Welcome to Exploration Central™

Why book your EXC Tours™ with Holland America Line?

Quality & Service
- Our tours offer a wide range of activities with something for everyone
- Professional, local guides and independent tour operators offer exceptional guidance
- Expert advice from our EXC Tours staff on board

Uncompromised Value
- Award-winning tours consistently rated “excellent” by our guests
- Superior quality and competitive pricing
- Priceless experiences

Convenience & Peace of Mind
- Maximize your time ashore—go straight to the highlights you want to see without waiting, getting lost, negotiating fares or hassling with currency exchange
- Book online ahead of time or on board the ship
- Tour departure times coincide with the ship’s schedule as well as other tours, enabling you to take multiple tours if desired
- Worry-free return to the ship. In the very rare event that your tour is late and the ship must leave, we will arrange at our expense to get you to the next port of call. With independently booked tours, you are responsible for rejoining the ship at the next port of call

Which EXC Tours Are Right for You?

Choose the tours that interest you by using the icons as a general guide to the level of activity involved, and select the tours best suited to your physical capabilities. These icons will help you to interpret this brochure.

- Easy Activity: Very light activity including short distances to walk; may include some steps.
- Moderate Activity: Requires intermittent effort throughout, including walking medium distances over uneven surfaces and/or steps.
- Strenuous Activity: Requires active participation, walking long distances over uneven and steep terrain or on steps. In certain instances, paddling or other non-walking activity is required and guests must be able to participate without discomfort or difficulty breathing.
- Panoramic Tours: Specially designed for guests who enjoy a slower pace, these tours offer sightseeing mainly from the transportation vehicle, with few or no stops, and no mandatory disembarkation from the vehicle during the tour. As vehicles outside the United States are rarely lift-equipped and ramps are seldom available, a very small amount of walking will be necessary. The pace is gentle and taking your time is encouraged.
- Limited Capacity: The number of people able to participate in this tour is strictly limited. Reasons for limiting capacity may include the number of transportation seats available, or the need to maintain a safe ratio of guides for hikes, fishing and water activities. Tours require a minimum number of participants in order to operate.
- Meal: This tour includes a meal—lunch on daytime tours, or dinner on evening tours.
- Snack: This tour includes a small snack or tasting of local specialties. The snack is not a meal.
Frequently Asked Questions

What should I wear?
Comfortable walking shoes are recommended for all EXC Tours™. When you visit places of worship, we recommend dressing conservatively (no shorts or sleeveless tops), but casual clothing is perfectly acceptable. Dress in layers and have a jacket along. Bring an umbrella or raincoat, a hat and sunscreen.

What about meals?
Most tour departures complement the ship’s meal service hours. In-room dining is available on board.

How will I know what time each tour departs?
The onboard EXC Tours Order Form in your stateroom will show departure times. This information will also be printed on your EXC Tours tickets, which you will receive on board. For more information, please attend the EXC Tours Presentation or visit the EXC Desk.

Tour descriptions
Tour descriptions may change after printing. Information that becomes available after this brochure is published will be posted in the EXC Tours section of our website, which can be found online at hollandamerica.com. Significant changes will be noted on the EXC Tours Order Form on board. Tour schedules are subject to change.

Guests Using a Wheelchair or Other Mobility Aid Device

I have a disability. How do I know which tours will best suit me?
The tours are graded according to the relative level of activity they entail. The activity icons that appear at the beginning of each tour description provide a general idea of the level of activity to expect. Please see page 2 for specific information or speak to an EXC Tours specialist (1.888.425.9376). It is important to keep in mind that tour operators are subject to the laws of their own country with respect to accommodating the needs of guests with disabilities. In most foreign countries, the laws are not as stringent as those in the United States.

Will I encounter difficulties (dis)embarking the ship when it’s in port?
Please see the on-board EXC Desk to help determine whether you can expect to encounter difficulties (dis)embarking the ship in a particular port of call. The decision whether or not to carry or provide other mobility assistance to a guest and their device (wheelchair, walker, etc.) up or down a ship’s gangway, or on or off a tender boat, is at the sole discretion of the Captain, made based on his evaluation of guest and crew safety. We encourage you to bring a collapsible wheelchair as space limitations may restrict the ability of some tour operators to accommodate motorized mobility aid devices.
The Collections of Holland America Line

What fascinates you? A cooking class with a local chef? A private car, complete with driver and guide, so you can explore near or far? A chance to encounter wildlife or view natural wonders up close? The Collections of Holland America Line represent a small subset of the tours you will find in this brochure. Each collection offers its own particular focus and is available only in select ports.

Medallion Collection
Exclusive experiences designed to accommodate our most discerning guests, our Medallion Collection tours are each carefully chosen to provide an in-depth perspective. They offer unparalleled access to events and sights not normally readily available. First-class style and smaller groups for a privileged few.

Encore Collection
Been there, done that? Think again. The Encore Collection lets you discover what lies beyond the well-known attractions you’ve already seen. Barbecue with Argentine gauchos, bike the tree-lined boulevards of Barcelona, ride an Icelandic pony across a windswept beach. These tours showcase hidden gems, unusual angles and inside stories that will bring you back time and again.

World Wonders Collection
Natural treasures, architectural marvels, technical wonders: to the Seven Wonders of the World we add our own nominations based on decades of leadership in global travel—the sandstone city of Petra, the moai statues of Easter Island, and the Great Wall of China, among others. What they have in common is the ability to inspire awe.

Cruise with Purpose
For every global citizen who has ever dreamed of either giving back or paying it forward, the innovative Cruise with Purpose Collection is quite simply about improving our planet one voyage at a time. Assist in scientific research, bring much-needed supplies to an orphanage, participate in a fair trade scheme or cultural exchange, replant native forest or restore fragile habitat—your footprint will be light and your soul enriched.

Signature Collection
This exclusive touring option for independent-minded travelers lets you completely customize and maximize your time ashore by reserving private transportation (along with an English-speaking driver and guide) in advance. Whether you travel by car or minivan, customized boat, classic floatplane or stretch SUV limousine, you choose the companions, sights and pace that perfectly suit you.

Booking on Board
The Signature Collection may be available for booking once you are on the ship, but this cannot be guaranteed. Please check with the EXC Desk on board.

To Whom is the Signature Collection Suited?
The Signature Collection is for solo travelers, couples, families, friends and special interest groups traveling together. This may also be an excellent choice for non-ambulatory guests. Value and flexibility are just two of the advantages of first-class touring and luxury transportation. Privacy, comfort, safety, and personalized guide service are also yours to enjoy.

About the Transportation
Each type of transportation will be of the highest grade available in that port. Not all modes of transportation are available in all locations. For information about the transportation sizes and availability, please see our website at hollandamerica.com.

Also Included
The cost includes the service of a driver and English-speaking guide, unlimited mileage, road tolls, parking fees and bottled water, unless otherwise noted.

Not Included (Unless Otherwise Noted)
Guests’ entrance fees for attractions are not included in the price due to the wide range of attraction possibilities, uncertain number of attractions to be visited, and varying number of guests participating. We strongly recommend...
that you bring some local currency to cover such costs as credit cards are not readily accepted in all ports. Lunch will not be included on any tour, as many guests prefer to select their own dining venue.

Itinerary Planning
If you need help planning your personal itinerary, the EXC Guide™ and/or EXC Tours™ staff can assist you and will gladly answer your questions. This can be very helpful in many destinations where travel time, location, holidays, and opening hours of attractions need to be taken into consideration to maximize the efficiency of your time ashore.

Pricing
The cost of each type of transportation will be published online at hollandamerica.com.

Online Reservations
The fastest and easiest way for you to reserve and pay for your Signature Collection experience is online at hollandamerica.com. Please note the cost will be per mode of transportation (not per person), so only one person in the party needs to make the reservation. The price shown on the website is the total cost for the transportation, driver and guide (not a per-person price). In many ports, availability is extremely limited. We encourage you to reserve as early as possible.

Payment & Tour Vouchers
Your credit card will be charged after your reservation is confirmed. Next, start planning what you’ll do with your Signature Collection experience in each port. On board the ship, you will be given a tour voucher and a form to advise the EXC Desk of the itinerary you have chosen.

Disembarking the Ship
In some disembarkation ports, a private vehicle, driver and guide can be used for sightseeing en route to the airport. When booking, please advise the amount of luggage for your party. Vehicle size and luggage space may limit the number of guests in the vehicle.

Expand the Experience
Make the most of your time in each port by combining different half-day tours to complete a full day of sightseeing. You might want to consider a morning cooking class and an afternoon walking tour; a morning stroll through a mosaic-lined church and an afternoon of sampling local wine at a vineyard; or even a bike ride and an evening cultural performance—all in one day! Whatever your interests, and whichever pace suits you best, there’s a huge variety of tours to mix and match in this brochure. Please consult with an EXC Tours specialist at 1.888.425.9376.
<table>
<thead>
<tr>
<th>Activity</th>
<th>Departure Time</th>
<th>Duration</th>
<th>Price</th>
<th>Notes</th>
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<tbody>
<tr>
<td><strong>Art in Havana Past &amp; Present</strong></td>
<td>9:30 am</td>
<td>Approximately 4½ Hours</td>
<td>$89.95</td>
<td>Driving through Havana, there is no shortage of art and music, with Cuban artists representing some of the best visual and auditory visionaries in the world. Travel beyond the art galleries and explore the museum, and community projects that embrace the innovative artists who call Havana home. You will visit the <strong>Bellas Artes Fine Arts Museum</strong> to learn more about Cuban art and styles from an art expert working at the museum. Travel to the neighborhood of artist Jose Fuster, who has turned his community into a <strong>mosaic playground</strong>, with every inch of whimsical fantasy inspired by the works of Gaudí and Picasso. You will also visit the <strong>Muraleando community project</strong>, where local residents have used the Arts to improve their impoverished neighborhood. Centered around a 100-year-old water tank, Muraleando offers art, dance and music classes to the children of the community.</td>
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<tr>
<td><strong>El Canonazo: An Evening Out in Havana</strong></td>
<td>7:30 pm</td>
<td>Approximately 2 Hours</td>
<td>$59.95</td>
<td>Set out from the ship and visit <strong>El Cristo</strong> -- an impressive 55-foot-tall statue of Christ sculpted from Italian marble. Another guardian of Havana is the <strong>Fortress of San Carlos de la Habana</strong>, which has protected the city from pirate attacks with its massive walls for more than 400 years. The nightly ritual known as El Cañonazo, which takes place at the fortress, began during the early years of Spain's rule over Cuba, when Havana was an important city in the Spanish Main. Every night, the closing of the fortress gates was announced with the firing of a cannon and, amazingly, this ritual continues to this very day. Tonight, you have the chance to witness the <strong>cannon ceremony</strong> - - your part in preserving this small but important piece of Havana's colonial history in a rapidly-changing world. Afterwards, take time to explore the well-preserved fortress -- a symbol that perfectly represents Havana's complicated story.</td>
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<tr>
<td><strong>Hemingway's Havana</strong></td>
<td>9:30 am</td>
<td>Approximately 4 Hours</td>
<td>$89.95</td>
<td>Discover the people and places that made author Ernest Hemingway fall in love with Cuba, following in papa's footsteps from Old Havana to the shores of <strong>Cojimar</strong>. First, travel by bus to Hemingway's former home, Finca Vigia and learn about the author's attachment to Cuba and its people. Explore with your guide the fishing town of Cojimar, which served as inspiration for the novel, <em>The Old Man and the Sea</em>. You'll enjoy a <strong>cocktail</strong> named in honor of the Pilar's first mate here. Back in Old Havana, discover the Plaza de Armas. This is the center of town and is where Papa Hemingway resided when he first moved to Cuba. From the cobblestone streets of Old Havana to the shores of Cojimar, locals like to think that the spirit of Papa Hemingway still lingers in the Cuban air.</td>
</tr>
<tr>
<td><strong>Las Terrazas Countryside</strong></td>
<td>9:30 am</td>
<td>Approximately 5½ Hours</td>
<td>$84.95</td>
<td>Discover life in the Cuban countryside with a journey to the UNESCO-recognized biosphere area of <strong>Las Terrazas</strong>. Las Terrazas was developed as part of Cuba's Green Revolution in the 1960s. Explore the ruins of Cuba's oldest coffee plantation at Cafetal Buenavista before descending into the heart of the Las Terrazas community. Interact here with the doctors who rely on the flora and fauna of Las Terrazas to provide alternative medicines. Learn more about life in this small community at the <strong>Museo de Polo Montanez</strong>. Visit the vibrant Las Terrazas <strong>artist community</strong> with its open workshops, and enjoy a cup of Maria's famous coffee. This might be the best coffee in the world -- what do you think? After a morning of cultural exploration, relax in the <strong>natural pools</strong> of the San Juan River.</td>
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**Notes:**
- Wear comfortable walking shoes.
Modern Havana, American Classics

Departs: 10:00 am
Approximately 4 Hours
Price $119.95

Experience a meeting of the ages as you travel in '60s style through Havana's modern neighborhoods. This two-hour joyride in an America classic vehicle shows you the sights and introduces you to Havana.

Begin with a transfer to the Plaza de la Revolucion, where pastel-colored classic Fords, Chevys and Oldsmobiles greet you with bright chrome smiles that belong to a different era.

Feel the breeze in your hair as you ride along the Malecon and through the Vedado and Miramar districts, seeing some of the city's most famous hotels and embassies. Your English-speaking guide provides narrative and translation along the way.

Enjoy free time at the Almacenes San José market to interact with the local souvenir vendors and take your very own piece of Cuban memorabilia.

Notes:
Excursion includes driver and guide and accommodates 2-3 guests per vehicle.

Off The Beaten Path: Las Terrazas UNESCO Biosphere

Departs: 9:00 am
Approximately 7½ Hours
Price $114.95

Discover life in the Cuban countryside with a journey to the UNESCO-recognized biosphere area of Las Terrazas. Las Terrazas was developed as part of Cuba's Green Revolution in the 1960s.

Explore the ruins of Cuba's oldest coffee plantation at Cafetal Buenavista before descending into the heart of the Las Terrazas community. Interact here with the doctors who rely on the flora and fauna of Las Terrazas to provide alternative medicines.

Learn more about life in this small community at the Museo de Polo Montanez.

Visit the vibrant Las Terrazas artist community with its open workshops, and enjoy a cup of Maria’s famous coffee. This might be the best coffee in the world -- what do you think?

A delicious, locally-sourced lunch will be included in your day.

After a fascinating day of cultural exploration, relax in the natural pools of the San Juan River.

Notes:
Wear your swimsuit under your clothing; bring a towel, sunscreen and a hat. Not advisable for guests using a wheelchair or for those with mobility limitations. Walking is required on uneven ground.

The Best of Havana

Departs: 9:00 am
Approximately 7 Hours
Price $109.95

Enjoy the best Havana has to offer, interacting with local Habañeros on this full-day tour that features the Top 10 things to see and do in Havana as well as a delicious lunch.

Learn the legend behind El Cristo and explore the well-preserved Fortress de San Carlos de la Cabana.

A panoramic drive whisks you along the Malecon (waterfront), past the famous Hotel Nacional and the US Embassy.

See the Plaza de la Revolucion and visit one of the largest cemeteries in the Caribbean before stopping at Parque Central. Snap some photographs of some of Havana's most iconic architecture, including the Capitol and El Gran Teatro.

Enjoy lunch, with a choice of traditional Cuban favorites, followed by dessert, at a popular local restaurant.

Your tour ends with a visit to Old Havana’s most active squares -- the Plaza de la Catedral and Plaza de Armas.

Notes:
Not advisable for guests using a wheelchair or for those with mobility limitations. Walking is required on uneven ground.

Tropicana Cabaret: Rhythms of the Night

Departs: 5:00 pm
Approximately 4 Hours
Price $159.95

Enjoy an evening under the beautiful Cuban sky with a performance at the Tropicana Cabaret -- Cuba's largest nightclub.

Elaborate costumes, entertaining performers and a live orchestra -- you'll enjoy it all and much more in this Vegas-style extravaganza. Your cabaret package includes admission, assigned seating, a welcome drink, plus ¼ bottle of rum with mixers.

Notes:
Dress code is smart casual; no shorts and no flip-flops. There is a fee for using video, photo cameras, cellphones or tablets, to be paid directly to the venue in local currency. Depending on weather conditions, the show may take place in an open-air or enclosed theatre. Minimum age is 16 years. Not advisable for guests using a wheelchair or for those with mobility limitations. Walking is required on uneven ground.
Montego Bay, Jamaica - Sunday, February 11, 2018: This resort city, affectionately known as Mo’Bay, offers world-class golf, sandy beaches, and tales of the "White Witch of Rose Hall."

**A Taste of Jamaica**

**ATV Safari**

**Bobsled Jamaica & Dunn’s River Falls**

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A sumptuous Jamaican meal awaits you at the Good Hope Great House. The menu was designed and created by Tammy Hart -- an experienced chef in her own right who worked as Al Pacino’s personal chef before returning home to Jamaica.

Your informative tour guide will educate you on historical Falmouth while you drive through the town en route to Good Hope Estate.

Tour the house, built in the 1700s and restored to its original grandeur. Here you will see the 2,000-acre grounds that were once a working plantation.

Relax in splendor at the Great House and indulge in a three-course lunch. The menu includes crisp salad, herb rice and true Jamaica dishes highlighting distinctive spices -- curried chicken with mango chutney, escovitch fish made with fresh local fish, and fried plantain -- a true Jamaican favorite.

To finish off, sample the sweet tastes of coconut drops and banana muffins that use fruits from within and around the estate.

You will also have the opportunity to purchase unique gifts from the Trading House -- the only store of its kind in the Caribbean.

Notes:

Minimum age is 16 years. Maximum weight is 265 lbs. Lockers are available for rent.

Photos are available for sale after tour. Wear sunscreen. Valid driver’s license required.

Notes:

Minimum age is 8 years. Minimum height to ride without an adult is 46 inches. Wear aqua shoes or bring a pair if you choose to climb Dunn’s River Falls. Please be advised that the Falls can be very slippery in places. Jumping from the falls is not permitted. Wear your swimsuit under your clothing; bring a towel, sunscreen and a hat; lockers are available at the falls for a nominal fee.

Control your own decent with an in-sled handbrake, allowing for either a leisurely tour through the forest or a pulse-quickening dive to the bottom of the mountain.

Once your Bobsled slides to a graceful stop, you are slowly raised back through the rain forest to the top of the mountain, completing the entire circuit in about 10 minutes.

Spend as much time as you wish at the top admiring the panoramic views and swimming in the infinity pool.

The Rainforest Sky Explorer waits to carry you down to the base, gliding this time through the dense canopy, affording breathtaking views of the virgin forest and the rich biodiversity contained within.

Notes:

Waiver must be signed and medical conditions disclosed. Minimum age is 8 years. Minimum height to ride without an adult is 46 inches. Wear aqua shoes or bring a pair with you if you choose to climb Dunn’s River Falls. Please be advised that the Falls can be very slippery in places. Jumping from the falls is not permitted. Wear your swimsuit under your clothing; bring a towel, sunscreen and a hat; lockers are available at the falls for a nominal fee.
<table>
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<tr>
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<th><strong>Horseback Riding Adventure</strong></th>
<th><strong>Sky Explorer &amp; Dunn’s River Falls</strong></th>
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<tr>
<td><strong>Line</strong> mounted in the trees of the rain forest. Begin with a complete safety briefing and demonstration of techniques conducted by a certified canopy specialist guide, who will stay with you throughout your adventure. Flying through the Caribbean forest is a journey through incredible indigenous foliage and allows you to revel in nature at its best. Gliding silently through a tunnel of trees is the closest you can get to flying like a bird, and can be found nowhere else in Jamaica. This is a must-see, must-do activity for the young at heart. <strong>Notes:</strong> Minimum age is 6 years. Minimum weight is 50 pounds. Maximum weight is 264 pounds. Pregnant women are not allowed to participate. Waiver must be signed and medical conditions disclosed. <strong>Price</strong> $49.95</td>
<td><strong>Horseback Riding Adventure</strong> Departs: 9:30 am Approximately 3½ Hours Price $69.95</td>
<td><strong>Notes:</strong> Minimum age is 6 years. Minimum weight is 50 pounds. Maximum weight is 264 pounds. Pregnant women are not allowed to participate. Waiver must be signed and medical conditions disclosed. <strong>Price</strong> $99.95</td>
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<td><strong>Price</strong> $49.95</td>
<td><strong>River Tubing Safari</strong> Departs: 9:30 am Approximately 4 Hours Price $79.95</td>
<td><strong>Sky Explorer &amp; Dunn’s River Falls</strong> Departs: 9:15 am Approximately 6 Hours Price $99.95</td>
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<td><strong>Notes:</strong> Minimum age is 6 years. Maximum weight is 250 lbs. Wear your swimsuit under your clothing; bring a towel, sunscreen and a hat. Pregnant women or guests with back or neck problems are not allowed to participate. Waiver must be signed and medical conditions disclosed. <strong>Price</strong> $79.95</td>
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<td><strong>Notes:</strong> Minimum age is 6 years. Maximum weight is 220 lbs. Wear your swimsuit under your clothing; bring a towel, sunscreen and a hat.</td>
<td><strong>What better way to kick off a jungle river tubing adventure than to drive through the untouched terrain of Jamaica’s interior?</strong> Once you arrive at the put-in site, you will be given an orientation complete with safety tips for the ride down the river. The adventure begins at the waters’ edge where you will be assigned your tube. This is your opportunity to sit back, relax, and enjoy watching Jamaica’s natural beauty go by. <strong>Price</strong> $79.95</td>
<td><strong>Begin this comprehensive package with a one-hour drive to Dunn’s River Falls.</strong> Meet your guide and climb 600 feet of cool refreshing water as it cascades over natural limestone terraces. A brief drive brings you to the Rainforest Sky Explorer. Listen to an orientation; then, board this state-of-the-art chairlift that soars above the treetops to the peak of Mystic Mountain. Your ascent through the forest skims the north shore. <strong>Price</strong> $99.95</td>
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Montego Bay, Jamaica - Sunday, February 11, 2018

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<thead>
<tr>
<th>the coastline and the main cruise ship pier from the observation tower.</th>
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<tbody>
<tr>
<td>Spend as much time as you wish at the top, admiring the panoramic views, swimming in the infinity edge pool or enjoying a tasty lunch at the restaurant (at your own expense).</td>
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<tr>
<td>The return descent carries you through the heart of the canopy, and offers sensational views of the sparkling Caribbean Sea.</td>
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</tr>
<tr>
<td>Hop back on the chairlift for a ride back to the bottom to board your transportation for your return to ship.</td>
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</table>

**Notes:**

- Waiver must be signed and medical conditions disclosed. Minimum age is 4 years.
- Wear aqua shoes or bring a pair with you if you choose to climb Dunn's River Falls.
- Please be advised that the Falls can be very slippery in places. Jumping from the falls is not permitted. Wear your swimsuit under your clothing; bring a towel, sunscreen and a hat; lockers are available at the falls for a nominal fee. Minimum height is 48 inches. Maximum weight is 350 lbs.

**Tea at Good Hope Great House**

- **Departs:** 9:30 am
- **Approximately 4 Hours**
- **Price $69.95**

Experience the joy of tea, complete with scones, and sandwiches, on the beautiful grounds of the Good Hope Great House.

This marvelous estate is nestled against a backdrop of the Hummingbird Garden and your tea is served here in a manner that was once only for Jamaica’s wealthy.

Tour the **Great House** itself and learn about the traditions of a bygone era.

Roam the **grounds** of the estate where you will see ruins and visit the resident potter’s gallery.

You can purchase **souvenirs** from the Trading House -- the only store of its kind in the Caribbean.
Georgetown, Cayman Islands - Monday, February 12, 2018: Crystalline waters, snorkeling with tame stingrays, civilian submarines: This duty-free port has it all, plus Seven Mile Beach and a charming turtle farm.

**A Taste of Cayman**

- **Departs:** 9:00 am
  - **Approximately 2½ Hours**
  - **Adult $44.95; Child $29.95**

Join this journey that is full of the sights and flavors of beautiful Grand Cayman.

Climb aboard an air-conditioned motor coach and visit the **Cayman Islands Brewery** to see how the only beer brewed on the island (Caybrew) is made and bottled. See the **brewing process** from start to finish and of course there'll be time at the end for a sample.

Head through downtown George Town, past several famous landmarks -- Fort George, the Legislative Assembly Building, Heroes Square, the Peace Memorial and many of the numerous banks for which Grand Cayman is famous.

At the **Rum Cake Center**, sample Cayman’s world-famous rum cake.

At the brewing facilities of **Seven Fathoms Rum**, see the unique brewing process of Grand Cayman’s first and only rum distillery. Watch a brief, informative video about the history of Cayman rum and culture and, of course, have a taste of the award-winning Seven Fathom’s Rum.

Enjoy the ocean view, purchase lunch at the restaurant (at your own expense), or take advantage of the water sports offered on site (also at your own expense).

**When you are ready to return to the ship, it’s just a short walk back to the pier.**

**Notes:**

Wear comfortable walking shoes and sunscreen. Participants must walk approximately 100 yards from the pier to the bus.

**At the helm of the Atlantis XI submarine is a highly skilled pilot assisted by a co-pilot and guide who make this an entertaining experience.**

**Huge barrel sponges and star corals abound on the reef while snapper, grouper, stingrays and turtles may pass within a few feet of your large viewport.**

**Those concerned about safety should note that the Atlantis is naturally buoyant; in the highly unlikely event of any systems problems, the submarine will simply rise to the surface. Minimum height is 30”. Participants must be able to access the sub via a ladder with 11 steps. Not available on all sailings. Minimum age is 4 years.**

**A fully narrated tour tells you the history and mystery of the ghostly shipwreck, the Cali.**

**At the spectacular, colorful Cheeseburger Reef, divers will hand-feed the fish at your window.**

**Now it’s your turn -- snorkeling from the spacious deck of the Nautilus, you can expect to see a huge variety of tropical fish, including stingrays, parrotfish, sergeant majors, tarpon and angelfish. Feed them if you wish and have them literally eating out of your hand.**

**Non-snorkelers can watch the action from above or below the water.**

**Wear your swimsuit under your clothing; bring a towel, sunscreen and a hat. Snorkel gear, safety vest, professional instruction, supervision, ice water and transportation are all included. Snorkel time is approximately 40 minutes.**

**Cayman Island Highlights & Turtle Centre**

- **Departs:** 9:30 am
  - **Approximately 2½ Hours**
  - **Price $49.95**

Come along for a fun-filled day as you discover colorful Grand Cayman.

Journey into downtown **George Town** and view several of the city’s most famous landmarks -- Fort George, the Legislative Assembly building, Heroes Square, the Peace Memorial and many of the numerous banks for which Grand Cayman is famous.
Go straight to Hell -- a village named for its unique natural limestone formations -- by way of the famous and beautiful Seven-Mile Beach.

Your guide will show you various points of interest along the way, including the hotel zone, the Governor’s Mansion and the Old Homestead (an original Caymanian home).

Take advantage of the opportunity to send a postcard to family or friends postmarked from Hell.

Next stop is the Turtle Farm at Boatswain’s Beach, where you’ll encounter magnificent green sea turtles weighing up to 600 pounds. Hold one of the yearlings at the touch tank as you encounter Kemp’s Ridley, loggerhead and hawksbill turtles.

End your tour with a visit to the Rum Cake Center for a taste of Grand Cayman’s renowned specialty before returning to downtown George Town.

**Cayman Islands Heritage Discovery**

**Departs: 9:00 am**  
**Approximately 3½ Hours**  
**Adult $79.95; Child $59.95**

Enjoy your visit to Grand Cayman, experiencing the rich history and some of the exotic fauna and wildlife on this tour.

Hop aboard an air-conditioned bus and head south through the historic South Sound area, past Smith Cove and along the coast, to explore the colorful history and wildlife of Grand Cayman.

Your guide will describe various points of interest and historic sites on your journey along the Southern Coast.

Visit Pedro St James Castle -- known as the birthplace of democracy in the Cayman Islands. This completely restored great house was built in 1780. Experience thunder and lightening storms inside the multimedia theater on site.

Stroll through the beautiful gardens and other restored buildings overlooking the Caribbean Sea.

Continue to Queen Elizabeth II Botanic Park -- 76 acres of natural and manicured grounds, restored Caymanian homes, brilliant native flora and fauna, native wildlife and the famous blue iguana, found only on Grand Cayman.

Walk among a riot of tropical color as you learn interesting facts about life past and present in Grand Cayman.

Journey back along the coast to downtown George Town.

**Notes:**

The castle at Pedro St James is three stories with steps and no ramps.

**Cayman Islands Shipwrecks & National Museum**

**Departs: 9:45 am**  
**Approximately 2 Hours**  
**Price $49.95**

The Seaworld Observatory is a state-of-the-art semi-submarine developed for comfort and maximum viewing of the shallow reefs. It departs from the dock right by the cruise ship pier in George Town. The vessel does not submerge; instead you descend into the hull of this cruising underwater observatory and sit in air-conditioned comfort five feet below the surface of the water.

As you explore you will view an abundance of marine life through large, clear windows.

View a dramatic shipwreck, the Cali -- a steel schooner built in 1900. This ship ran aground 100 yards off the coast of Grand Cayman in 1944. A knowledgeable marine expert will provide answers to your questions and informational narration on the amazing underwater world around you.

Hear tales of the high seas as the Seaworld Observatory takes you to see the wreck of the Balboa -- a 375-foot freighter that was traveling from Cayman to Cuba in 1932 when she encountered one of the worst hurricanes in the island’s history.

Return to the pier and the crew will escort you to the Cayman Islands National Museum, located directly across the street.

Watch a 15-minute video on the settlement and development of the Cayman Islands; then you’ll have time to browse among the museum’s two permanent exhibits at your own pace.

The Natural History Gallery gives visitors a realistic look at the diversity of environments and species that are found in the Cayman Islands. In this gallery, a variety of panels, dioramas, taxidermy, and interactive features bring the islands’ natural history to life.

The Cultural History Gallery offers exhibits on the political and judicial systems, life in the islands, and the nation’s seafaring history.

**Cayman Sightseeing Adventure**

**Departs: Noon**  
**Approximately 2 Hours**  
**Adult $49.95; Child $39.95**

Come along for a fun-filled day as you discover colorful Grand Cayman.

Journey into downtown George Town and view several of the city’s most famous landmarks -- Fort George, the Legislative Assembly building, Heroes Square, the Peace Memorial and many of the numerous banks for which Grand Cayman is famous.

At the Conch Shell House, take photos of this beautiful home built in 1935 made with 4,000 conch shells. The Rum Cake Center offers a taste of Grand Cayman’s world-famous rum cake. This indulgence is, perhaps not coincidentally, followed by a trip straight to Hell.

On the way to the rock formations that bear this unfortunate name, you’ll pass famous Seven-Mile Beach, the Hotel Zone, the Governor’s Mansion and the Old Homestead.
While in Hell, you’ll have the opportunity to send a postcard to family and friends from the Hell post office.

Enjoy a 20-minute stop at Seven-Mile Beach for photos and to dig your toes into the powdery white sand, or just enjoy the Caribbean water before returning to the ship.

Guests who wish to stay at Seven-Mile Beach independently are welcome to do so, but must make their own way back to the ship.

**Notes:**

Wear comfortable shoes. Wear your swimsuit under your clothing; bring a towel, sunscreen and hat. The beach has wooden walkways to the sandy area.

**Crystal Cave Adventure**

**Discover Scuba Diving**

- **Departs:** 8:30 am
- **Approximately 3 Hours**
- **Adult $119.95; Child $109.95**

A panoramic drive along the South Sound area offers you a glimpse of some old-style Cayman gingerbread homes. You will pass through the district of Bodden Town -- the first capital of Grand Cayman. Notice the Guard House -- your guide will explain its historical significance.

You’re headed to the newest natural attraction of Cayman’s north side. Hidden in the lush tropical forest are three beautiful caves can be found. A specialist cave guide will lead you on a 45-minute walk through the caves, believed to have been the hideouts of pirates back in the day. Is there still some treasure hidden here? Maybe. But for today, the great treasure you’ll take home is spectacular photos of ultra-cool ‘rooms’ and some wild and wonderful stalagmites and stalactites. These calcite structures formed thousands of years ago and you will understand why they are called the Crystal Caves. Birds, iguanas and fruit bats populate the caves, but all tend to be very shy and have little interest in meeting you up close. Listen to your guide’s in-depth explanation of the caves’ history and how the owners developed the area for decades. A clear, mirror-like subterranean lake marks the grand finale.

You will exit the cave and return to the ship.

**Notes:**

Wear comfortable walking shoes.

**Discover Scuba Diving**

- **Departs:** 11:30 am
- **Approximately 3 Hours**
- **Price $119.95**

This program is designed as an introduction to the sport of scuba diving.

Start off with a brief lecture followed by time in the pool getting familiar with the dive equipment for approximately 1½ hours.

Once everyone is comfortable, make your way out of the pool and straight into the Caribbean Sea for a guided scuba dive over Casuarina Reef Marine Park.

While experiencing the sensation of weightlessness in the underwater world, expect to encounter some amazing tropical fish, corals and creatures such as sergeant majors, angelfish, parrot fish, damsels, trumpet fish and maybe even a lobster or an eel.

**Notes:**

Dive lasts approximately 30-45 minutes. Wear your swimsuit; bring a towel, sunscreen and a hat. Guests with heart problems, epilepsy, diabetes or asthma are not allowed to participate. Waiver must be signed and medical conditions disclosed. Minimum age is 12 years. Maximum age is 65 years. You must fill out a medical questionnaire, which will be reviewed by the tour operator.

Whether or not the operator allows you to participate will depend upon the information provided. To avoid possible disappointment, you may wish to review the medical requirements for diving in advance, so that you can ask your physician about clearing any medical issues in writing. Samples of typical medical questionnaires can be found on the websites of the major dive associations, such as PADI (Professional Association of Dive Instructors) and NAUI (National Association of Underwater Instructors).

**Dolphin Encounter & Stingray City**

- **Departs:** 9:00 am
- **Approximately 4½ Hours**
- **Price $94.95**

Take a short drive in air-conditioned comfort to Dolphin Cove and head to the natural dolphin lagoon. After a brief orientation, you will enter the watery world of these amazing creatures. The Dolphin Encounter is a wonderful opportunity to meet these incredible mammals up close in their natural habitat -- the Caribbean Sea.

Enter the waist-deep water and enjoy petting your dolphin. You may even be lucky enough to get a dolphin kiss. Learn how the trainers use hand signals and positive reinforcement to communicate with and train the dolphins.

Professional photographers capture this experience of a lifetime. DVDs are also available for purchase.

At nearby Stingray City, just a short boat-ride away, your adventure continues with a visit to the famous Stingray City sandbar. Interact with, and feed dozens of southern stingrays in the wild.

Return to Dolphin Cove to browse, relax or enjoy shopping for souvenirs before transferring back to George Town for optional shopping.

**Notes:**

Wear comfortable clothes and shoes. Wear your swimsuit under your clothing; bring a towel, sunscreen and a hat. Do not wear sunscreen or jewelry as these can injure the dolphins’ skin. Leave valuables (such as jewelry) in a secure location on board the ship. Children under the age of 6 must be accompanied in the water by an adult. Pregnant women are not allowed to participate.
Dolphin Extreme Swim & the Cayman Turtle Centre

- Departs: 9:00 am
- Approximately 3½ Hours
- Adult $119.95; Child $79.95

Ready to go extreme with a dolphin swim that will get your adrenaline going? Indulge in everyone’s fantasy of swimming freely with a dolphin and hang on for a belly ride -- the ride of your life!

Standing on a submerged platform, you’ll enter the water and be introduced to your dolphin friend.

Interact with the dolphin during the free time portion of the Dolphin Extreme Swim and enjoy this rare opportunity to touch this sleek and playful animal, and pose for a dolphin kiss.

In deeper water take a belly ride as you are pulled across the surface of the water hanging on to a dolphin’s pectoral fins. You’ll marvel at the grace and intelligence of these incredible creatures as they perform fast swims, high jumps and other breathtaking behaviors.

The highlight may be the boogie push as the incredibly powerful dolphin will push you by the soles of your feet as you glide along the surface of the water.

Spend some free time at the Cayman Turtle Farm to learn about the role of the turtle in the Cayman Islands’ history and culture.

Notes:
- An in-house photographer will have photographs and DVDs for sale at the end of the program. Minimum height is 3’6”.
- Children age 11 years and under must be accompanied by a paying adult in the water. Do not wear sunscreen or jewelry as these can injure the dolphins’ skin. Pregnant women are not allowed to participate. Waiver must be signed and medical conditions disclosed.

Dolphin Swim & Stingray City

- Departs: 9:00 am
- Approximately 4½ Hours
- Price $129.95

Take a short drive in air-conditioned comfort to Dolphin Cove and head to the natural dolphin lagoon. The highlight of your time at Dolphin Cove is viewing the natural home of a family of beautiful bottlenose dolphins in their Caribbean Sea habitat.

Begin your Dolphin Swim experience with a brief orientation; then, enter deep water where you will be introduced to these friendly dolphins for an experience of a lifetime. Feel the magical thrill of riding the dolphin belly as the ocean rushes by. You’ll get to know the animals and perhaps be lucky enough to get a dolphin kiss.

Professional photographers capture this experience of a lifetime. DVDs are also available for purchase. View the tarpon lagoon where you will have the rare opportunity to see Megalops atlanticus (tarpons).

These amazing fish are only found in the warm waters of the Caribbean and can grow up to 5-8 feet long.

At nearby Stingray City, just a short boat-ride away, your adventure continues with a visit to the famous Stingray City sandbar. Interact with, and feed dozens of southern stingrays in the wild.

Return to Dolphin Cove to browse, relax or enjoy shopping for souvenirs before transferring back to George Town for optional shopping.

Notes:
- Wear comfortable clothes and shoes. Wear your swimsuit under your clothing; bring a towel, sunscreen and a hat. Leave valuables (such as jewelry) in a secure location on board the ship. Minimum age is 8 years. Children must be accompanied in the water by an adult. Not suitable for guests with neck, back, cardiovascular and respiratory conditions. Pregnant women are not allowed to participate. Maximum weight is 250 lbs.

Flavors of the Cayman Islands

- Departs: 8:30 am
- Approximately 3 Hours
- Adult $99.95; Child $89.95

Tickle your taste buds and engage your senses on this authentic local culinary and cultural encounter.

Take a panoramic drive through downtown George Town, passing the Bell Tower, Library, Legislative Assembly, Heroes Square and the Court House. As you travel, your guide tells you all about the way Cayman Islanders live today and about the fascinating history that has shaped this island nation.

You will visit the Cayman Craft Market to browse among fun and useful items made by local artisans who delight in showcasing their
skill and creativity through the crafts they make. Most of them use materials that are native to the island -- shells, coconuts and stones.

Pirates and early settlers brought rum to the Cayman Islands, but the locals have willingly embraced it and made it their own. At the Cayman Spirits Company, the rum is aged under the Caribbean Sea. Take a guided tour inside the distillery where you will learn about the process from distilling to packaging. Sample three flavored rums, and purchase souvenirs if you wish.

At Made in Cayman you will learn how a rum distillery became a cake factory and began producing the Caribbean's first commercially-viable rum cake of international renown. Taste the rum cake and the rums as well, with some free time to make purchases if you wish.

An authentic Caymanian restaurant welcomes you to an atmosphere of laid-back island living. Choose your lunch from a menu and learn from the chef or the server how some interesting local foods are prepared and cooked. A sweet plantain dessert follows.

Opt either to shop at Bayshore Mall or to return directly to the ship.

Notes:
Wear comfortable walking shoes.

Land & Sea Combination

Departs: 9:30 am
Approximately 3½ Hours
Price $69.95

Explore the marine paradise of Cheeseburger Reef and the ghostly shipwrecks of the Cali and Balboa on board a semi-submarine. An expert narrator and fish-feeding divers make it a true adventure.

Step aboard a bus for a tour past the Governor’s residence located on Seven-Mile Beach.

Visit is to the world’s only green sea turtle farm where the guide explains all about turtles, from the tiny hatchlings to the big breeders in their lagoon. You can even pick up a turtle for a photograph.

You’re headed straight to Hell -- an area named for its unusual rock formations -- stopping along the way at a rum-cake center for a sample of this island delicacy.

Return to the cruise ship pier, where you are within walking distance of the downtown shops.

Notes:
Participants must negotiate eight steps to board the semi-submersible.

Nautilus One Semi-Submersible

Departs: 10:45 am
Approximately 1¼ Hour
Adult $39.95; Child $19.95

After a short bus transfer, you will board the Nautilus semi-submersible for an exciting underwater tour, gliding gracefully through Grand Cayman’s tropical waters, but never completely submerged in a spacious, air-conditioned underwater observatory.

A marine expert tells you the history of the ghostly Cali and Balboa shipwrecks.

At Cheeseburger Reef, a diver hand feeds the fish at your window.

Notes:
Participants must negotiate eight steps to board the semi-submersible.

Seaworld Explorer, Semi-Sub Reef & Shipwreck Expedition with Fish Feeding

Departs: 9:45 am
Approximately 1 Hour
Price $39.95

The Seaworld Observatory is a state-of-the-art semi-submarine developed for comfort and maximum viewing of the shallow reefs. The vessel does not submerge; instead you descend into the hull of this cruising underwater observatory and sit in air-conditioned comfort five feet below the surface of the water.

Seaworld Observatory departs from the dock right by the cruise ship in George Town.

As you explore you will view an abundance of marine life through large, clear windows.

See the dramatic shipwreck, the Cali -- a steel
schooner built in 1900. This ship ran aground 100 yards off the coast of Grand Cayman in 1944.

Your captain turns the vessel towards Cheeseburger Reef. Have your camera ready when a diver enters the water and begins to feed the hundreds of multicolored tropical fish right in front of your window.

A knowledgeable marine expert will provide answers to your questions and informational narration on the amazing underwater world around you.

Hear tales of the high seas as the Seaworld Observatory takes you to see the wreck of the Balboa -- a 375-foot freighter that was traveling from Cayman to Cuba in 1932 when she encountered one of the worst hurricanes in the island’s history.

The Seaworld Observatory then brings you back to the dock in the heart of George Town.

Notes:
Tour is available only on select sailings.

**Stingray City Sandbar Cruise**

<table>
<thead>
<tr>
<th>Depart: 9:30 am</th>
<th>Approximately 2½ Hours</th>
<th>Adult $59.95; Child $39.95</th>
</tr>
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</table>

*National Geographic* describes this as ‘one of the most rewarding experiences in the underwater world’.

At the inland lagoon of North Sound, board a covered boat for a 30-minute cruise to Stingray City.

Pet the stingrays in only four feet of water at the sand bar. Certified instructors assist during the optional snorkeling time.

**Notes:**
Time spent with the stingrays is approximately one hour. Snorkel gear is provided (no fins permitted). Snorkeling is optional. Professionally certified snorkel instructors are on hand to supervise and assist as needed. Minimum age is 8 years.

This is a designated Olivia Solos excursion for February 7th, 2017 departing at 9:00am

**The Trolley Roger**

<table>
<thead>
<tr>
<th>Depart: 9:00 am, 10:30 am</th>
<th>Approximately 1 Hour</th>
<th>Adult $29.95; Child $19.95</th>
</tr>
</thead>
</table>

Permission to come aboard matesy, and bring all yer wee ones too for a swashbuckling tour of George Town, Grand Cayman.

Grand Cayman’s rich history and folklore of pirates and hidden loot awaits you on the one-and-only Trolley Roger.

Your expert guide relates the entertaining history of the island and its colorful past as this *open-air trolley ride* takes you past many of the 600 banks adjacent to some of the oldest buildings in Grand Cayman, the central park area and the statue of National Hero, Jim Bodden.

Pass through the beautiful residential area of South Sound, where you will see the intricate decoration of old-time Caymanian houses nestled amongst a myriad of tropical Caribbean flowers and trees.

After a short stop at a favorite local beach, the journey continues along the scenic coastal road towards Hog Sty Bay and the harbor area, passing McCoy’s Villa with chance to take a photo of this immaculately restored house.

In the center of George Town, pick up some treasures of your own at the shops or return to the nearby cruise ship terminal.

**Notes:**
This is an open-air trolley pulled behind a vehicle. Dress accordingly on windy, rainy or cooler days. There is a considerable walk from the cruise terminal to the bus terminal.

Guests using a wheelchair must be able to fold up and fit in back of the vehicle. Wheelchairs must fold up and fit in back of the vehicle.

**Two-Tank Certified Scuba Diving**

<table>
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<tr>
<th>Depart: 8:30 am</th>
<th>Approximately 4 Hours</th>
<th>Price $139.95</th>
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Grand Cayman is a paradise for divers with its translucent waters and dazzling marine life. Dive from a luxury *dive boat* on this *two-tank dive*.

Begin (usually) on the famous West Wall to an average depth of 70 feet. The wall features many crevices and overhangs teeming with hard corals, colorful sponges and beautiful gorgonians.

After the appropriate surface interval, the second site will be on one of Cayman’s coral reefs or shipwrecks.

These shallow dive sites attract a colorful and diverse collection of fish and other marine life.

Professional instructors are available at all times.

For the underwater photographer, the boat is camera friendly with freshwater rinse tanks.

Notes:
Wear your swimsuit; bring a towel. Waiver release form must be signed and medical conditions disclosed. Bring your C-card and diving log. Drinking water is provided and own refreshments. Freshwater showers are available. Minimum age is 12 years. Maximum age is 65 years. You must fill out a medical questionnaire, which will be reviewed by the tour operator. Whether or not the operator allows you to participate will depend upon the information provided. To avoid possible disappointment, you may wish to review the medical requirements for diving in advance, so that you can ask your physician about clearing any medical issues in writing. Samples of typical medical questionnaires can be found on the websites of the major dive associations, such as PADI (Professional Association of Dive Instructors) and NAUI (National Association of Underwater Instructors).
EXC Overland Packages & EXC Overnights

For those with a thirst for adventure as well as luxury cruising, we offer a selection of special EXC Overland Packages and EXC Overnights to take you deep into the heart of the lands we visit. Varying in length from two to several days, these tours will take you through breathtaking scenery and to historical sites that allow you to explore each region more thoroughly.

Clothing
Comfortable, layered clothing and walking shoes are strongly recommended.

Flights, Meals & Accommodation
As flight times have not been confirmed at the time this brochure was printed, some meals and visits to some attractions may be adjusted for your comfort and convenience, to accommodate the schedule. EXC Overland Packages and EXC Overnights include all meals (unless otherwise specified), transportation and overnight accommodations in the finest hotels available and are escorted by a member of Holland America Line’s staff.

Advance Bookings
We are increasingly aware that many discerning travelers are enthusiastic to participate in our comprehensive program of spectacular EXC Overland Packages and EXC Overnights. Because it is not always possible to guarantee space beyond the tours booking deadline on these exciting journeys, we earnestly encourage you to use the Holland America Line website well in advance to secure space on the overland or overnight experience of your dreams. Space is limited! We suggest that you book early to avoid missing these truly enticing tours which have been arranged to give you an in-depth view of inland areas.

Physical Limitations
Due to the in-depth nature of these tours, most areas are not accessible to wheelchairs.

Luggage
Luggage must be limited to one small checked bag per person on EXC Overland Packages and EXC Overnights.

Special Notes
- Wear comfortable footwear at all times
- Bring a lightweight sweater or jacket in case of cooler temperatures
- Book early. Capacity is limited on many EXC Overland Packages and EXC Overnights
- Book your EXC Overland Packages and EXC Overnights online at hollandamerica.com

Visas, Vaccinations & Tourist Cards
It is each guest’s sole responsibility to obtain (before traveling) any visas, vaccinations and/or tourist cards that are required for participating in EXC Overland Packages and EXC Overnights, unless noted otherwise in the description. Please be aware that you may need a visa for any and/or all countries that you will depart from and travel through as part of your overland adventure or overnight tour, and for the country in which you will re-join the ship.

General Information

Tour Durations & Prices
The information in this brochure is designed to help you select the tours most suited to your interests. The individual tour descriptions include approximate durations. Prices can be found on our website at hollandamerica.com and are quoted in U.S. funds. Prices are subject to change without notice. To allow the EXC Tours™ staff the flexibility to coordinate your time in port with meals and activities on the ship, exact departure times are published in the EXC Tours Planning Form on board. For more information, please attend the EXC Tours presentation or visit the EXC Desk.

Tour Descriptions
Tour descriptions may change after printing. Information that becomes available after this brochure is published will be posted in the EXC Tours section of our website, which can be found online at hollandamerica.com. Significant changes will be noted on the EXC Tours Planning Form on board. Tour schedules are subject to change.

Guides, Services & Transportation
In certain interesting, off-the-beaten-track places, professional guides and vehicles are at a premium. The best available are engaged. For all tours other than the Signature Collection, it is exceptional for drivers of public hire vehicles to speak any language but their own and it is not always possible to obtain air-conditioned buses or taxis in many ports. However, we do our utmost to find the very best packages for your touring pleasure. Guests who leave during a tour for which transportation is included must thereafter provide for their own transportation and services at their own expense. Transportation standards vary from country to country.
Self-Guided Excursions

Guests who do not join these prearranged tours must rely on whatever transportation is available in each port. If you choose to devise your own excursion, we suggest that you remind the driver or tour escort of the ship's sailing time. Of course, the ship's facilities are fully available to guests while in port.

Reservations & Online Reservations

Now you can easily choose your tour times, book your tours and receive confirmation of your EXC Tours™ reservations 24 hours a day. Visit us online at hollandamerica.com or phone us at 1-888-425-9376. Book online now, up until 3 days before sailing. Make your payment online via our secure website, and receive confirmation as well as your tour departure times. You can also download the EXC Tours, view tour prices, find answers to frequently asked questions and read general information. Remember, online and phone EXC Tours reservations are processed prior to any requests made on board the ship and receive priority handling. At the time of making your reservations online, we will advise you whether or not your reservations are confirmed or whether you have been waitlisted. Your credit card will be charged immediately for all confirmed reservations. Should space become available for a waitlisted tours request, we will e-mail or otherwise contact you at that time and either immediately charge your credit card if you have already given us your credit card information or ask you to provide us with that information for immediate charge processing. Reservations for EXC Tours are subject to cancellation by us at any time prior to the credit card charge being accepted by your bank. If you or Holland America cancel a tour (except EXC Overland Packages and EXC Overnights) more than 3 days prior to cruise departure, we will issue a credit on the credit card that you used to pay for the reservation.

For any cancellation within 3 days of departure, a credit will not be given on your credit card. Instead, we will apply an ONBOARD CREDIT ONLY policy under which the refund (less any cancellation fee) will show up as a credit to the shipboard account of the person who was to take the tour. If the credit is not fully utilized during the cruise, the balance will be paid to that guest by the ship’s Purser. If space on the tour you have ordered is not available you will be contacted to see if you are interested in another tour selection. You may receive confirmation of your tours via e-mail. Vouchers for each confirmed tour will be delivered to your stateroom after embarkation.

Immunizations

Immunizations may be required for some of the ports of call included in your voyage. Please contact your local physician, Health Department and/or travel medicine clinic to discuss immunization requirements for all countries on your itinerary. You may also check the Centers for Disease Control and Prevention’s website at cdc.gov. Click on Travelers’ Health and then Vaccinations. It is also a good idea to bring along a record of your immunizations, as requirements for immunizations may change. It is the guests’ responsibility to remain apprised of changes in immunization policies, so that they have all the required inoculations and immunizations at the time of departure.

Visa Requirements

Each guest is responsible for obtaining all visas needed to join the cruise. Unless otherwise noted, it is the guest’s sole responsibility to obtain any necessary visas to participate in any EXC Overland Packages and EXC Overnights. Guests need to keep themselves advised of policy changes. Passports, visas (other than as specified above), tourist cards, and vaccinations, if required, are the sole responsibility of the guest. Remember, guests must have a passport that is valid for at least six months beyond the completion of their trip.
Visa Service

It is each guest’s responsibility to obtain all necessary visas. Your travel agent will assist you with your visa needs. Should you require further assistance, special arrangements have been made with ZIERER VISA SERVICE. They can be contacted directly at:

ZIERER VISA SERVICE
4301 Connecticut Avenue N.W.
Suite 250
Washington, D.C. 20008
(866) 788-1100/Phone
(202) 265-3061/Fax
Walk-in hours: 8:30am to 5pm EST

or

165 Post Street (walk-in hours: 9am to 5pm PST)
3rd Floor
San Francisco, CA 94108
(866) 788-1100/Phone
(415) 495-4491/Fax

Documents need to be submitted no earlier than three months prior to your home country departure, but no later than 70 calendar days prior to your departure from home. Documents received after this deadline may be subject to additional fees.

Cancellation of Signature Collection EXC Tours™

There is no penalty for canceling most pre-booked tours; however, if you cancel a Signature Collection private vehicle tour, a 100% cancellation fee will apply since transportation and services will have already been arranged.

Cancellation of EXC Overland Packages and EXC Overnights

The cancellation policy for EXC Overland Packages and EXC Overnights is (unless noted otherwise in the tour description):
- 30 - 60 days before tour date: 25%
- 14 - 29 days before tour date: 50%
- Within 14 days: Non-Refundable

Please note that the Cancellation Protection Plan covers pre-booked tours, including EXC Overland Packages and EXC Overnights, if cancellation is made up to 24 hours prior to commencement of cruise. Tours cancelled within 24 hours prior to commencement of cruising or while on board are not covered by the Cancellation Protection Plan and are subject to the above penalties. In the event a complete tour is cancelled by Holland America Line or the tour operator, pre-booked refunds will be handled on board. Very shortly after each booking deadline/cancellation date, e-mails are sent from the ship to the agencies concerned, informing them of our definite requirements for meals, seats on aircraft, number of automobiles and motorcoaches, etc., and commitments are made. If notice of cancellation is received after the booking deadline/cancellation date, a refund can be assured only if the ticket is resold. Guests are encouraged to pre-purchase tours. We recommend speaking with the EXC Tours Manager on board if you have any questions about your physical ability to take part in any tour. Should you opt not to take the tour following this discussion, full reimbursement will be made provided the cancellation is made within 24 hours of boarding the ship. For EXC Overland Packages and EXC Overnights, due to the in-depth nature of the adventures, most areas are not accessible to wheelchairs and require a considerable amount of activity.

Safety

We take steps to identify and contract with reputable tour operators. Tour operators must comply with local government requirements and carry liability insurance in amounts consistent with local standards to address personal injury and property damage.

Scooters

Depending on the port, the tour operator(s) may impose weight restrictions for electric scooters and/or additional charges may apply.

General Conditions

EXC Tours are “Non-Holland America Line Services” for the purposes of your Cruise Contract. This means that tours are not owned or operated by Holland America Line. Refer to your Cruise Contract for a full statement of your rights and obligations as well as those of the Owner of the Ship, Holland America Line Inc. and certain other persons and entities with respect to Non-Holland America Line Services. In particular, please note that you are assuming the entire risk of utilizing Non-Holland America Line Services subject only to whatever terms or arrangements are made by you or on your behalf with the third party furnishing the Non-Holland America Line Services. Holland America Line does not assume liability for injuries or damages that occur during or as a result of EXC Tours, nor is Holland America Line liable for loss of or damage to any baggage or other property which occurs ashore, for any reason whatsoever. Tours are subject to cancellations or changes. Tour operators reserve the right to deny participation to guests based on such criteria as they may establish. Children under 18 must be accompanied by a parent or responsible adult aged 21 or older.