

MacMania 5 IMPORTANT INFORMATION

What's incl. in this package (Items "checked off" are enclosed):

- Cruise Ticket(s), baggage tags
- Shore Excursion Booklet
- "Know Before You Go" Booklet
- Pre-Cruise Hotel Voucher (one of the pages inside the ticket packet) for _____ nights
- Post-Cruise Hotel Voucher (one of the pages inside the ticket packet) for _____ nights
- Bus transfer from the airport to the hotel (inside the ticket packet)
- Bus transfer from the airport to the pier (inside the ticket packet)
- Bus transfer from hotel to the pier (inside the ticket packet)
- Bus transfer from the pier to the hotel (inside the ticket packet)
- Bus transfer from the hotel to the airport (inside the ticket packet)
- Bus transfer from the pier to the airport (inside the ticket packet)
- Airfare tickets _____ e-tickets _____ paper tickets

Your Cruise Document Packet: *The first thing to do is to check to make sure your name, as it appears on your cruise ticket, is the same as on your proof of citizenship. Then, please make sure you have all of your hotel vouchers (if you purchased them).*

Aside from your cruise ticket, which you will present to the embarkation agents at the pier terminal, there are several important items in your Holland America Line document packet. Your cabin assignment is on your ticket. Please be aware that Guaranteed Share cabins are subject to change at any time. Also, some tickets will read "000" — this means your cabin will be assigned at the pier. The Immigration Questionnaire/Immigration Form and your baggage tags should be filled out before you leave home — **unless you filled it out online (<https://hollandamerica.com/apisDefault.do>)**. This will help eliminate long lines at pier check-in. Extra baggage tags and forms will be given out at the pier only. At check-in you will be given a Holland America I.D. Card, which will enable you to make purchases on board, and serve as your boarding pass to get back on the ship in the various ports we visit. In addition to the boarding pass, for security reasons, the ship will require you to carry a photo I.D. on and off the ship in the various ports. To set up your shipboard account you simply have to present cash or a credit card to the front desk after boarding.

Confirm Your Flights. Remember to always keep your valuables and essentials like tickets, money, I.D., medicine, etc. with you in your hand carry.

Transfers and Luggage: If you have booked the hotel through the cruise line, then a motor coach transfer from the hotel to the pier is included. Vouchers for these transfers are in the ticket packet. If you've made your own arrangements, the easiest way to get from the Tampa airport to the Pier is by taxi. The ride is about 10 miles and costs approximately \$25 U.S.

If you are staying in the Hilton Tampa Airport, there will be a Holland America representative in the lobby of the hotel when you check in. They can also assist you (or ask the check-in clerk for instructions) on getting your bags to the pier.

Hilton Tampa Airport Westshore
2225 N. Lois Ave
Tampa FL 33607
Phone: 813-877-6688
Fax: 813-872-0603
www.hiltontampawestshore.com

Directions To The Pier: The ship departs from the McKay Street Port. There are driving directions to the Port area on page 2 in your cruise tickets. All Taxi drivers will know the location of the pier.

Boarding Information: While your cruise ticket says boarding starts at 1pm you should be able to do so as early as 11:30am. You can always arrive earlier to check in and drop your bags with the porters. Your dining room table assignment will be in your cabin either upon embarkation or shortly thereafter. Please see the Maitre'D for any necessary assistance and confirmation of special requests. **Remember the ship sails at exactly 5pm.** Be on time as the ship will not wait for you (unless you booked your flights with the cruise line)! **We will have our traditional "Bon Voyage Cocktail Party/Gathering" at 7:15 pm in the Crow's Nest.**

Holland America Line's "Know Before You Go" Booklet: Be sure to read this guide, as it is extremely informative. It addresses such things as arrival issues, tipping, what to wear, and proof of citizenship. We cannot stress enough how important it is for you to familiarize yourself with the information in this booklet. There will be two (2) formal, one (1) informal, and four (4) casual nights on the cruise. Phone numbers for the ship are enclosed in the booklet and document packet. If you happen to lose your cruise ticket just simply get to the pier and present your I.D.. Your name will be on the manifest and you will be allowed to board as long as you have proper I.D..

Conference Information: GeekCruises I.D. badges and hats will be distributed at the the Bon Voyage Party, in the Crow's Nest at 7:15pm.

Power Strips: You may want to bring one as the cabin only has one outlet. Make certain it is *not* surge protected.

Special Dietary Requirements, Food/Allergies, and Special Occasions: Please confirm any special occasions, special dietary requirements, or food allergies with the Maitre'D and your waiter on board.

Expenses Onboard and Ashore: See "Know Before You Go" Booklet. Your food on board, as much as you want, is included with your cruise. All shipboard entertainment and activities are also included. There are some expenses that are extra. For example: internet access, shore excursions, liquor, soda, laundry, self-service laundry (bring quarters and detergent), dry cleaning, beauty or spa treatments, gambling, tipping, and purchases in the shipboard shops. All purchases on board are in U.S. dollars. We advise using your credit card wherever possible.

Shore Excursions: See Shore Excursions Booklet. You can order your shore excursion tickets onboard the ship or online. To order in advance, online, you'll need your booking number. You'll find this number printed on your ticket. <http://hollandamerica.com/guests/category.do?category=observices&topic=shoreExcursions>

Proof of Citizenship: See "Know Before You Go" Booklet.

Disembarkation: The ship will return to Tampa on November 4. Once the ship has cleared customs and immigration, passengers will be allowed to disembark. If you have purchased your return flights through Holland America, you will have a bus transfer (to take you to the airport) in with your cruise tickets.

Welcome Aboard "Geek Cruises"!