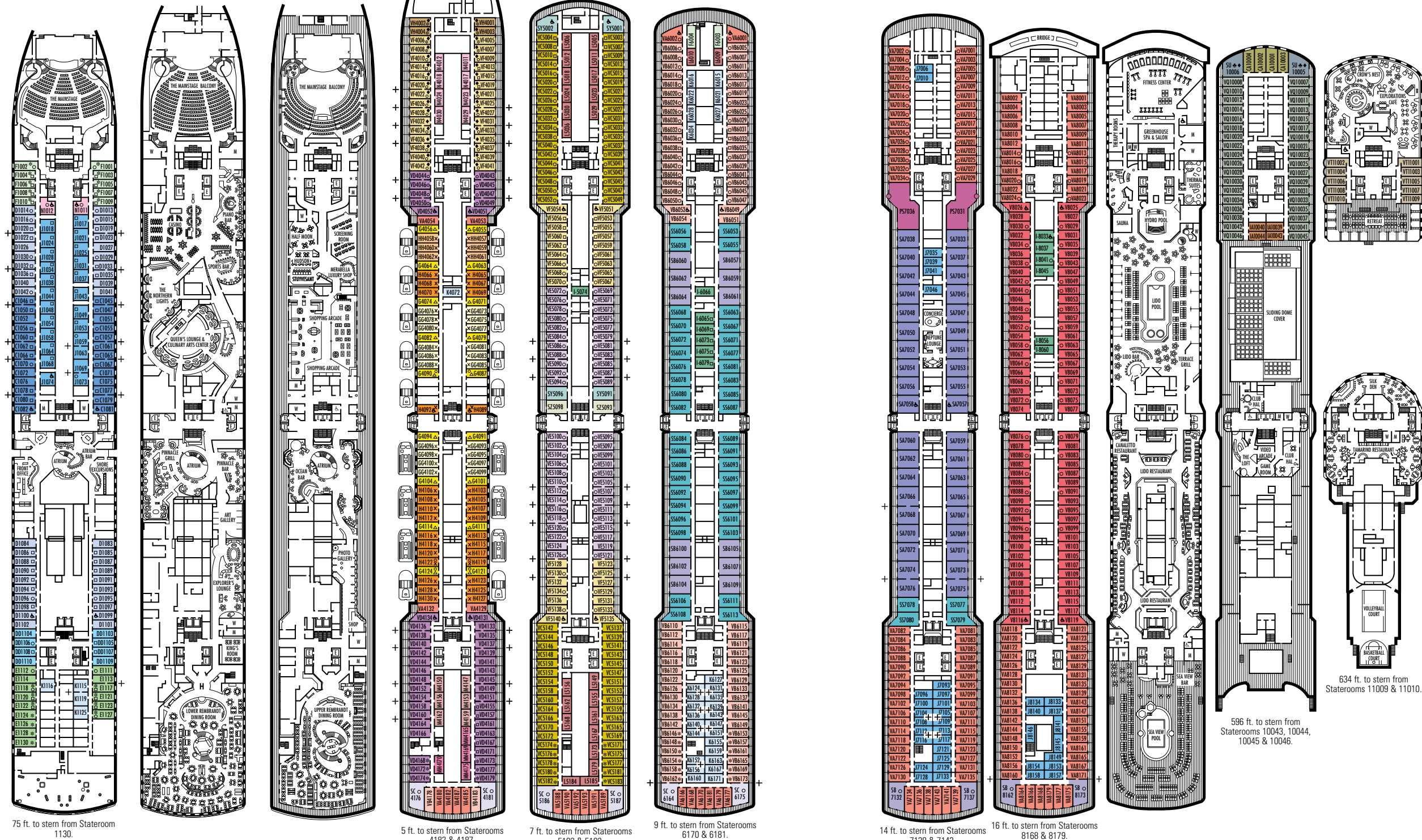
OCEAN-VIEW STATEROOMS

CAT C D DD E
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower.
G GG
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower, floor-to-ceiling windows. G-category staterooms have partial sea views. GG-category staterooms have fully obstructed views.

H HH
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower, floor-to-ceiling windows. H- & HH-category staterooms have fully obstructed views.

INSIDE STATEROOMS

IA I
Large: 2 lower beds convertible to 1 queen-size bed, shower.
J K
Large or Standard: 2 lower beds convertible to 1 queen-size bed, shower.
L M MM N
Standard: 2 lower beds convertible to 1 queen-size bed, shower.

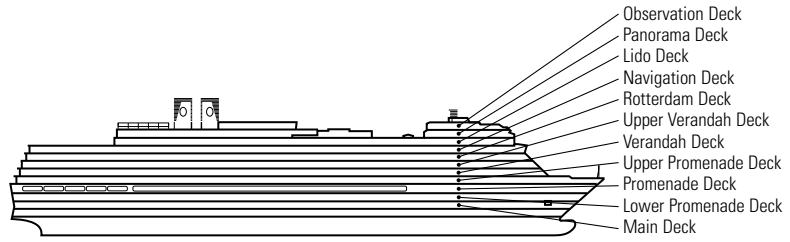


STATEROOM SYMBOL LEGEND

- * Shower only
- ♣ Double (no sofa bed), single sink vanity, bathtub only
- Triple (2 lower beds, 1 sofa bed)
- Quad (2 lower beds, 1 sofa bed, 1 upper)
- △ Partial sea view
- × Fully obstructed view
- + Connecting rooms
- ◆ Staterooms have solid steel verandah railings instead of clear-view Plexiglas® railings
- ♿ Staterooms N1011, N1012, C1081, C1082, D1099, D1100, J1074, VD4051, VD4052, H4089, H4092, VD4131, VD4134, SY5001, SY5002, VF5051, VF5054, VF5135, VF5140, VA6001, VA6002, VB6049, VB6052, SA7057, SA7058, V8025, V8026, I-8033, V8116, V8119 are wheelchair accessible, shower only.

SHIP SPECIFICATIONS & FACILITIES

- 2,104 Guests
- 86,700 Gross Tons
- 936 Feet Long
- Automatic Stabilizers
- 11 Guest Decks
- 14 Guest Elevators
- 4 Outside Elevators
- 4 Restaurants
- Two Show Lounges
- Outdoor Swimming Pools (one with sliding glass roof)
- Spa & Salon
- Fitness Center
- Suite Lounge
- Duty-free Shops
- Internet Center
- Library
- Casino
- Basketball Court
- Volleyball Court



A DECK
Staterooms 700-848
106 ft. from bow to
Staterooms 700, 701 & 703.

MAIN DECK
Staterooms 500-698
102 ft. from bow to
Stateroom 500.

LOWER PROMENADE DECK
Staterooms 300-423
106 ft. from bow to
Staterooms 300 & 301.

PROMENADE DECK

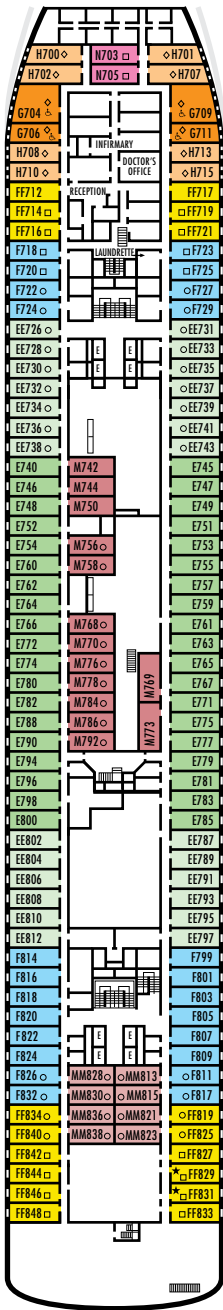
UPPER PROMENADE DECK

VERANDAH DECK
Staterooms 100-220
156 ft. from bow to
Staterooms 100 & 102.

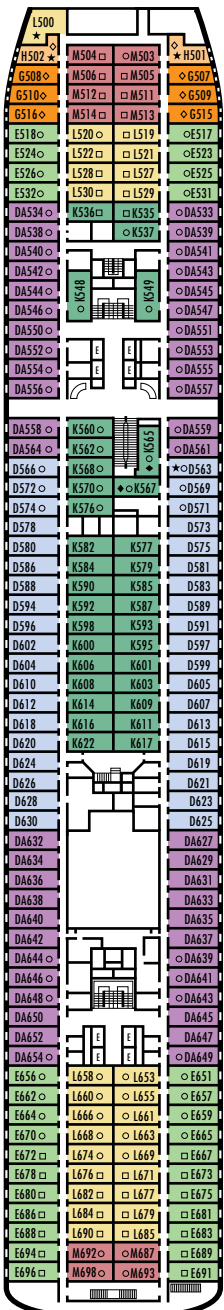
NAVIGATION DECK
Staterooms 001-065
205 ft. from bow to
Staterooms 001 & 002.

LIDO DECK

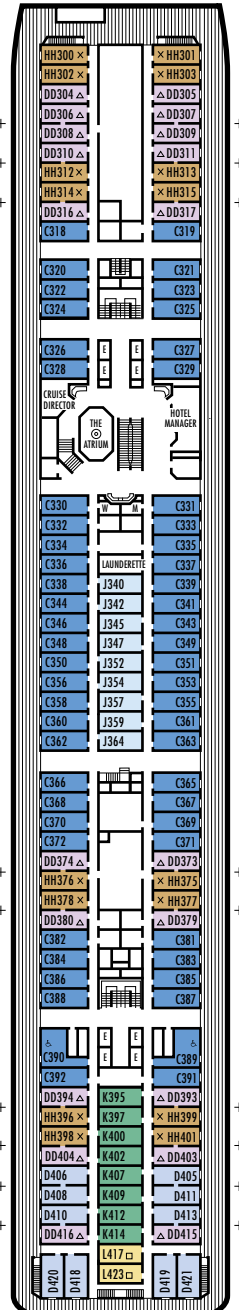
SPORTS DECK



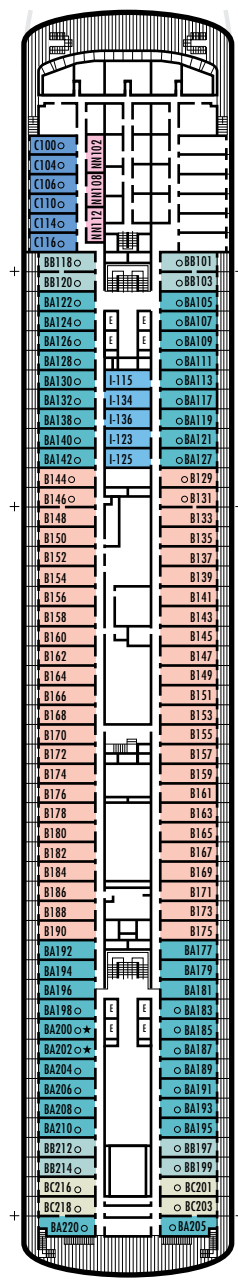
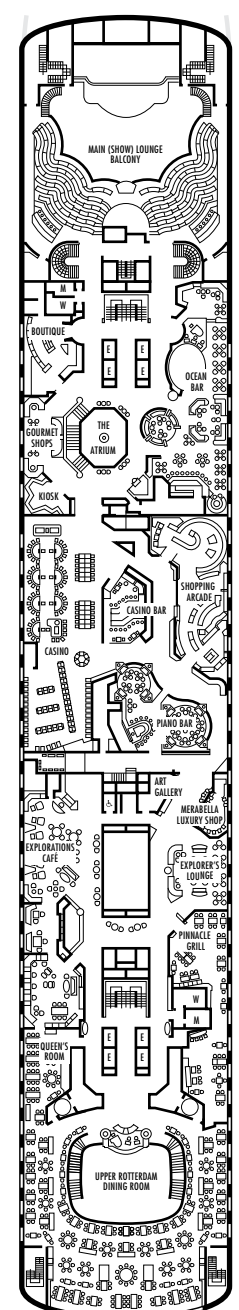
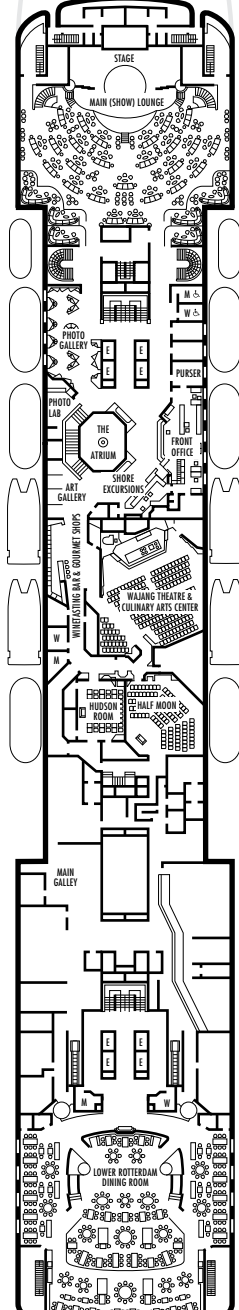
43 ft. to stern from
Staterooms 833 & 848.



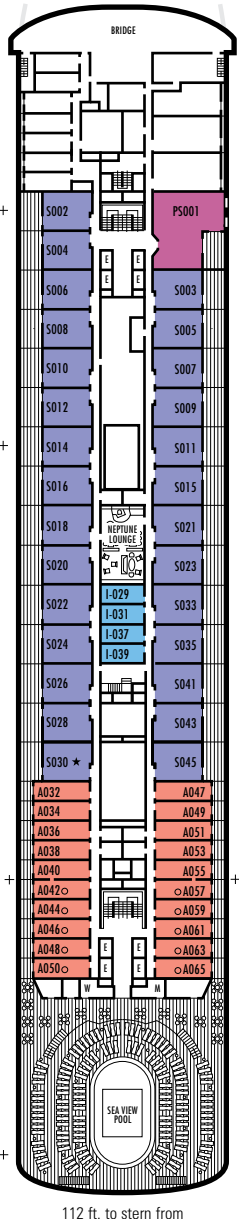
22 ft. to stern from
Staterooms 691, 693, 696 & 698.



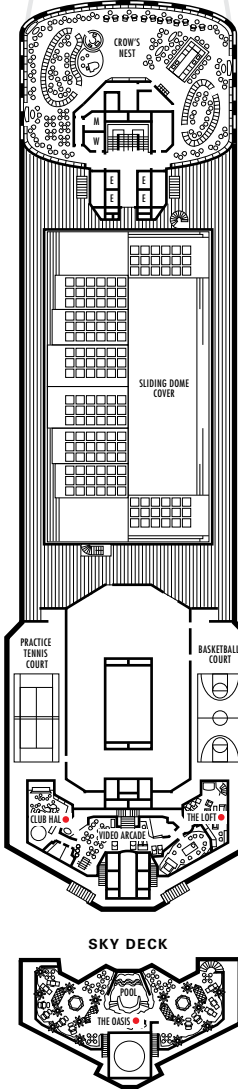
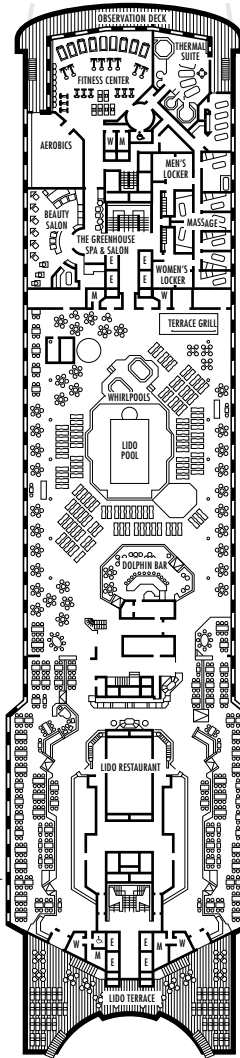
13 ft. to stern from
Staterooms 418, 419, 420 & 421.



30 ft. to stern from
Staterooms 205 & 220.



112 ft. to stern from
Staterooms 050 & 065.



SKY DECK

ms Statendam* ms Ryndam* ms Maasdam

DECK PLANS & STATEROOMS

The deck plans are color-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with DVD player, flat-panel television, telephone and multi-channel music.

Important Note: Not all staterooms within each category have the same furniture configuration and/or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

VERANDAH SUITES

PS
Penthouse Verandah Suite: Bedroom with 1 king-size bed, oversize whirlpool bath & shower, living room, dining room, dressing room, private verandah, pantry, 1 sofa bed for 2 persons, mini-bar, refrigerator, guest toilet, floor-to-ceiling windows.

S
Deluxe Verandah Suites: 2 lower beds convertible to 1 king-size bed, whirlpool bath & shower, large sitting area, dressing room, private verandah, 1 sofa bed for 2 persons, mini-bar, refrigerator, floor-to-ceiling windows.

A B BA BB BC
Verandah Suites: 2 lower beds convertible to 1 queen-size bed, whirlpool bath & shower, sitting area, private verandah, mini-bar, refrigerator, floor-to-ceiling windows.

OCEAN-VIEW STATEROOMS

C D DA DD E
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All DD-category staterooms have partial sea views.

HH
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All HH-category staterooms have fully obstructed views.

INSIDE STATEROOMS

I J K L M
MM
Large: 2 lower beds convertible to 1 queen-size bed, shower.
NN
Standard: 2 lower beds convertible to 1 queen-size bed, shower.

* This deck plan is effective for the *ms Statendam* until April 23, 2010 and the *ms Ryndam* until February 21, 2010.

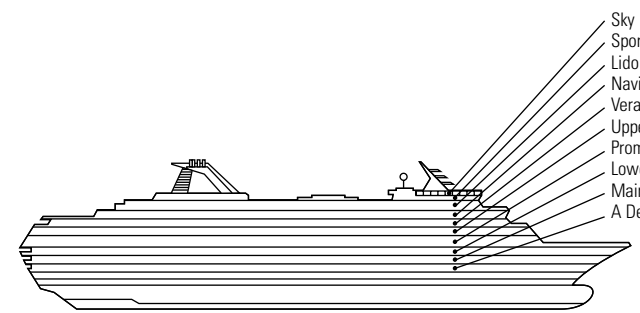
• The *ms Maasdam* has Club HAL area in lieu of The Oasis & The Loft.

STATEROOM SYMBOL LEGEND

- * Shower only
- Triple (2 lower beds, 1 sofa bed)
- Quad (2 lower beds, 1 sofa bed, 1 upper)
- △ Partial sea view
- × Fully obstructed view
- + Connecting rooms (*ms Ryndam* & *ms Maasdam* only)
- ◇ These staterooms have portholes instead of windows
- ★ Staterooms H501, H502, L500, D563, FF829, FF831, BA200, BA202, S030 are modified accessible, shower only with small step, step into bathroom, standard interior and exterior door size.
- ♿ Staterooms C389, C390, G704, G706, G709 & G711 are wheelchair accessible, roll-in shower only, wheelchair-accessible doorways.
- ◆ The *ms Ryndam* has a different configuration in this area and includes cabins K565A & K567A, which are not shown here.

SHIP SPECIFICATIONS & FACILITIES

- 1,258 Guests
- 55,451 Gross Tons
- 720 Feet Long
- Automatic Stabilizers
- 10 Guest Decks
- 8 Guest Elevators
- 3 Restaurants
- 2 Outdoor Swimming Pools (one with sliding glass roof)
- Spa & Salon
- Fitness Center
- Movie Theatre
- Duty-free Shops
- Internet Center
- Library
- Casino
- Suite Lounge
- Practice Tennis Court
- Basketball Court



- Sky Deck
- Sports Deck
- Lido Deck
- Navigation Deck
- Verandah Deck
- Upper Promenade Deck
- Promenade Deck
- Lower Promenade Deck
- Main Deck
- A Deck

PUBLIC ROOM NAMES

- Main Show Lounge:**
- ms Statendam* Van Gogh Lounge
- ms Ryndam* Vermeer Lounge
- ms Maasdam* Rembrandt Lounge

A DECK
Staterooms 700-848
106 ft. from bow to
Staterooms 700, 701 & 703.

MAIN DECK
Staterooms 500-698
102 ft. from bow to
Stateroom 500.

LOWER PROMENADE DECK
Staterooms 300-431
106 ft. from bow to
Staterooms 300 & 301.

PROMENADE DECK

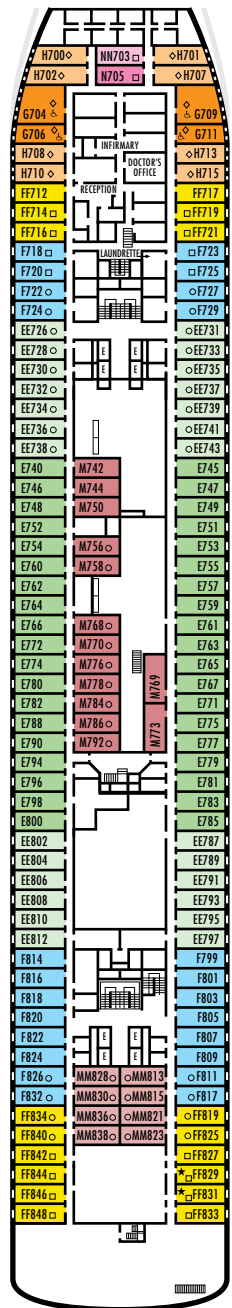
UPPER PROMENADE DECK

VERANDAH DECK
Staterooms 100-232
156 ft. from bow to
Staterooms 100, 101 & 102.

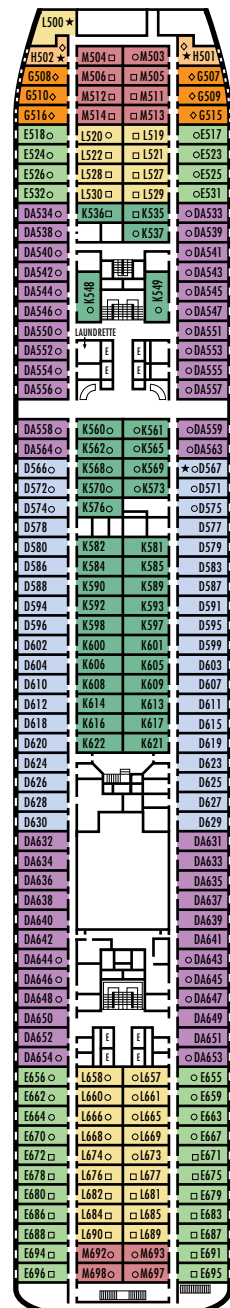
NAVIGATION DECK
Staterooms 001-095
205 ft. from bow to
Staterooms 001 & 002.

LIDO DECK

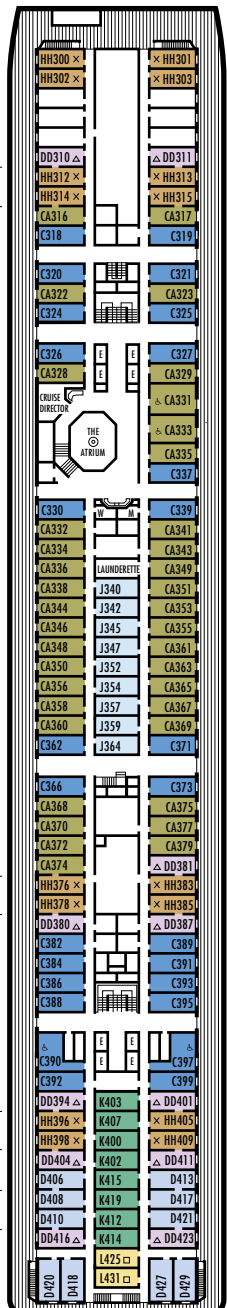
SPORTS DECK



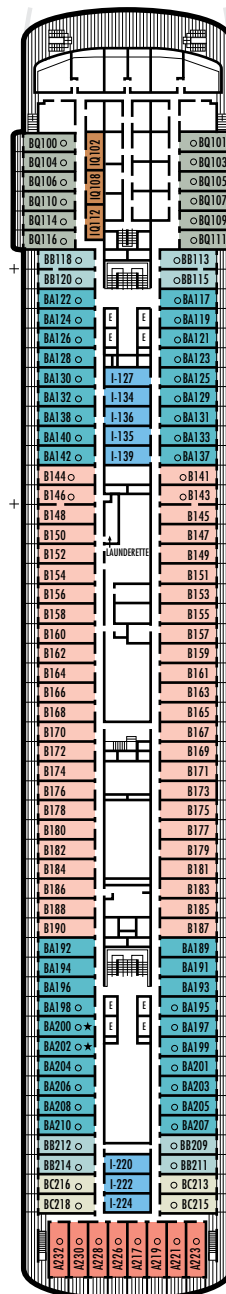
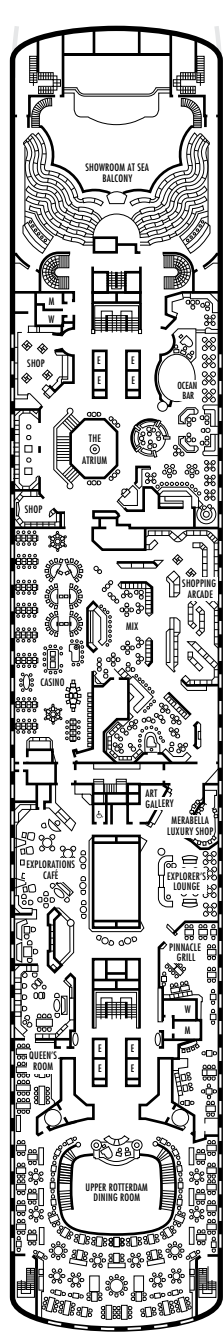
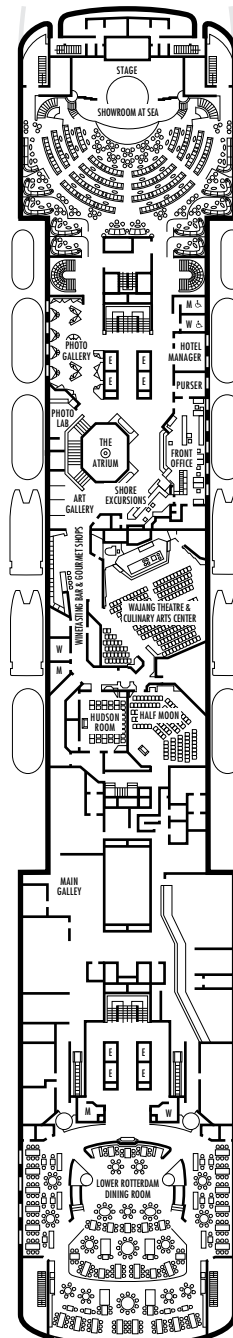
43 ft. to stern from
Staterooms 833 & 848.



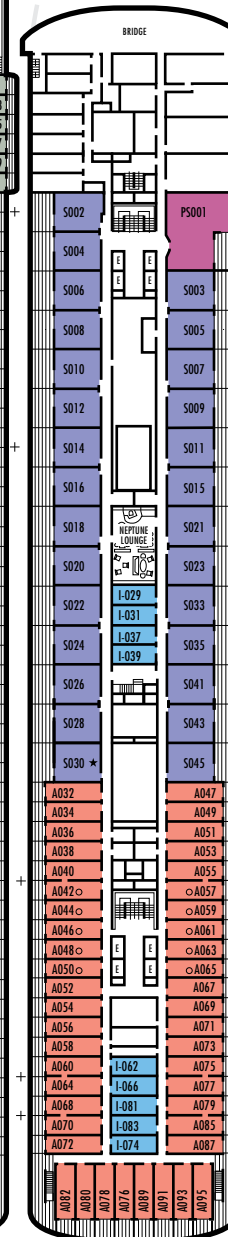
22 ft. to stern from
Staterooms 695, 696, 697 & 698.



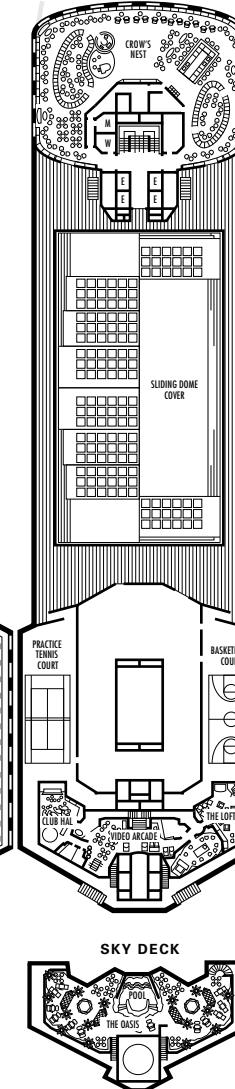
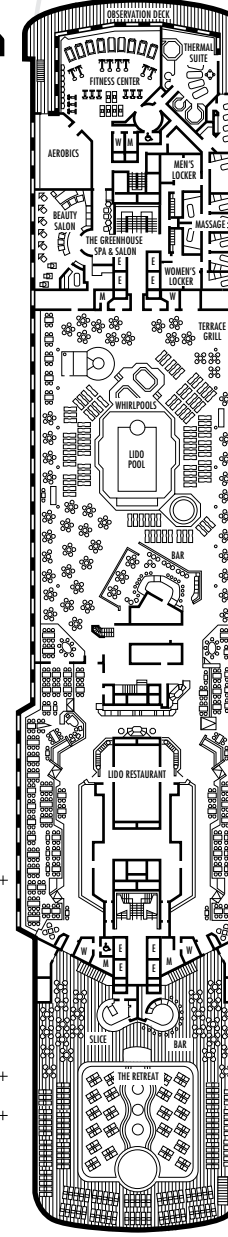
13 ft. to stern from
Staterooms 418, 420, 427 & 429.



8 ft. to stern from
Staterooms 217, 219, 221, 223,
226, 228, 23 & 232.



8 ft. to stern from
Staterooms 076, 078, 080, 082,
089, 091, 093 & 095.



SKY DECK

ms Statendam* ms Ryndam* ms Veendam

DECK PLANS & STATEROOMS

The deck plans are color-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with DVD player, flat-panel television, telephone and multi-channel music.

Important Note: Not all staterooms within each category have the same furniture configuration and/or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

VERANDAH SUITES

- PS**
Penthouse Verandah Suite: Bedroom with 1 king-size bed, oversize whirlpool bath & shower, living room, dining room, dressing room, private verandah, pantry, 1 sofa bed for 2 persons, mini-bar, refrigerator, guest toilet, floor-to-ceiling windows.

- S**
Deluxe Verandah Suites: 2 lower beds convertible to 1 king-size bed, whirlpool bath & shower, large sitting area, dressing room, private verandah, 1 sofa bed for 2 persons, mini-bar, refrigerator, floor-to-ceiling windows.

- A** **BQ*** **B** **BA** **BB**
Verandah Suites: 2 lower beds convertible to 1 queen-size bed, whirlpool bath & shower, sitting area, private verandah, mini-bar, refrigerator, floor-to-ceiling windows.

OCEAN-VIEW STATEROOMS

- CA**
Lanai: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. Sliding glass doors lead to the walk-around Lower Promenade Deck.

- C** **D** **DA** **DD** **E**
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All DD-category staterooms have partial sea views.

- HH**
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All HH-category staterooms have fully obstructed views.

INSIDE STATEROOMS

- IQ*** **I** **J** **K** **L**
Large: 2 lower beds convertible to 1 queen-size bed, shower.

- M** **MM**
Large: 2 lower beds convertible to 1 queen-size bed, shower.

* This deck plan is effective for the *ms Statendam* on April 23, 2010 and the *ms Ryndam* on February 21, 2010.

▼ Spa Suites and Staterooms. Opt for the serenity of a new Spa Suite or Stateroom, featuring modern spa amenities and exclusive spa treatments from the nearby Greenhouse Spa & Salon.

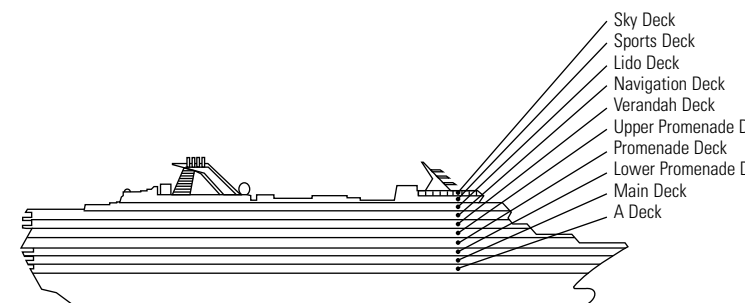
STATEROOM SYMBOL LEGEND

- * Shower only
- Triple (2 lower beds, 1 sofa bed)
- Quad (2 lower beds, 1 sofa bed, 1 upper)
- △ Partial sea view
- × Fully obstructed view
- + Connecting rooms (*ms Ryndam* & *ms Veendam* only)
- ◇ These staterooms have portholes instead of windows

- ★ Staterooms H501, H502, L500, D567, FF829, FF831, BA200, BA202, S030 are modified accessible, shower only with small step, step into bathroom, standard interior and exterior door size.
- ♿ Staterooms CA331, CA333, C390, C397, G704, G706, G709 & G711, are wheelchair accessible, roll-in shower only, wheelchair-accessible doorways.

SHIP SPECIFICATIONS & FACILITIES

- 1,350 Guests
- 55,758 Gross Tons
- 780 Feet Long
- Automatic Stabilizers
- 10 Guest Decks
- 8 Guest Elevators
- 3 Restaurants
- 2 Outdoor Swimming Pools (one with sliding glass roof)
- Spa & Salon
- Fitness Center
- Movie Theatre
- Duty-free Shops
- Internet Center
- Library
- Casino
- Suite Lounge
- Practice Tennis Court
- Basketball Court



DOLPHIN DECK
Staterooms 1800-1964
90 ft. from bow to
Staterooms 1800 & 1801.

MAIN DECK
Staterooms 2500-2715
103 ft. from bow to
Staterooms 2500 & 2501.

LOWER PROMENADE DECK
Staterooms 3300-3431
118 ft. from bow to
Staterooms 3300 & 3301.

PROMENADE DECK

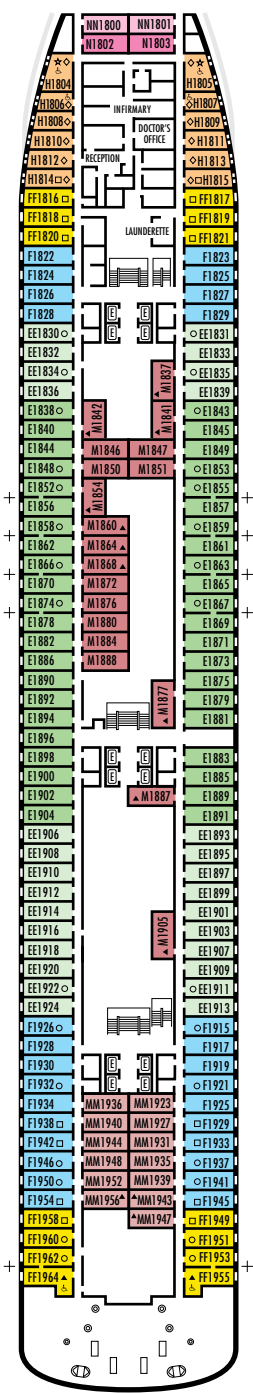
UPPER PROMENADE DECK

VERANDAH DECK
Staterooms 6100-6228
138 ft. from bow to
Staterooms 6100 & 6102.

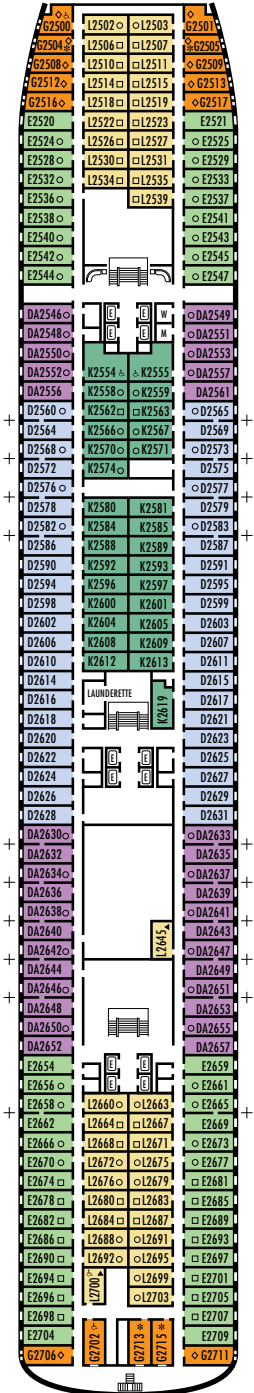
NAVIGATION DECK
Staterooms 7001-7088
226 ft. from bow to
Staterooms 7001 & 7002.

LIDO DECK

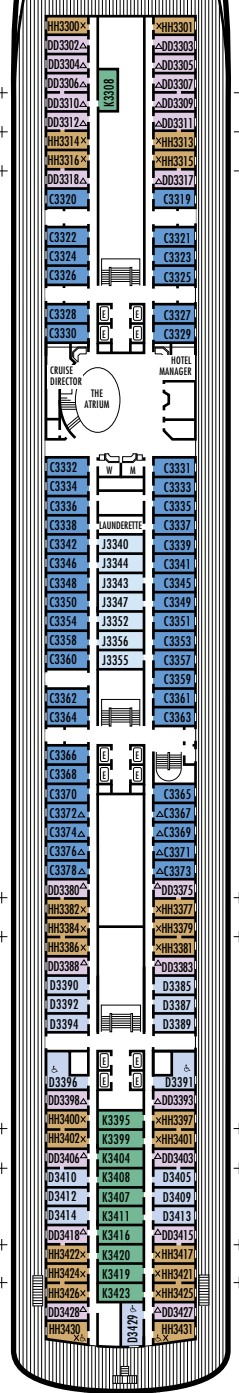
SPORTS DECK



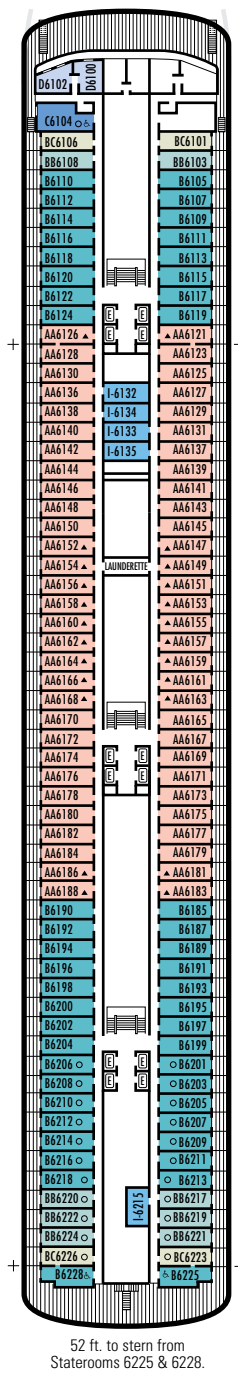
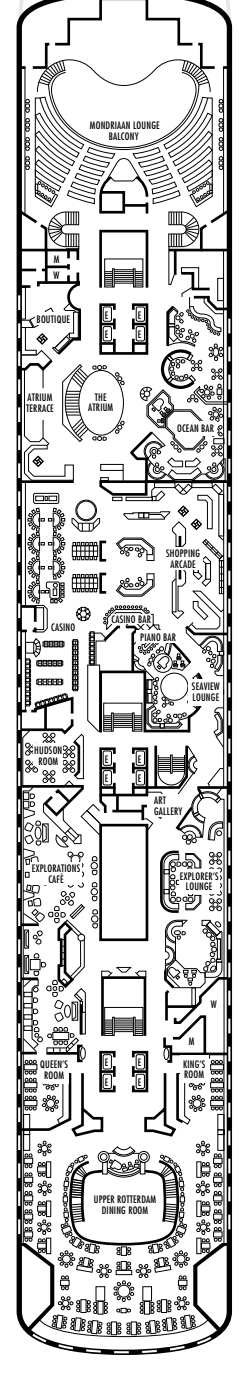
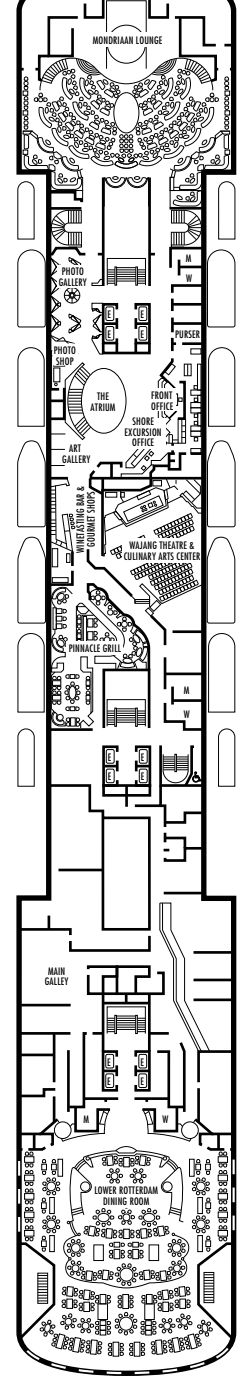
52 ft. to stern from
Staterooms 1955 & 1964.



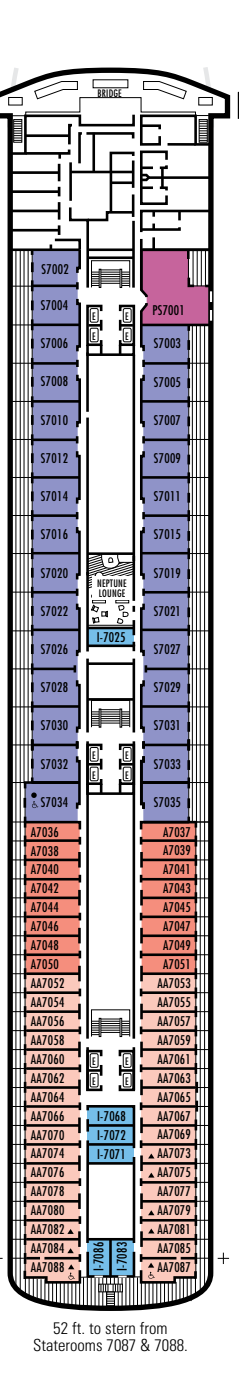
16 ft. to stern from
Staterooms 2702, 2706, 2711,
2713 & 2715.



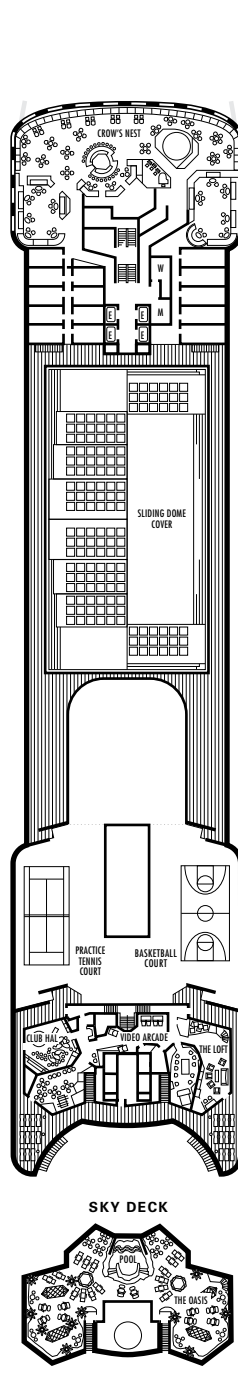
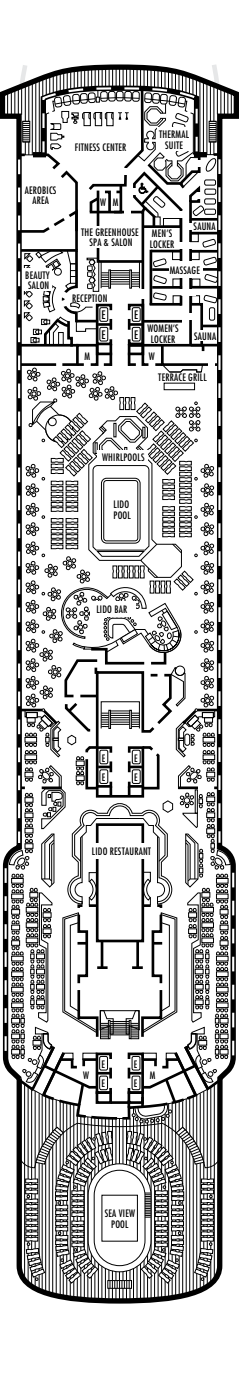
21 ft. to stern from
Staterooms 3429, 3430 & 3431.



52 ft. to stern from
Staterooms 6225 & 6228.



52 ft. to stern from
Staterooms 7087 & 7088.



ms Zaandam

DECK PLANS & STATEROOMS

The deck plans are color-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with DVD player, flat-panel television, telephone and multi-channel music.

Important Note: Not all staterooms within each category have the same furniture configuration and/or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

VERANDAH SUITES

PS
Penthouse Verandah Suite: Bedroom with 1 king-size bed, oversized whirlpool bath & shower, living room, dining room, dressing room, private verandah, pantry, 1 sofa bed for 2 persons, mini-bar, refrigerator, guest toilet, floor-to-ceiling windows.

S
Deluxe Verandah Suites: 2 lower beds convertible to 1 king-size bed, whirlpool bath & shower, large sitting area, dressing room, private verandah, 1 sofa bed for 2 persons, mini-bar, refrigerator, floor-to-ceiling windows.

A
Verandah Suites: 2 lower beds convertible to 1 queen-size bed, 1 sofa bed, whirlpool bath & shower, sitting area, private verandah, mini-bar, refrigerator, floor-to-ceiling windows.

AA **B** **BB** **BC**
Verandah Suites: 2 lower beds convertible to 1 queen-size bed, whirlpool bath & shower, sitting area, private verandah, mini-bar, refrigerator, floor-to-ceiling windows.

OCEAN-VIEW STATEROOMS
C **D** **DA** **E** **EE**
F **FF** **G** **H**
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower.

DD
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All DD-category staterooms have partial sea views.

HH
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All HH-category staterooms have fully obstructed views.

INSIDE STATEROOMS
I **J** **K** **L**
Large: 2 lower beds convertible to 1 queen-size bed, shower.

M **MM**
Large: 2 lower beds convertible to 1 queen-size bed, 1 sofa bed, shower.

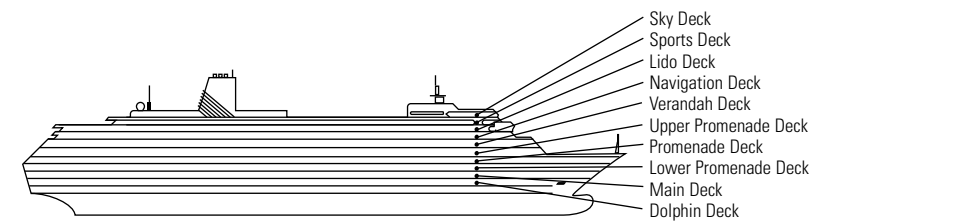
N **NN**
Standard: 2 lower beds convertible to 1 queen-size bed, 1 sofa bed & pullman upper, shower.

STATEROOM SYMBOL LEGEND

- * Shower only
- Bathtub & shower
- ▲ 2 lower beds or converts to 1 queen-size (no sofa bed)
- Triple (2 lower beds, 1 sofa bed)
- Quad (2 lower beds, 1 sofa bed, 1 upper)
- △ Partial sea view
- ◇ These staterooms have portholes instead of windows
- ★ 2 lower beds not convertible to a queen-size
- ✕ Fully obstructed view
- ⊕ Connecting rooms
- ♿ Staterooms AA7087, AA7088, B6225, B6228, C6104, D3391, D3396, D3429, FF1955, FF1964, G2500, G2702, H1804, H1805, H1806, H1807, HH3430, HH3431, K2554, K2555, L2700 are wheelchair accessible, shower only. Suite S7034 is wheelchair accessible, bathtub & shower.

SHIP SPECIFICATIONS & FACILITIES

- 1,432 Guests
- 61,396 Gross Tons
- 780 Feet Long
- Automatic Stabilizers
- 10 Guest Decks
- 12 Guest Elevators
- 3 Restaurants
- 2 Outdoor Swimming Pools (one with sliding glass roof)
- Spa & Salon
- Fitness Center
- Movie Theatre
- Duty-free Shops
- Internet Center
- Library
- Casino
- Suite Lounge
- Practice Tennis Court
- Basketball Court



- Sky Deck
- Sports Deck
- Lido Deck
- Navigation Deck
- Verandah Deck
- Upper Promenade Deck
- Promenade Deck
- Lower Promenade Deck
- Main Deck
- Dolphin Deck

DOLPHIN DECK
Staterooms 1800-1964
90 ft. from bow to
Staterooms 1800 & 1801.

MAIN DECK
Staterooms 2500-2715
103 ft. from bow to
Staterooms 2500 & 2501.

LOWER PROMENADE DECK
Staterooms 3300-3433
118 ft. from bow to
Staterooms 3300 & 3301.

PROMENADE DECK

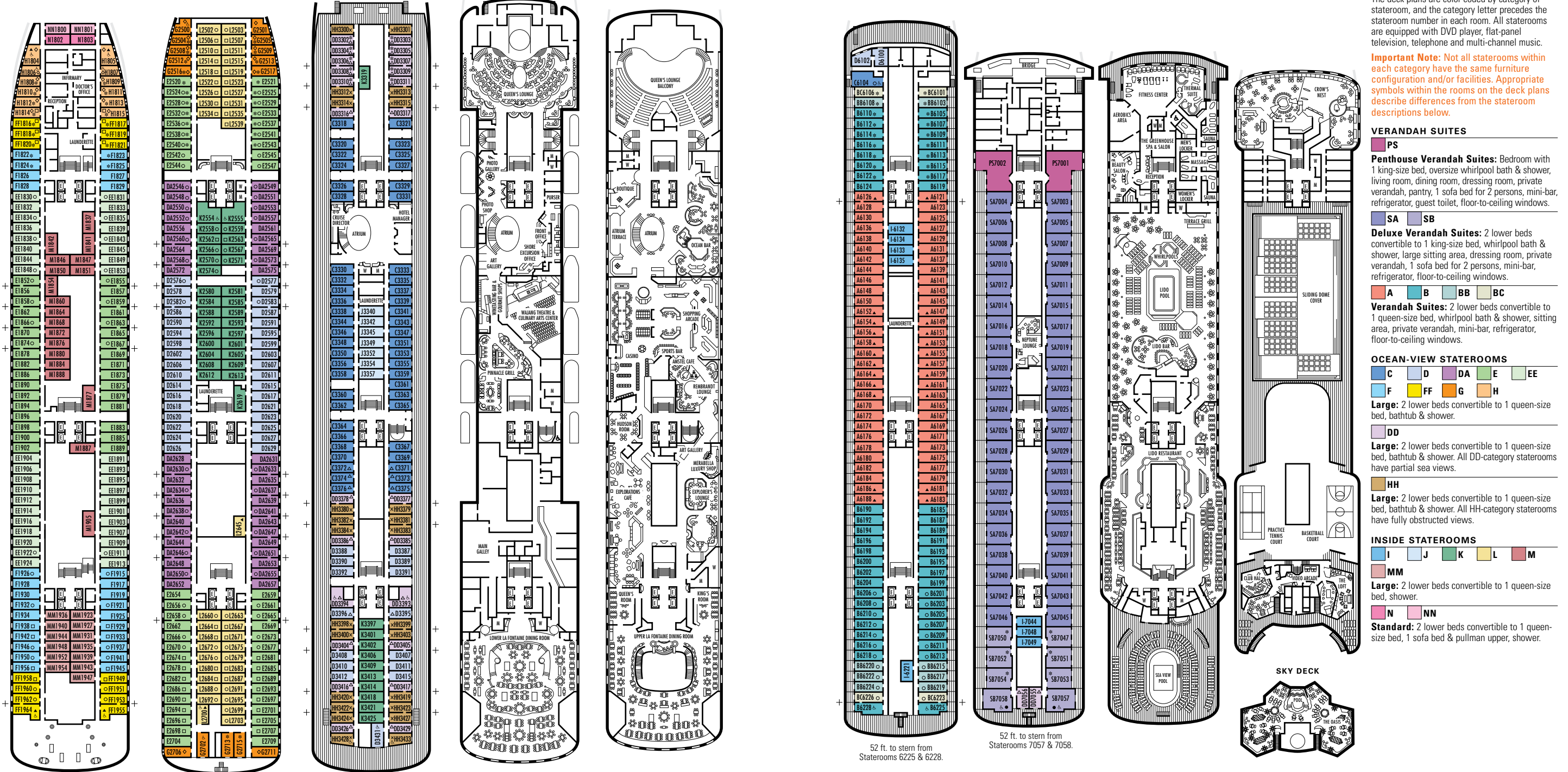
UPPER PROMENADE DECK

VERANDAH DECK
Staterooms 6100-6228
138 ft. from bow to
Staterooms 6100 & 6102.

NAVIGATION DECK
Staterooms 7001-7058
226 ft. from bow to
Staterooms 7001 & 7002.

LIDO DECK

SPORTS DECK



52 ft. to stern from Staterooms 1955 & 1964.
16 ft. to stern from Staterooms 2702, 2706, 2711, 2713 & 2715.
21 ft. to stern from Staterooms 3428, 3431 & 3433.

52 ft. to stern from Staterooms 6225 & 6228.
52 ft. to stern from Staterooms 7057 & 7058.

SKY DECK

STATEROOM SYMBOL LEGEND

- * Shower only
- Bath tub & shower
- ▲ 2 lower beds or converts to 1 queen-size
- Triple (2 lower beds, 1 sofa bed)
- Quad (2 lower beds, 1 sofa bed, 1 upper)
- △ Partial sea view
- X Fully obstructed view
- + Connecting rooms
- ◇ These staterooms have portholes instead of windows
- ♿ Staterooms SB7057, SB7058 are wheelchair accessible, bathtub & shower. Staterooms B6225, B6228, C6104, D3431, DD3393, DD3394, FF1955, FF1964, G2500, G2702, H1804, H1805, H1806, H1807, HH3428, HH3433, K2554, K2555, L2700 are wheelchair accessible, shower only.

SHIP SPECIFICATIONS & FACILITIES

- 1,380 Guests
- 61,000 Gross Tons
- 780 Feet Long
- Automatic Stabilizers
- 10 Guest Decks
- 12 Guest Elevators
- 3 Restaurants
- 2 Outdoor Swimming Pools (one with sliding glass roof)
- Spa & Salon
- Fitness Center
- Movie Theatre
- Duty-free Shops
- Internet Center
- Library
- Casino
- Suite Lounge
- Practice Tennis Court
- Basketball Court

ms Amsterdam
DECK PLANS & STATEROOMS

The deck plans are color-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with DVD player, flat-panel television, telephone and multi-channel music.

Important Note: Not all staterooms within each category have the same furniture configuration and/or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

VERANDAH SUITES

PS
Penthouse Verandah Suites: Bedroom with 1 king-size bed, oversize whirlpool bath & shower, living room, dining room, dressing room, private verandah, pantry, 1 sofa bed for 2 persons, mini-bar, refrigerator, guest toilet, floor-to-ceiling windows.

SA SB
Deluxe Verandah Suites: 2 lower beds convertible to 1 king-size bed, whirlpool bath & shower, large sitting area, dressing room, private verandah, 1 sofa bed for 2 persons, mini-bar, refrigerator, floor-to-ceiling windows.

A B BB BC
Verandah Suites: 2 lower beds convertible to 1 queen-size bed, whirlpool bath & shower, sitting area, private verandah, mini-bar, refrigerator, floor-to-ceiling windows.

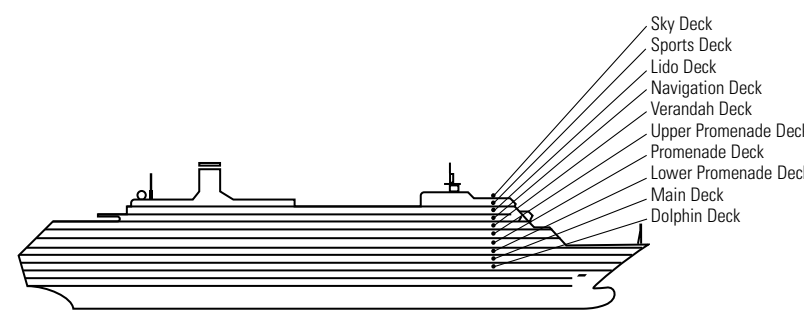
OCEAN-VIEW STATEROOMS

C D DA E EE
F FF G H
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower.
DD
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All DD-category staterooms have partial sea views.

HH
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All HH-category staterooms have fully obstructed views.

INSIDE STATEROOMS

I J K L M
MM
Large: 2 lower beds convertible to 1 queen-size bed, shower.
N NN
Standard: 2 lower beds convertible to 1 queen-size bed, 1 sofa bed & pullman upper, shower.



> your best coverage worldwide

HOLLAND AMERICA LINE CANCELLATION PROTECTION PLANS

Four reasons ours is the best protection in the industry

1 YOU CAN CANCEL BEFORE DEPARTURE FOR ANY REASON.

Even if it's up to 24 hours before departure under our Standard Plan or right up to departure with our Platinum Plan. For any reason whatsoever, your reservation may be cancelled with ease.

2 YOU GET MONEY BACK.

Regardless of your reason for cancelling. Only Holland America Line refunds 80–90% of eligible amounts paid, FOR ANY REASON, as long as you cancel more than 24 hours prior to departure (right up to departure with the Platinum Plan).

3 SAME PRICE FOR ALL AGES.

We offer the same excellent protection for everyone, at the same cost.

4 COVERAGE FOR PRE-EXISTING CONDITIONS.

Our Standard and Platinum Plans cover pre-existing conditions without exclusions or “time limits.”

A small price for peace of mind

Holland America's Cancellation Protection Plan (CPP) is designed to protect your vacation investment from loss—no matter what. And like other plans that protect things of great value, it's a small price to pay for peace of mind. Be it illness, family matters, unforeseen work events—anything, CPP is your assurance that your vacation can be cancelled before you leave for any reason for a refund.

Our Standard and Platinum plans at a glance

Unforeseen events do happen, which is why Holland America Line is pleased to offer the best trip cancellation protection in the industry.

CPP STANDARD

CPP Standard allows you to cancel for any reason up to 24 hours prior to the cruise/cruisetour departure and receive a refund equal to 80% of the eligible amounts paid. Plus, Holland America Line assumes an additional us\$500 liability for lost, damaged or delayed baggage. Please note: The CPP Standard Plan is not insurance; for that, guests rely on the Platinum Plan.

CPP PLATINUM

Our Platinum Cancellation Protection Plan enables you to supplement the CPP Standard Plan with enhanced cancellation protection as well as insurance coverage and travel assistance services. For a nominal additional fee, you will receive:

- **Pre-departure trip cancellation** You may cancel for any reason prior to the scheduled cruise/cruisetour departure and receive reimbursement equal to 90% of the eligible amounts paid to Holland America.
- **Trip interruption protection** Covers the unused arrangements of your travel and additional traveling expenses to return home, up to 150% of the cruise/cruisetour cost for covered reasons.
- **Trip delay coverage** Reimbursement for accommodation and traveling expenses if your trip is delayed for covered reasons, up to us\$500.
- **Baggage protection** Holland America Line assumes an additional us\$1,000 of liability for lost or damaged baggage (us\$1,600 total) and an additional us\$500 for delayed baggage (us\$1,100) with the Platinum plan.
- **Emergency medical expense** You will be reimbursed up to us\$10,000 in covered medical expenses for any illness or injury first occurring during your trip. In addition, necessary expenses of up to us\$50,000 for emergency medical evacuations and repatriations are covered. These are benefits that Medicare and many private insurance plans may not offer, and they are highly recommended for foreign travel.
- **24-hour emergency hotline assistance** Provides around-the-clock help worldwide assistance for legal or medical referrals, lost travel documents, cash transfer or passport assistance.

Rest assured: Answers to Frequent Questions

If something comes up and I have to cancel, am I covered?

Absolutely. You can cancel for any reason whatsoever by providing written cancellation notice up to 24 hours prior to the cruise/cruisetour departure with the Standard Plan (right up to departure with the Platinum Plan). What's more, you'll get a refund. Other programs may not refund cancellation fees if the reason for cancellation is not a “covered” claim.

Are my airfare and pre- and post-packages covered as well?

Yes. If you purchased Holland America Line's Fly Cruise Plan and/or our pre-/post-packages, you'll get 80% of your air and package cancellation fees refunded when cancelling up to 24 hours prior to departure (90% with Platinum Plan when cancelling right up to departure).

If an emergency occurs during our trip, will I be able to see a doctor who speaks English?

If you have chosen the Platinum Plan, you'll have access to a 24-hour hotline whose staff will refer you to qualified local doctors who speak your language.

I have a history of back trouble. What if my back goes out on the trip and we have to cut it short?

There is no exclusion under the Platinum Plan for pre-existing conditions that cause a trip interruption. Compare that to other plans with long “wait” periods applying to pre-existing conditions.

Does the Platinum Plan cover me if I am injured on shore?

Absolutely! You'll be reimbursed up to us\$10,000 for covered emergency medical, surgical and dental care should you become sick or are accidentally injured while traveling.



Cancellation Protection Plan and Additional Baggage Protection

CPP STANDARD PLAN

Our Standard Cancellation Protection Plan (CPP Standard Plan) will allow you, for any reason, to provide written cancellation up to 24 hours prior to scheduled cruise or cruisetour departure and receive a refund equal to 80% of the eligible amounts paid (90% if you purchased our CPP Platinum Plan). In addition, Holland America Line (HAL) automatically assumes an additional us\$500 of liability for lost, damaged, or delayed baggage for guests who purchase the CPP Standard Plan, still subject, however, to the limitations in our baggage policies. For example, we do not cover losses while baggage is in the custody of airlines. The baggage policies of HAL are explained in detail on page 117 in this brochure.

The CPP Standard Plan is not insurance; it provides no rights other than those explained above. For example, it does not protect double-triple-quad occupancy rates should one or more members of your party cancel, nor does it cover expenses or unused services due to trip interruption.

CPP PLATINUM PLAN

Our Platinum Cancellation Protection Plan (CPP Platinum Plan) enables you to supplement the CPP Standard Plan with insurance coverage and travel assistance services as well as increase your refund amount to 90% for cancellations made right up to departure. The CPP Platinum Plan provides you with the following insurance benefits and services, in addition to the CPP Standard Plan benefits and larger refund:

- Trip Cancellation coverage provides protection if you or a traveling companion must cancel for any reason prior to scheduled departure. The plan reimburses your non-refundable cancellation charges or increased occupancy charges (if a traveling companion cancels) imposed by HAL.

FARE PAID (USD)	STANDARD PLAN	PLATINUM PLAN
\$ 0 – \$1,000	\$ 79	\$ 99
1,001 – 1,250	99	129
1,251 – 1,500	119	159
1,501 – 1,750	139	189
1,751 – 2,000	159	219
2,001 – 2,500	189	259
2,501 – 3,000	229	309
3,001 – 3,500	269	359
3,501 – 4,000	309	419
4,001 – 4,500	349	469
4,501 – 5,000	379	529
5,001 – 5,500	409	589
5,501 – 6,000	439	649
6,001 – 6,500	469	709
6,501 – 7,000	499	769
7,001 – 7,500	529	829
7,501 – 8,000	559	889
8,001 – 8,500	589	949
8,501 – 9,000	619	1,009
For each additional \$500	30	60

*Above us\$9,000, the Standard Plan cost is an additional us\$30 and the Platinum Plan is an additional us\$60, for each us\$500 of fare or fraction of us\$500. Rates are per person based upon each guest's share of the total cruise fare plus Non-Discountable Amount paid. Rates are subject to change.

Fares and plan costs above are in U.S. currency. If your cruise fare is paid in Canadian currency, the plan cost will be payable in Canadian currency based upon the exchange rate used for your booking. Actual plan cost will be confirmed in Canadian currency at time of booking.

The Standard and Platinum Cancellation Protection Plans are optional, must be purchased at the time of deposit and the costs are non-refundable. Trip cancellation protection is effective for any reason up to 24 hours prior to departure under the Standard Plan and right up to the departure under the Platinum Plan. All other benefits of the Platinum Plan are effective upon departure of your trip.

Standard Cancellation Protection Plan does not incorporate any insurance coverage. The sole benefit is to provide Trip Cancellation protection up to 24 hours prior to departure for the individual guest purchasing the plan.

- Trip Interruption coverage provides protection if your trip is interrupted after departure due to a covered reason. The plan reimburses your unused (determined in the case of your cruise or cruisetour on a pro rata basis), non-refundable land or sea expenses prepaid to HAL, airfare paid to return home and certain additional expenses up to us\$100/day. Maximum benefit is 150% of your cruise/cruisetour cost.
- Trip Delay coverage provides reimbursement for reasonable additional accommodation and traveling expenses incurred to rejoin the trip in progress when you are delayed due to covered reasons. Maximum benefit is us\$500.
- Holland America Line assumes an additional us\$1,000 of liability for lost or damaged baggage (us\$1,600 total) and an additional us\$500 for delayed baggage (us \$1,100 total) with the Platinum Plan.
- Emergency Evacuation and Repatriation coverage will pay the necessary costs of transportation, medical services and medical supplies if, due to a covered medical reason, you must be transported to medical facilities during your cruise or cruisetour. Maximum benefit is us\$50,000.

- Medical Expense coverage reimburses up to us\$10,000 for medical and emergency dental expenses incurred as a result of a covered injury or sickness that first manifests itself during your cruise or cruisetour.

- You will also receive the following 24-Hour Emergency Hotline Assistance Services, arranged by the CPP Platinum Plan administrator's designated provider: Emergency Cash Transfer Assistance, Medical Consultation and Monitoring, Emergency Legal Assistance, Emergency Medical and Dental Assistance, Lost Travel Document Assistance and Emergency Medical Payment Assistance.

There are no pre-existing condition limitations in the CPP Standard and Platinum Plans!

Important note: This is a summary of coverage. Please refer to the Plan Description available at www.hollandamerica.com which contains the details of assistance services and insurance coverage, terms, conditions, exclusions and other applicable limitations. The CPP Platinum Plan is only available for U.S. and Canadian residents. The CPP Standard and CPP Platinum Plans are optional, must be paid at time of deposit and are non-refundable. The per-person, per-cruise costs for both plans are listed at left.

The insurance coverage provided under the CPP Platinum Plan is underwritten by Virginia Surety Company, Inc., under policy number **HTP04195**. This plan was designed and is administered by BerkelyCareSM. IN CALIFORNIA: BerkelyCareSM is a service mark of Aon Direct Insurance Administrators, CA Insurance License #0795465. IN ALL OTHER STATES: Berkely CareSM is a division of Affinity Insurance Services, Inc. in all states other than CA, except: AIS Affinity Insurance Agency, Inc. in MN and OK and AIS Affinity Insurance Agency in NY.

Holland America Line's Fly Cruise Plan offers you convenience and peace of mind when traveling to and from your cruise vacation. This comprehensive program puts the resources of our entire air/sea staff behind you.

HOLLAND AMERICA LINE'S FLY CRUISE PLAN

In these changing times, it's worth every dollar — and then some.

When your air travel is arranged through Holland America Line, you are automatically enrolled in our Fly Cruise Plan, a program which entitles you to a whole host of advantages:

- **Custom travel** Our AirPlus Service® allows guests to select which airlines they prefer, upgrade flight class and/or travel to and from their (dis)embarkation port on dates other than those usually booked
- **Flight delay assistance** If your flight is delayed, we will make arrangements for a representative to meet you at the airport and help you with your luggage
- **Flight cancellation assistance** If your flight is cancelled or a revised schedule no longer connects to the ship or tour, we will alter your ticket at no charge; if necessary, we will even rebook on an alternate airline

Air Rates/Air Taxes/Fees

Air rates will be quoted at the time of booking and are subject to change until the booking is paid in full. Quoted rates do not include Passenger Facility Charges (us\$3–27), Canadian airport improvement fees (up to a maximum of us\$60), federal flight segment fees for each flight segment (takeoff and landing) of us\$3.60, the September 11 Security Fee of us\$2.50 per guest enplanement (up to a maximum of us\$10) and international arrival and departure taxes (us\$3-100). Air rates do not include local customs, departure or other taxes that may be collected directly from you by applicable government authorities. Baggage fees and other charges may be directly assessed by airlines or airports. Once you are notified of your flight details, please contact your airline.

- Upgrading to First or Business class, subject to availability
- Choosing preferred airlines to gain credit for mileage programs, or because your plans require a certain flight or particular time
- Designating a different gateway city than the one closest to home
- Arranging the same flight for a cross-referenced booking

Written requests should be faxed to AirPlus Service at (206) 298-3008 or mailed to:

Holland America Line Inc.
Attn: AirPlus Service
300 Elliott Avenue West
Seattle, WA 98119

Email:
airsea_web_airplus@hollandamerica.com

Or call:
1-800-628-4771

Requests should be submitted prior to final payment in order to assure proper consideration. Guests who request specific routes or flights may be subject to additional air costs based on available space and fares. All requests are subject to availability and are not guaranteed. If confirmation is possible, a us\$50 non-refundable service charge and additional airline costs incurred will be assessed. A service charge will be assessed for each additional request that is confirmed.



AirPlus Service®

AirPlus Service is available for Fly Cruise guests who wish to customize their air travel. Popular options include:

- Scheduling your travel to allow for an extended stay either before or after your cruise

Book Early

The availability of the air rates that we have arranged may be limited. Therefore, it is advantageous for you to book your vacation as early as possible. We reserve the right to limit or close sales from cities without notice.

Liability and Relation with Airlines

We reserve the right to use the carriers, routing and fare structure of our choice, and to utilize commuter and/or charter air service without prior notice. As the air rates we use are based on capacity-controlled, promotional and group fares, we may limit or close sales without prior notice at any time. If, due to any cause beyond our control, we are unable to arrange for air travel or the air travel we arrange is unavailable or otherwise fails to materialize, our liability will be limited to refunding the air add-on amount paid to us. We assume no liability for any acts or omissions of any airline, including, without limitation, those involving cancellation of flights, schedule changes, re-routings, damage to or delay or loss of baggage, flight delays, equipment failures, accidents, pilot or other staff shortages, overbooking or computer errors. The liabilities and obligations of an airline to you, and your rights against an airline, are subject to any and all terms and conditions of the airline's ticket and tariffs.

Government-issued Identification

For security reasons, first and last names on an air booking must match the government issued identification used for boarding. For guests with Holland America Line's Fly Cruise plan, spelling corrections or name changes may result in a higher air rate, loss of space and/or change fees.

Seat Assignments/ Special Requests

We cannot confirm seat assignment requests or requests for special meals or other special services not mentioned in this brochure. Your travel professional may assist with these arrangements once you receive your tickets. Some airlines or charter operators may not offer advance seat assignments. Guests traveling with other guests who originate from different cities or who request the Fly Cruise Plan at a later time may not receive routing on the same flights.

Air Schedule Changes

Due to late changes by airlines in their schedules, we recommend a phone call to your airline to reconfirm your flights just prior to travel. If airlines change their schedules after tickets are issued, we will adjust your itinerary or air carrier accordingly.

Air Changes/Refunds

Changes to existing reservations initiated by guests will result in a rescheduling charge of a minimum of us\$100 per guest if the changes are made after the final payment due date. Airline tickets are based on fares which are highly restrictive and often cannot be reissued or exchanged for another carrier or routing.

The maximum refund for unused air tickets will not exceed the air add-on paid to us. There are no partial refunds. Due to changing airline tariffs, your tickets may reflect fares higher or lower than our air add-on amounts. The difference is neither chargeable nor refundable.

Baggage

Baggage allowance is governed by airline regulations. Baggage charges are the responsibility of the passenger. Contact your airline directly regarding these charges. We assume no responsibility for loss, damage or delay while baggage is in the custody of airlines.

Overnight Hotel Accommodations

It may be necessary to overnight guests en route to or from their cruise due to airline schedules and/or availability. If necessary, the cost of hotel accommodations is not included in the air add-on amounts. Hotels will be selected by Holland America Line and may not be at the port of (dis)embarkation. Guests are responsible for hotel accommodations, meals and items of a personal nature.

Transfers

Transfers may be purchased from the port city airport to the ship and from the ship to the port city airport on day of sailing only. Transfers are available to Fly Cruise guests and to guests who have independent flight plans. Guests purchasing transfers with independent flight arrangements must advise Holland America Line of this information at least 14 days prior to departure. Unused transfers are not refundable.

Cruise-only Guests

We recommend that you schedule a minimum of four hours both at the beginning and end of your cruise to allow for transfers, customs clearance and airport security checks.

Note: If you purchase air transportation independently from Holland America Line, you will be responsible for any and all expenses incurred when joining the vessel in progress.

Home City Motor Coach Service

Getting to your Holland America ship from Florida has never been easier. Simply meet us at the motor coach departure point nearest your home city and we'll whisk you — in air-conditioned comfort — to the cruise terminal, where you'll enjoy prompt embarkation and a warm welcome aboard. At vacation's end, your exit is just as carefree.

Ask your travel professional about our Home City Motor Coach Program when you book your cruise.

CRUISES ROUNDTRIP FROM FT. LAUDERDALE:

Clearwater, FL	Melbourne, FL
St. Petersburg, FL	Vero Beach, FL
Bradenton, FL	Ft. Pierce, FL
Sarasota, FL	Ocala, FL
Venice, FL	Lady Lake, FL
Tampa/Brandon, FL	Leesburg, FL
Sun City Center, FL	Orlando, FL
Pt. Charlotte, FL	Stuart, FL
Ft. Myers, FL	West Palm Beach, FL
Naples, FL	
Daytona, FL	



Smooth Air Travel

MARINER SOCIETY®

“Once aboard, never forgotten.” Our past guests are members of a distinguished travel group known as the Mariner Society. Membership entitles you to special rewards and extra privileges. Whether you have cruised with us fifty times or just once, we are honored to welcome you aboard again as a special and honored guest, a Mariner.

- Members-only onboard events
- Advance notice of special cruise offers
- Select rewards and recognition
- Complimentary subscription to our travel magazine, featuring news and Mariner Society updates

THE HOLLAND AMERICA MISSION

Our corporate mission is as simple as it is bold:
Through excellence we create once-in-a-lifetime experiences, every time.

Reservations

Travel agencies provide valuable service and counseling to prospective travelers. We encourage you to make your Holland America reservations with a travel professional. Travel agencies are not owned or controlled by Holland America Line. Your deposits and payments for Holland America's services are to be paid to the travel agency with which you made your reservations. Since accommodations are limited by the number of staterooms on each ship, reservations should be made as early as possible. Travel documents will be issued only if and when full payment has been received by Holland America Line from the travel agency. Refunds for cancelled or unused services will normally be made to the same travel agency on the basis of the amount actually received by Holland America Line less any applicable cancellation fees and charges. You are responsible for obtaining from your travel agency monies either retained by the agency or received by the agency from Holland America Line. For further information visit our website at www.hollandamerica.com or call 1-877-SAIL HAL. Guests under 21 years of age must be accompanied by a parent, guardian or chaperone who is at least 25 years old; one adult chaperone is required for every five people under age 21.

Deposit and Final Payment Requirements

A deposit is required at the time of cruise booking. Cancellation Protection Plan, if desired, must be paid for at time of deposit; see Cancellation Protection Plan and Additional Baggage Protection for details on page 113. Final payment is due 75 days (Caribbean, Panama Canal, Mexico, Bermuda and 15- to 21-day Hawaii) or 90 days (33-day Hawaii, Tahiti & Marquesas, All Holiday Sailings, Inca Experience and Pan-America) prior to departure. In most cases, we are able to provide you with travel documents, including your cruise contract, approximately 30 days prior to departure. Travel documents, however, are issued only after final payment has been received by Holland America Line.

Travel professionals should make checks payable and send to:

Holland America Line, Inc.
300 Elliott Avenue West
Seattle, WA 98119
U.S.A.

Payment by American Express®, VISA®, MasterCard® or Discover® card is also accepted.

For faster processing, please include a confirmation number on your check. Travel professionals please note that MCOs will not be accepted.

Upgrade Policy

Holland America Line reserves the right to upgrade a guest or guests to more expensive category accommodations at no additional cost.

Change Charges

To cover administrative costs, a per-person charge will be made if you request a change

in your travel arrangements after the final payment due date. Change charges are not assessed for stateroom upgrades or for the addition of services, unless air reservations are altered and/or travel documents must be reissued.

Cancellation Policy

A full refund (except for amounts paid for CPP) will be made for written cancellations received by Holland America Line, 300 Elliott Avenue West, Seattle, WA 98119, prior to the date on which you are to commence travel by air, rail, sea or otherwise in accordance with the following Cancellation Policy. Cancellation fees apply to the entire cruise booking, including cruise fare, non-discountable amounts, air add-ons, ground transfers, pre-cruise and post-cruise hotel and tour packages. Guests who cancel within the dates shown below for any reason, including medical or family reasons, are subject to the following per-person cancellation fees:

33-DAY HAWAII, TAHITI & MARQUESAS (PAGE 61)

120–91 days before commencing travel: an amount equal to deposit requirement;

90–76 days before commencing travel: 60% of gross fare;

75 days or less before commencing travel: 100% of gross fare.

ALL HOLIDAY SAILINGS, INCA EXPERIENCE (PAGE 83), PAN-AMERICA (PAGE 85)

90–64 days before commencing travel: an amount equal to deposit requirement;

63–43 days before commencing travel: 50% of gross fare;

42–22 days before commencing travel: 75% of gross fare.

21 days or less before commencing travel: 100% of gross fare.

CARIBBEAN, PANAMA CANAL, MEXICO, BERMUDA AND 15- TO 21-DAY HAWAII

75–57 days before commencing travel: an amount equal to deposit requirement;

56–29 days before commencing travel: 50% of gross fare;

28–16 days before commencing travel: 75% of gross fare;

15 days or less before commencing travel: 100% of gross fare.

Given that the resale of cancelled space will likely result in a lost opportunity to sell other space, these fees are due regardless of resale. Fees incurred as a result of cancellation cannot be applied to future bookings. Refunds will normally be made to your travel professional. Travel professionals may impose their own cancellation fees. Agency fees of any nature are a matter to be decided on solely by the agency and guests.

Name changes require the prior approval of Holland America Line and may not always be possible. Cruise contracts are nontransferable.

Name changes and departure date changes are considered reservation cancellations and are subject to cancellation fees.

Cruise Fares

Traveling with Holland America Line is one of the best vacation values around. Your cruise fare includes accommodations aboard an elegant Holland America cruise ship, most meals and entertainment on board ship. Not included are items of a personal nature or optional programs or optional activities, such as alcoholic beverages, soft drinks, laundry and dry cleaning, shore excursions, medical, barber and beauty shop services. All fares are per person in U.S. dollars.

Hotel Service Charge

Our crew works very hard to make sure that every aspect of your cruise meets the highest standards. This includes those crewmembers who serve you directly, such as dining room wait staff and the stewards who service your stateroom each day. There are also many others who support their efforts whom you may never meet, such as galley and laundry staff. To ensure that the efforts of all of our crewmembers are recognized and rewarded, a daily Hotel Service Charge is automatically added to each guest's shipboard account. At the time of printing, the Hotel Service Charge is US\$11 per guest per day and is subject to change without notice. If our service exceeds or fails to meet your expectations, you are free to adjust this amount at the end of the cruise. The Hotel Service Charge is paid entirely to Holland America Line crewmembers, and represents an important part of their compensation. A 15% service charge is automatically added to bar charges and dining room wine purchases.

In terminals, airports, ports of call and on shore excursions, we suggest that you extend gratuities consistent with customary local practices.

Fares, Non-discountable Amounts, Taxes and Surcharges

Holland America Line reserves the right not to honor any published prices that it determines were erroneous due to printing, electronic or clerical error. Each cruise fare includes a "Non-Discountable Amount." That portion of the fare is neither commissionable to travel professionals nor subject to reduction in the event of a percentage discount promotion, 2-for-1 promotion or otherwise. Fares quoted in this brochure are those in effect at the time of printing. If cost factors dictate the need for fare increases, Holland America Line may do so at any time prior to departure. Guests can cancel (without paying a cancellation fee) rather than accept a fare increase. This right does not apply to increases in Taxes or to surcharges, as described below. In addition to your cruise fare, you will also be charged an amount for Taxes. That term, as used by Holland America Line, refers to certain taxes, fees and charges imposed by governmental or quasi-governmental authorities, including port authorities and operators, relating to any aspect of your cruise or tour. If governmental action results in any element of Taxes exceeding the

estimates used by Holland America Line for purposes of computing the quoted amount, we reserve the right to pass through the extra amount. Similarly, Holland America Line reserves the right to impose or pass through fuel supplements and surcharges, security surcharges or similar incidental surcharges. No right of cancellation exists under either of these circumstances. **At the time of printing, a fuel supplement of \$9 per guest per day for stateroom guests 1–2 (\$4 per guest per day for stateroom guests 3–5) is being assessed on each booking. This amount is subject to change, so please consult our website for current information.**

Guests with Disabilities

We do not discriminate against persons on the basis of disability. We seek, to the extent feasible, to accommodate the needs of persons with disabilities. We have a limited number of staterooms designed for wheelchair access. Service animals are permitted on board ships if prior arrangements have been made. Certain land and shore facilities may not be fully accessible to persons with disabilities. While Holland America Line endeavors to contract with companies which provide accessible services and facilities, we cannot guarantee that all services and facilities will be fully accessible. In limited situations where an individual with a disability would be unable to satisfy certain specified safety and other criteria, even when provided with appropriate auxiliary aids and services, we may find it necessary to ask the individual to make alternative travel arrangements. We must be notified of any special medical, physical or other requirements of guests at the time of booking. Please contact our Access and Compliance Department via email at halw_access@hollandamerica.com, via fax at 1-800-577-1731 or via TTY at 1-800-254-8669.

Medical Services/Infants/Pregnancy

Each of our ships is equipped with limited medical facilities that are staffed by a physician and registered nurses. The physician is an independent contractor. There will be a fee charged for all medical services and medications obtained on board. If you become ill during the cruise and the physician is unable to care for your needs on board, you will be transferred to medical facilities on shore. If your condition will require that you have special medical apparatus or assistance on board, we must be made aware of that at time of booking in order to determine whether we can accommodate your needs. If you are using prescription drugs, please bring an adequate supply with you and keep them in your carry-on luggage. We will not accept reservations for infants 6 months or younger for non-transocean sailings, 12 months or younger for transocean sailings at the time cruise commences or women who will be 24 or more weeks pregnant at the time their cruise with Holland America Line concludes.

Passports/Visas/Immunizations

All guests must carry their valid passports. In addition, certain countries may require entry visas. We strongly recommend carrying a passport that is valid for at least six months beyond the completion date of your travel, as this is required by some countries. **You are responsible for securing proper documentation for the countries visited on your cruise or land tour.** Boarding may be denied or fines may be levied against those guests without proper documentation. Payment of any fines levied is the responsibility of the individual guest.

Information on visas may be obtained by contacting Zierer Visa Service at 1-866-788-1100 or sending an email to info@zvs.com. Non-U.S. citizens who have previously been admitted to the United States for permanent residence must carry their Permanent Resident Card (Form I-551), commonly known as a Green Card.

Please note that some countries have special requirements for minors (under age 18) who are not traveling with both parents. Please discuss this with your travel professional. Furthermore, visiting certain countries may require that you be inoculated prior to leaving the U.S. Please check with a travel medicine specialist or local health department for specific recommendations and/or requirements.

Baggage Policy

Holland America Line will carry as baggage only your personal effects for your wearing, comfort or convenience during your travel with Holland America Line. Your baggage needs to be placed in securely constructed and locked suitcases or trunks. If your travel includes a land component, you are limited to two pieces of checked baggage and one overnight or light flight bag which must remain in your custody at all times.

Holland America Line does not assume any liability for loss of or damage to or delay of perishable items, medicine, liquor, cash, credit or debit cards, jewelry, gold, silver or similar valuables, securities, financial instruments, records or other valuable or business documents, computers, cellular telephones, cameras, hearing aids, electric wheelchairs, scooters, or other video or other electronic equipment, binoculars, film, videotape, computer disks, audio disks, tapes or CDs. These items should not be left lying about the ship or your stateroom, nor should they be left unattended on other vessels, railcars or other vehicles or in hotels, nor placed in luggage other than the bag you carry with you. In addition, Holland America Line will not assume any liability for any loss of or damage to carry-on baggage left unattended on the ship or on other modes of transportation or in hotels. Holland America's ships provide, at no extra charge, either safe-deposit boxes in the ship's Front Office or stateroom safes. Certain hotels may also provide similar facilities. Your use of safe-deposit boxes, stateroom safes or similar facilities will not increase Holland America's liability as described below.

Holland America Line cannot be responsible for any loss, delay or damage that occurs before baggage comes into Holland America's actual custody when you begin your travel with us or after baggage leaves Holland America's actual custody at the end of your travel with us. In particular, please note that we assume no responsibility for loss, damage or delay while baggage is in the custody of airlines.

If Holland America Line, due to any cause whatsoever, is liable for loss of, damage to or delay of your property, the amount of Holland America's liability will not exceed US\$100 (US\$600 for guests who have purchased Cancellation Protection Standard Plan) unless you have specified to Holland America Line in writing the true value of your property and paid to Holland America Line before departure 1% of the value in excess of US\$100 or US\$600, as applicable. In that event, Holland America Line's liability will be limited to the amount so specified. Holland America Line assumes an

additional US\$1,000 of liability for lost or damaged baggage (US\$1,600 total) with the Platinum Plan.

Responsibility

The *ms Eurodam*, *ms Noordam*, *ms Westerdam*, *ms Oosterdam*, *ms Zuiderdam*, *ms Prinsendam*, *ms Zaandam* and *ms Amsterdam* are owned by HAL Antillen N.V. and chartered to Holland America Line N.V. The *ms Rotterdam*, *ms Veendam*, *ms Ryndam*, *ms Maasdam* and *ms Statendam* are owned by HAL Nederland N.V. and chartered to Holland America Line N.V. All of these entities are affiliates of Holland America Line Inc. **Transportation aboard the ship is provided solely by the Shipowners and Charterers and pursuant to the Cruise Contract that you will receive prior to embarkation. A copy of the form of cruise contract will be provided upon request or can be viewed on our website: www.hollandamerica.com. Please note that the contract includes a clause specifying certain courts in the State of Washington as the exclusive forum for resolving disputes.**

Non-Holland America Services (such as airlines and ground carriers, shore excursions, restaurants, air ambulance, hotels and shoreside physicians) are generally performed by independent contractors. These Non-Holland America Services are solely at your risk and subject to the terms or arrangements made by you or on your behalf with the independent contractor. We assume no responsibility with respect to these Non-Holland America Services (including cancellation, delay, injury, death or damage to property) even though we may collect monies or make bookings.

Situations may arise which, in our opinion, make it necessary for us to cancel, advance or postpone a scheduled departure, change itineraries or make substitutions involving hotels, restaurants, ports of call, other travel components, vessels or other modes of transportation. In that event, we do not assume responsibility or liability for any resulting losses, expenses or inconvenience. Your full cruise fare will be refunded, however, if the cruise is cancelled prior to initial embarkation. We are not required to make refunds once travel commences, regardless of the reason for guests being unable to complete their travel.

Ships' Registry

The *ms Eurodam*, *ms Noordam*, *ms Westerdam*, *ms Oosterdam*, *ms Zuiderdam*, *ms Prinsendam*, *ms Zaandam*, *ms Amsterdam*, *ms Rotterdam*, *ms Veendam*, *ms Ryndam*, *ms Maasdam* and *ms Statendam* are registered in The Netherlands. Holland America Line has registered trademarks in the United States and various foreign countries for the names and phrases "Holland America," "Holland America Line," "Signature of Excellence," "As You Wish," "AirPlus Service," "Oceans Apart," "Club HAL," "Sunfarer," "Seafarer," "Wayfarer" and "A Tradition of Excellence" as well as for the modern and antique ship design logo.

Should you need to contact Holland America Line prior to sailing, please use this address:

Holland America Line Inc.
300 Elliott Avenue West
Seattle, Washington 98119
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From Incan empires to hot Latin cities, from coolly spectacular Chilean fjords and Antarctic ice to balmy Brazilian beaches, Holland America Line has South America covered in all its dazzling diversity, offering more itinerary options here than ever, continuing to lead the way with cruises ranging from 17 to 70 days.

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Cruise the world from your computer by visiting www.hollandamerica.com for your free downloadable ebrochures. Not only can you download all the beautiful imagery and essential details of our printed brochures, our ebrochures also provide links to the Holland America Line website, where you will find up-to-the-minute information and details that can enhance your planning.

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Who better to reveal Europe than the cruise line whose heritage and style are European, heart and soul? In 2010 we have dedicated seven of our ships to sail Europe in its entirety. From the Polar Icecap to the sands of Egypt, from early spring to deep fall, no other cruise line offers such breadth.

Come with us to explore the best of the Baltic, Scandinavia and Russia; the magical Mediterranean, Black Sea and Holy Lands (including a 54-day Grand Voyage roundtrip from the U.S.); Celtic kingdoms in England, Ireland and Wales; classic Transatlantic crossings; and a series of Collectors' Voyages offering longer, more in-depth views.

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From Alyeska to the Arctic, the Kenai Peninsula to the Klondike, come experience Alaska and Canada's Yukon with the leader in Great Land travel: Holland America Line.

Get ready for spectacular scenic cruising of the Inside Passage, Glacier Bay National Park and College Fjord. Cruise the legendary Yukon River through the remote wilderness between Eagle and the rollicking gold rush town of Dawson City.

And on many itineraries, enjoy an extra day in Denali National Park viewing wildlife and Mt. McKinley in all its glory.

Canada & New England and Bermuda Cruises

CANADA & NEW ENGLAND

Where the glories of nature and history meet. Here you can trace the path of America's independence in historic Boston. Dine on luscious Maine lobster at the source at an authentic "Down East" lobster bake. Immerse yourself in the delights of French-flavored Montréal and Québec. Cruises of 7 to 15 days depart from five Eastern home ports, late spring and all summer long.

BERMUDA

Sweeping pink beaches, British colonial history and extended stays in Hamilton and St. George's await on 7-day cruises, roundtrip from New York City.

Holland America September 2009–August 2010 Sailing Schedule at a Glance

Ships	September	October	November	December	January	February	March	April	May	June	July	August
ms Amsterdam	Alaska	Grand Australia, New Zealand & South Pacific Voyage	South America	Panama Canal	Grand World Voyage				Pac Cst	Alaska		
ms Eurodam	Canada/New England	Caribbean						Europe				
ms Maasdam	Canada/New England	Carib	Pan Canal	Carib	Panama Canal	Carib	Panama Canal		Caribbean	Canada/New England	Europe	Can/NE
ms Noordam	Europe		Caribbean					Europe				
ms Oosterdam	Europe		Panama Canal	Mexico					Alaska			
ms Prinsendam	Europe			South America	Carib	Grand South America Voyage		Grand Mediterranean & Black Sea Voyage		Europe		
ms Rotterdam	Europe			Panama Canal	South Pacific	South America	South Pacific	South America	Pac Cst/PNW	Alaska		
ms Ryndam	Alaska	Panama Canal	Caribbean					Panama Canal	Alaska			
ms Statendam	Alaska	Panama Canal	Carib	Panama Canal	Mexico	Caribbean	Panama Canal	Carib	Panama Canal		Alaska	
ms Veendam	Alaska	Mexico	South America						Europe			Bermuda
ms Volendam	Alaska	Asia		Australia & New Zealand				South Pacific	Alaska			
ms Westerdam	Alaska	Panama Canal	Caribbean					Europe				
ms Zaandam	Alaska	Pac NW	Hawaii			Mexico	Hawaii	Mexico	Hawaii		Alaska	
ms Zuiderdam	Alaska	Panama Canal								Alaska		
ms Nieuw Amsterdam											Europe	



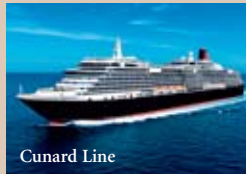
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Costa Cruises



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Princess Cruises



The Yachts of Seabourn



Carnival Cruise Lines

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